Sensitivity: General

Our ref.: IG/TC/407-IR



C Nazareth

Sent by email only: request-700668-a8fc3495@whatdotheyknow.com

The Cube 199 Wharfside Street Birmingham B1 1RN

DX: 720293 BIRMINGHAM 47 www.sra.org.uk

12 January 2021

Dear C Nazareth

Information request - Internal Review:

Thank you for your email of 7 January 2021 which we have considered as a request for internal review of the response that was issued to you on 11 December 2020 under reference IG/TC/407.

My review:

I have considered the response provided to you by the Information Governance Officer (IGO).

I note that in your request you had asked for information on 'how was a PA appointed Director of Corporate Affairs?'

In response the IGO set out that as any information held in regard to a specific individual would be personal data and therefore we have to consider the rights of that individual under the relevant data protection legislation. They then stated that they were unable to provide the specific information that you had requested as they found that Absolute Limitation 5 of the Transparency Code applied.

Having reviewed your request, and the response provided by the IGO, I have concluded that the response given to you by Mr Smith was correct.

I note that you also state that you were using an 'internal review facility' provided by the whatdotheyknow website. Please note the only indication we have as to the intention of your correspondence with us is the wording provided by you. Therefore, we have conducted this internal review as you have made it clear that this is what you were requesting in your email to us of 7 January 2021.

Next steps:

If you are not satisfied with my review of this matter, you can make a complaint to our Complaints Team about the way we have handled your request for information. Please note however that the complaints team will only be able to review matters related to our service (for example our communication and compliance with the deadline) they will not be able to re-consider the personal data limitation applied in this matter.

Sensitivity: General

If you wish to escalate this matter to the complaints team you can respond to this email address and we process the matter from there.

Yours sincerely

Petra Wiltshire

Information Compliance and Governance Manager Solicitors Regulation Authority