Case No	Created On	Description
		Pornoie Damaged Tyre-
		Location: Chrome Mansion, Cheam Road, Sutton, SM1 2SR.
		FMS1999537
		Customer Name:
		oustomer Nume.
		TLRN details
		Section Reference 0000A232_0/00023 Description A232,CHEAM RD,W/B,(JUNCT CHALK PIT WAY TO JUNCT ST DUNSTAN HILL),SM1
		Lohac Area Lohac South
		Carriage way Single Carriageway Direction WB
15074184	13/07/2020 15:04	
		Local Authorities Details
		Authority name Croydon
		Pothole - Concern Reported - Safety Critical
		TLRN details Section Reference 0000A232 2/00008
		Description A232,EPSOM ROAD,E/B,(JCT PURLEY WAY TO JCT DUPPAS HL RD),CR0
		LoHAC Area EOHAC SOUTH
		Carriage way Single Carriageway Direction EB
		Road Type Main
		Tfl Responsibility Elighways Authority
		Deep pot hole reported - Please ensure road is safe - Please Inspect for repairs -
		Reported before Slip on A232 / Duppas Hill Lane
		Please see below, my claim for a damaged wheel on the Croydon flyover caused by a pothole.
		i lease see below, my claim for a damaged wheel on the croydon hydrer caused by a politiole.
		I just hit a deep pothole on the Croydon flyover (A232) West bound, just before the slip road leading down
		to the roundabout the joins Old Town and Old Coombe Street, which was the exit I used after I hit the pothole. The nearside front tyre was punctured and the rim is bent from the impact. I had to pull over on the
		slip road parallel to Church Road and wait for the AA and change my wheel. The incident happened at
		around 15:00 on 4/10/2020. I've attached a map of the location and a photo of the punctured tyre and
15262613	05/10/2020 0Q∙23	damaged wheel. I believe that the council is liable for the costs of a new wheel and tyre because the poor condition of the road caused the damage, so you are negligent in your duties to maintain the highway to a
10202010	03/10/2020 09.23	

		Customer First Name: Anon
		Customer Last Name: Anonymous Customer
		Customer Home Phone:
		Customer Mobile Phone: 0000000000
		Highway Defect details:
		Where is the defect?: Road
		Type of defect: Potholes
		Exact Location: On the Croydon flyover leaving Croydon. Pothole is just before you turn onto the exit for Mitcham. This exit leads to the roundabout for the A236 (Croydon FireStation)
		Original Full Address: 90 High St, Croydon CR0 1ND, UK
		Lattitude: 51.370588064248345
		Longitude: -0.1005600042644561
		View on Googlemaps by clicking here
15264354	05/10/2020 15:57	This case was created in CRM on : 05/10/2020 10:10
		I am attaching a letter for damages relating to an incident on Croydon Flyover on 04/10/2020 14:05pm. There was a large pothole which had been reported to the local council on 05/10/2020 by I have now reported via the TFL tool on 07/10/2020 after realising this is a TFL maintained road. Thanks,
15269108	07/10/2020 10:25	This pothole is located on Croydon Flyover as you are turning on to the A236 exit towards Mitcham (heading towards the roundabout where Croydon Fire Station is located).

	To: Highways Maintenance <highwaysmaintenance@croydon.gov.uk> Subject: Re: Highways report of a porthole location. A232 Croydon Flyover towards Wallington. just after slip road on to flyover when there is a dip POTHOLE not see because of heavy rain full after several days of rain. damage to O/S/F tyre which has two large splits near the wheel rim. RAC could not fix. This is a motability vehicle.</highwaysmaintenance@croydon.gov.uk>
	Regards Sent: 06 October 2020 09:42 To: Highways Maintenance <highwaysmaintenance@croydon.gov.uk> Cc: Subject: Highways report of a porthole</highwaysmaintenance@croydon.gov.uk>
15269910	Good Morning Can Ms please be contacted regarding a pothole that has been reported via the Croydon council website, Ms vehicle has been damaged due to the pothole and customer has to replace the tyre xxxx xxx . The incident occurred on Sunday 4/10/2020 at 15:20.

		Deartru
		Please see my email, at the bottom of the chain below, that I originally sent to Croydon council assuming it was their responsibility and their advice that this section of road is maintained by you. Please advise as to how i procced to claim for the damage to my vehicle. Regards XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
		Subject: Pothole damaged my wheel
		Hi I called Croydon's offices today and they advised that i need to contact you in the first instance. Yesterday morning, 5th October, on my commute in to work i hit a pothole and this caused both damage to my wheel and a puncture that is not repairable due to where the tear is in the tyre. The pothole is impossible for me to get a photograph of due to it being on the slip road off the Croydon flyover where I cannot stop or find a way to walk to safely. i have marked where i drove yesterday as it was along this section somewhere.
		Please advise how i proceed to make a claim for the damage to my vehicle. Regards ===================================
		From: Highways Maintenance <highwaysmaintenance@croydon.gov.uk> Sent: 06 October 2020 17:29 To: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX</highwaysmaintenance@croydon.gov.uk>
		Subject: RE: Pothole damaged my wheel Good afternoon,
45070040	00/40/2020 00:24	The flyover forms part of the TFL red route and they are respons ble for maintaining. You will need to contact them directly to report this at Customerservice@tfl.gov.uk.
15272316	08/10/2020 09:34	Tou will need to contact them directly to report this at outstoffield interestinguy.uk.

		Sent: 08 October 2020 15:22 To: Highways Maintenance <highwaysmaintenance@croydon.gov.uk> Subject: FW: Other enquiry recieved via Contact the Council form LBCCRM:01971001340 Importance: Low</highwaysmaintenance@croydon.gov.uk>
		For your attention please.
		Please can you reply directly to the customer and copy in the Contact the Council mailbox.
		Original Message
		Received: Mon Oct 05 2020 12:12:27 GMT+0100 (GMT Daylight Time)
		To: Contact Centre; Croydon Council Council Housing; Contact the Council; Contact The Council; Subject: Other enquiry recieved via Contact the Council form
		The following "Other" enquiry has been received via the Contct the council online form. Please repy direct to the customer
		Details of the enquiry: I would like to claim compensation for damage to my vehicle while driving over a large pothole on the Croydon Flyover A232, at the point where it goes over the high street. This happened yesterday, 04/10/20 at 12:32pm. So far damage sustained is a burst, flat tyre and possibly damaged wheel which I will find out about today. I have video and photographic evidence of the damage and the pothole, taken immediately after the incident, which I'm ready to provide; please provide me with an email address to send these if you require them. I will also be attaching the receipts and cost of the repairs in another message.
		Name: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
		Email address:
		Contact address: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
15276370	09/10/2020 14:01	I have read the data protection and privacy information and agree to the council using any personal data

15279389	11/10/2020 09:46	The location in your reply is different to the one i gave Highways Department Croydon It was the A232 (NOT A236 which is MItcham road) Croydon Flyover I was driving West Bound going towards Wallington. just after the slip road for A232 there is a dip in the road on the flyover. This is where i heard a big bang, i knew i hit a pothole. There had been heavy rain on that day which had filled the pothole filled with rain water. Causing damage to N/S/F tyre two slits in tyre near Rim. This is my motability vehicle and i was without a vehicle for three days off of the road. As being a Renalult Scenic these tyres are 20" specials. I had to wait to get a special order. Now Repaired. Kindest Regards
10270000		Car has been damaged by a pothole on the A232 near Forest Drive.
		Close to - 22 Croydon Rd, Bromley, Keston BR2 6EJ https://goo.gl/maps/JkzbWKPvVohHzZgF8
		TLRN details Section Reference 0000A232_4/00072 Description A232,CROYDON ROAD,,(FARNBOROUGH COMMON JUNCT TO ROSSLYN CLO),BR2 LoHAC Area LOHAC SOUTH Carriage way Single Carriageway Direction Road Type Main
15288398		Tfl Responsibility Highways Authority