

25th October 2012

Royal Mail Group

Mr Robert Whittaker

By email: xxxxxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxx.xxx

Information Rights Team
(Freedom of Information Act)
2nd Floor
Royal Mail Sheffield
Pond Street
SHEFFIELD
S98 6HR

Tel: 0114 2414215
foi@royalmail.com
www.royalmail.com

Dear Mr Whittaker,

Re: Freedom of Information Act Request (Our Reference: DTUP-8YJGB9)

I am writing in response to your recent request for information which was received by Royal Mail on 27th September 2012. Your request has now been considered under the terms of the Freedom of Information Act 2000. You requested the following information:

"Having examined the data, it appears that there may be around 1000 indoor post boxes that are not listed in the file you sent. For example, box number IP24 3431, which is located inside the Tesco Superstore in Thetford.

Is it the case that these indoor boxes are not recorded in the CMD for some reason, or were they accidentally omitted from the data you sent? If the former, is there any reason for this? If the latter, then I'd be grateful if you could send me the omitted data for these boxes.

Similarly, are there any other sets/types of boxes that aren't stored in the CMD or that were accidentally omitted from the data you sent me? If the latter, then I'd be grateful if you could send me the omitted data for these boxes."

I can confirm that due to an oversight, 'Indoor Box' was not included in our earlier extract of the data from the Central Collections Management Database, CMD. Please accept our apologies and find attached with this response 'Indoor Box CMD Extract' in the format as previously requested. Furthermore I can confirm that all posting boxes have been included in the data disclosed to you in this and our earlier response.

I hope the information provided is useful to you. If for any reason you are not satisfied with this response, you do have the right to request a review. If you wish to do so please set out

Cont...

in writing your grounds of appeal and send to the Head of Information Compliance, Royal Mail Group, Company Secretary's Office, 100 Victoria Embankment, LONDON, EC4Y 0HQ. An internal panel will then review the request, and you will be advised of the outcome.

If you decide to appeal and are still not satisfied with our response you also have a right to appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Yours sincerely

Daniel Tulp
Information Rights Officer
Company Secretary's Office

Enc: Central Collections Management Database extract (Indoor Box CMD Extract.txt)