

| Case No | Created On | Description |
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| 15074184 | 13/07/2020 15:04 | <p>Pothole</p> <p>Damaged Tyre-</p> <p>Location: Chrome Mansion, Cheam Road, Sutton, SM1 2SR.</p> <p>FMS1999537</p> <p>Customer Name:</p> <p>[REDACTED]</p> <p>TLRN details</p> <p>Section Reference 0000A232_0/00023</p> <p>Description A232,CHEAM RD,W/B,(JUNCT CHALK PIT WAY TO JUNCT ST DUNSTAN HILL),SM1</p> <p>LoHAC Area LOHAC SOUTH</p> <p>Carriage way Single Carriageway</p> <p>Direction WB</p> <p>Road Type Main</p> |
| 15262613 | 05/10/2020 09:23 | <p>Local Authorities Details</p> <p>Authority name Croydon</p> <p>Pothole - Concern Reported - Safety Critical</p> <p>TLRN details</p> <p>Section Reference 0000A232_2/00008</p> <p>Description A232,EPSON ROAD,E/B,(JCT PURLEY WAY TO JCT DUPPAS HL RD),CR0</p> <p>LoHAC Area LOHAC SOUTH</p> <p>Carriage way Single Carriageway</p> <p>Direction EB</p> <p>Road Type Main</p> <p>Tfl Responsibility Highways Authority</p> <p>Deep pot hole reported - Please ensure road is safe - Please Inspect for repairs - Reported before Slip on A232 / Duppas Hill Lane</p> <p>Please see below, my claim for a damaged wheel on the Croydon flyover caused by a pothole.</p> <p>I just hit a deep pothole on the Croydon flyover (A232) West bound, just before the slip road leading down to the roundabout the joins Old Town and Old Coombe Street, which was the exit I used after I hit the pothole. The nearside front tyre was punctured and the rim is bent from the impact. I had to pull over on the slip road parallel to Church Road and wait for the AA and change my wheel. The incident happened at around 15:00 on 4/10/2020. I've attached a map of the location and a photo of the punctured tyre and damaged wheel. I believe that the council is liable for the costs of a new wheel and tyre because the poor condition of the road caused the damage, so you are negligent in your duties to maintain the highway to a</p> |

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| 15264354 | 05/10/2020 15:57 | <p>Customer First Name: Anon</p> <p>Customer Last Name: Anonymous Customer</p> <p>Customer Home Phone:</p> <p>Customer Mobile Phone: 00000000000</p> <p>Highway Defect details:</p> <p>Where is the defect?: Road</p> <p>Type of defect: Potholes</p> <p>Exact Location: On the Croydon flyover leaving Croydon. Pothole is just before you turn onto the exit for Mitcham. This exit leads to the roundabout for the A236 (Croydon FireStation)</p> <p>Original Full Address: 90 High St, Croydon CR0 1ND, UK</p> <p>Latitude: 51.370588064248345</p> <p>Longitude: -0.1005600042644561</p> <p>View on Googlemaps by clicking here</p> <p>This case was created in CRM on : 05/10/2020 10:10</p> |
| 15269108 | 07/10/2020 10:25 | <p>I am attaching a letter for damages relating to an incident on Croydon Flyover on 04/10/2020 14:05pm. There was a large pothole which had been reported to the local council on 05/10/2020 by I have now reported via the TFL tool on 07/10/2020 after realising this is a TFL maintained road.</p> <p>Thanks,</p> <p>This pothole is located on Croydon Flyover as you are turning on to the A236 exit towards Mitcham (heading towards the roundabout where Croydon Fire Station is located).</p> |

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| 15269910 | 07/10/2020 13:16 | <p>To: Highways Maintenance <HighwaysMaintenance@croydon.gov.uk> Subject: Re: Highways report of a pothole location. A232 Croydon Flyover towards Wallington. just after slip road on to flyover when there is a dip POT HOLE not see because of heavy rain full after several days of rain.</p> <p>damage to O/S/F tyre which has two large splits near the wheel rim. RAC could not fix.</p> <p>This is a motability vehicle.</p> <p>Regards</p> <p>Sent: 06 October 2020 09:42 To: Highways Maintenance <HighwaysMaintenance@croydon.gov.uk> Cc: Subject: Highways report of a pothole</p> <p>Good Morning</p> <p>Can Ms please be contacted regarding a pothole that has been reported via the Croydon council website , Ms vehicle has been damaged due to the pothole and customer has to replace the tyre xxxx xxx . The incident occurred on Sunday 4/10/2020 at 15:20 .</p> |
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| 15272316 | 08/10/2020 09:34 | <p>Dear TFL</p> <p>Please see my email, at the bottom of the chain below, that I originally sent to Croydon council assuming it was their responsibility and their advice that this section of road is maintained by you.</p> <p>Please advise as to how i procced to claim for the damage to my vehicle.</p> <p>Regards</p> <p>XXXXXXXXXXXXXXX</p> <hr/> <p>Subject: Pothole damaged my wheel</p> <p>Hi</p> <p>I called Croydon's offices today and they advised that i need to contact you in the first instance.</p> <p>Yesterday morning, 5th October, on my commute in to work i hit a pothole and this caused both damage to my wheel and a puncture that is not repairable due to where the tear is in the tyre.</p> <p>The pothole is impossible for me to get a photograph of due to it being on the slip road off the Croydon flyover where I cannot stop or find a way to walk to safely.</p> <p>i have marked where i drove yesterday as it was along this section somewhere.</p> <p>Please advise how i proceed to make a claim for the damage to my vehicle.</p> <p>Regards</p> <p>=====</p> <p>From: Highways Maintenance <HighwaysMaintenance@croydon.gov.uk></p> <p>Sent: 06 October 2020 17:29</p> <p>To: XXXXXXXXXXXXXXXXXXXX</p> <p>Subject: RE: Pothole damaged my wheel</p> <p>Good afternoon,</p> <p>The flyover forms part of the TFL red route and they are respons ble for maintaining.</p> <p>You will need to contact them directly to report this at Customerservice@tfl.gov.uk.</p> |
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| 15279389 | 11/10/2020 09:46 | <p>The location in your reply is different to the one i gave Highways Department Croydon</p> <p>It was the A232 (NOT A236 which is Mltcham road) Croydon Flyover I was driving West Bound going towards Wallington. just after the slip road for A232 there is a dip in the road on the flyover. This is where i heard a big bang, i knew i hit a pothole. There had been heavy rain on that day which had filled the pothole filled with rain water. Causing damage to N/S/F tyre two slits in tyre near Rim.</p> <p>This is my motability vehicle and i was without a vehicle for three days off of the road. As being a Renalult Scenic these tyres are 20" specials. I had to wait to get a special order. Now Repaired.</p> <p>Kindest Regards</p> |
| 15288398 | 14/10/2020 14:51 | <p>Car has been damaged by a pothole on the A232 near Forest Drive.</p> <p>Close to - 22 Croydon Rd, Bromley, Keston BR2 6EJ</p> <p>https://goo.gl/maps/JkzbWKPvVohHzZgF8</p> <p>TLRN details Section Reference 0000A232_4/00072 Description A232,CROYDON ROAD,,(FARNBOROUGH COMMON JUNCT TO ROSSLYN CLO),BR2 LoHAC Area LOHAC SOUTH Carriage way Single Carriageway Direction Road Type Main Tfl Responsibility Highways Authority</p> |