

## **Post Office Limited**

## Network Change Programme

## Bristol and Somerset Area Plan

Additional Consultations
Decision Booklet

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### 1. Decision Summary

In May 2007, following a national public consultation, the Government announced a range of proposed measures to modernise and reshape the network of Post Office® branches ("the Network") and put it on a more stable footing for the future. Post Office Limited has now commenced a Network Change Programme ("the Programme") to implement the measures prescribed by the Government.

In February 2008 as part of the Programme, Post Office Limited developed and published a local area plan proposal for the Bristol and Somerset area ("the Area Plan Proposal") setting out the changes that it proposed to make. Following the conclusion of the six-week local public consultation for the Bristol and Somerset Area Plan which ended on 9 April 2008, Post Office Limited published the Area plan decision booklet for Bristol and Somerset. This booklet provided details of Post Office Limited's final decisions on the future of Post Office Decision branches across the Bristol and Somerset area.

As a result of feedback received during the local public consultation Post Office Limited amended its proposal by deciding not to proceed with the proposed closures of Bear Flat, Lower Weston and West End in the original Area Plan and proposed that the two branches below should be closed. The local public consultation in relation to these proposed closures concluded on 28 July 2008 and Post Office Limited has now reached its final decisions on the future of these branches.

Post Office<sup>®</sup> Hinton St George branch, 47 High Street, Hinton St George, Somerset, TA17 8SE

Post Office® Southgate branch, 32 Southgate, Bath, Somerset, BA1 1TP

Post Office Limited has decided not to proceed with the proposed closure of Post Office<sup>®</sup> Hinton St George branch as a result of feedback received during the local public consultation. This branch will now remain open. Post Office Limited has decided to proceed with the closure of Post Office<sup>®</sup> Southgate branch and to retain a total of 326 branches across the Bristol and Somerset area. The remaining network of 326 branches supports the minimum access criteria prescribed by the Government and ensures that 99.1% of the Bristol and Somerset area will either see no change or will remain within one mile (by road distance) of an alternative branch.

We appreciate that any decision to close a Post Office<sup>®</sup> branch will often be unpopular. Nevertheless, Post Office Limited has to make decisions to close branches in order to put the Network on a more stable footing for the future and achieve this in a way which best meets the demands and concerns of its customers.

After the changes have been implemented, Post Office Limited will remain the largest retailer by network size in the area, and will still have more branches open than all of the major banks and building societies combined. More than 99% of the population will see no change to the branch that they currently use or would remain within one mile of an alternative outlet.

It is very important to us that our customers are kept informed of any changes to the Network and that we provide them with full details of alternative options to enable them to continue to access Post Office services.

In each of the branches that will be affected posters will be displayed to inform our customers. Further information will be provided to confirm the actual dates the closures or changes will take place. We expect to complete the additional changes in the Bristol and Somerset area by autumn 2008.

A copy of this additional consultations decision booklet is available on our website at www.postoffice.co.uk/networkchange.

### 2. Overview of the Programme.

### 2.1 Background

The Government recognised that fewer people are using Post Office<sup>®</sup> branches, partly because traditional services, including benefit payments and other services, are now available in other ways, such as online or directly through banks. It concluded that the overall size and shape of the network of Post Office<sup>®</sup> branches ("the Network") needs to change.

As a result of this the Government conducted a national public consultation from December 2006 to March 2007 to develop a new policy and financial framework for the Network. In excess of 2500 people and organisations took the opportunity to make a contribution to this consultation.

In May 2007, following the national public consultation, the Government announced a range of proposed measures to modernise and reshape the Network with the purpose of putting it on a more stable footing for the future. A copy of the Government's response to the national public consultation ("the Response Document") can be obtained at www.berr.gov.uk/consultations/page36024.html.

Post Office Limited has now put in place a Network Change Programme ("the Programme") to implement the measures prescribed by the Government. The Programme will involve the compulsory compensated closure of up to 2,500 Post Office<sup>®</sup> branches with the introduction of about 500 service points known as "Outreach" to mitigate the impact of the proposed closures in some areas. Compensation will be paid to those subpostmasters whose branches are compulsorily closed under the Programme.

To support the necessary changes to the Network, the Government has proposed a funding package of up to £1.7 billion.

The majority of Post Office<sup>®</sup> branches - more than 80% - will <u>not</u> change as a result of the Programme. Post Office Limited is seeking to implement those changes that do take place as efficiently and sensitively as possible.

The key way in which Post Office Limited will make sure that people continue to have the best possible access to Post Office services is by applying the minimum access criteria prescribed by the Government in the Response Document. These are:

#### Nationally:

- 99% of the UK population to be within 3 miles and 90% of the population to be within 1 mile of their nearest Post Office® branch.
- 99% of the total population in deprived urban<sup>1</sup> areas across the UK to be within 1 mile of their nearest Post Office<sup>®</sup> branch.
- 95% of the total urban<sup>2</sup> population across the UK to be within 1 mile of their nearest Post Office<sup>®</sup> branch.
- 95% of the total rural<sup>3</sup> population across the UK to be within 3 miles of their nearest Post Office<sup>®</sup> branch.

In addition, for each individual postcode district:

• 95% of the population of the postcode district to be within 6 miles of their nearest Post Office branch.

The Government also prescribed the following additional criteria in the Response document:

- The population of any one area, any one country in the UK or any group of people is not to be overall significantly more adversely affected by the Programme than the population of any other area, country or group of people (as appropriate).
- There should be a broadly similar number of compulsory compensated branch closures pursuant to the Programme in rural areas as in urban areas (including deprived urban areas) across the UK as a whole.
- There should be a broadly similar number of compulsory compensated branch closures pursuant to the Programme in any one country as in the whole of the UK.

In order to deliver the changes set out in the Response Document, Post Office Limited has divided the UK into 47 areas. For each of these areas Post Office Limited will develop a local area plan proposal ("the Area Plan Proposal") which will set out the changes that it proposes to make within it.

 $<sup>^{1}</sup>$  Deprived urban – The most disadvantaged urban parts of the UK based on the Indices of Multiple Deprivation (top 15% Super Output Areas in England, 15% of Data Zones in Scotland and 30% of Super Output Areas in Wales and Northern Ireland).

<sup>&</sup>lt;sup>2</sup> Urban – A community with 10,000 or more inhabitants in a continuous built up area.

<sup>&</sup>lt;sup>3</sup> Rural – A community not covered by the definition of Urban above.

When developing each Area Plan Proposal Post Office Limited takes into account a number of factors. These include (where relevant) geographical constraints such as rivers, mountains and valleys, motorways and sea crossings to islands in order to avoid undue hardship to customers. In addition, the availability of public transport, alternative access to key Post Office services (such as cash withdrawals, bill payments, mail services), local demographics and the impact on local economies are all considered. Post Office Limited has sought information in this regard from subpostmasters, local authorities, regional development agencies and other representative bodies.

In analysing these factors and considering the Government criteria, Post Office Limited has also analysed the proximity of the Post Office branches proposed for closure to other nearby branches, the number of customers currently using a particular Post Office branch, the size and ability of nearby branches to absorb extra customers, and the commercial implications of any decision for Post Office Limited.

Postwatch, the independent consumer watchdog for postal services, works with Post Office Limited in assessing the options for change during the period leading up to the publication of each Area Plan Proposal. The dialogue between Post Office Limited and Postwatch continues throughout the period of local public consultation that follows and during Post Office Limited's final decision making processes.

Further information about the Network Change Programme is available on our website www.postoffice.co.uk/networkchange.

### 2.2 The Area Plan Proposal for the Bristol and Somerset area

An Area Plan Proposal for the Bristol and Somerset area was developed in accordance with the above process.

At present the area's 1.48 million residents are served by a total of 389 branches. Usage of Post Office<sup>®</sup> branches is falling, in line with national trends, as more customers access services at other places, make more use of the internet and have their Government benefits paid directly into bank accounts.

Bristol and Somerset is diverse in nature – from the populated urban area of Bristol to the seaside town of Western Super Mare and the predominantly densely rural areas of Avon and Somerset. 40% of the population live in rural communities and 60% in urban areas. In order to meet the Government's access criteria and avoid undue hardship, Post Office Limited is proposing a future Network in the region comprising 129 branches in urban towns and cities and 195 branches in rural areas.

The needs of those living in communities defined as "deprived" were considered in the Area Plan Proposal, reflecting the specific national criteria set by the Government to give greater safeguards on the accessibility of branches in these communities. Some 7% of the area's total population live in deprived communities, 6.6% of them in urban areas and 0.4% in rural areas. The Area Plan proposal for Bristol and Somerset identified 21 branches as being located in urban deprived communities.

When preparing the Area Plan Proposal for Bristol and Somerset, Post Office Limited considered factors relating to geography, the availability of local transport and alternative access to key Post Office services, local demographics and the impact on local economies. All branches where changes

were proposed were visited by members of Post Office Limited's dedicated regional field teams to make sure that local factors that needed to be considered were assessed first hand.

In our conversations and correspondence from stakeholders we have been made aware of regeneration plans affecting areas within the overall proposal and have taken these into consideration when constructing the Area Plan Proposal. These include regeneration and development plans, planned urban developments, transport and housing strategies from Bristol City Council, North Somerset Council, Sedgemoor District Council, South Somerset District Council and Taunton Deane Borough Council.

The Area Plan Proposal for Bristol and Somerset took into account the locations affected by these and other schemes, their likely implementation timescales, and had regard to the needs of the communities affected by these changes.

Stakeholders have not advised Post Office Limited of any major road schemes that would materially change the accessibility to branches for particular communities. Similarly, the input that we have received regarding public transport provision does not suggest any proposed reduction in current provision which could leave branches significantly less accessible for particular communities or make it more difficult for customers to access alternative branches than at present.

The Area Plan Proposal for Bristol and Somerset proposed to retain a total of 324 Post Office<sup>®</sup> branches across the region, but to close 65 existing branches, and replace 7 with Outreach service points. In accordance with the Government's minimum access and other criteria, the Area Plan Proposal for Bristol and Somerset comprised 129 branches in urban towns and cities and 195 branches in rural areas.

### 2.3 Local public consultation process

The Area Plan Proposal for Bristol and Somerset was published on 26 February 2008. This was followed by a six-week period of local public consultation to allow customers, representative bodies and other interested parties to express their views on the Area Plan Proposal.

We communicated our proposals in a variety of ways to ensure that local people and their representatives were able to participate in the local public consultation process. In branches that were proposed for closure we displayed posters and provided letters and leaflets for customers to take away. In all branches that we proposed to keep in the Network, posters were displayed explaining the Programme and that, subject to the results of the local public consultation, these branches would remain in the Network.

To supplement the communications within each branch, we sent a copy of the Area Plan Proposal and other information to more than 70 stakeholders, which included the relevant MPs, local authorities, and other organisations and representative bodies. This information was also made available via our website at www.postoffice.co.uk/networkchange. We issued a press release on the first day of the local public consultation.

During the local public consultation we attended 18 meetings with customers and their representatives to generate feedback on a face to face basis and to help us to understand any local issues causing particular concern. We received in excess of 3800 pieces of correspondence, including emails and

letters, in relation to our proposals. This correspondence was recorded, acknowledged and considered alongside all other information and feedback.

A summary of the information and feedback received during the consultation process was shared with Postwatch. In turn, Postwatch has shared with Post Office Limited relevant issues that consumers had raised with them directly.

The local public consultation for Bristol and Somerset closed on 9 April 2008.

The additional consultations for Bristol and Somerset were published in June 2008. This was followed by a six-week period of local public consultation to allow customers, representative bodies and other interested parties to express their views on the additional consultations.

To supplement the communications within each branch, we sent a copy of the additional consultations proposal document to more than 35 stakeholders, which included the relevant MPs, local authorities, and other organisations and representative bodies. This information was also made available via our website at www.postoffice.co.uk/networkchange.

During the local public consultation we attended 3 meetings with customers and their representatives to generate feedback on a face to face basis and to help us to understand any local issues causing particular concern. We received in excess of 270 pieces of correspondence, including emails and letters, in relation to our proposals. This correspondence was recorded, acknowledged and considered alongside all other information and feedback.

A summary of the information and feedback received during the consultation process was shared with Postwatch. In turn, Postwatch has shared with Post Office Limited relevant issues that consumers had raised with them directly.

The local public consultation for the Bristol and Somerset additional consultations closed on 28 July 2008.

#### 3. The role of Postwatch



#### The consumer watchdog

Postwatch is the independent watchdog for postal services, created by the Postal Services Act 2000. Postwatch is working with Post Office Limited and local communities throughout the programme to help secure the best possible outcome for customers.

#### What Postwatch will do

Postwatch operates through nine regional and national committees across the UK. Postwatch's role during the programme — prescribed by government - is to scrutinise Post Office Limited's proposals and give feedback, ensure local consultations are meaningful, and that Post Office Limited's decisions are in line with government criteria.

Each Postwatch regional office investigates Post Office Limited's closure proposals. Postwatch receives area plans in advance of public consultation, allowing the time to examine proposals, and Post Office Limited the chance to refine their proposals before going to public consultation.

Once public consultation is underway, Postwatch works to raise awareness of local consultations, and encourage participation. Postwatch will also work to ensure the minimum access criteria set out by the government are maintained.

Where Postwatch thinks proposals are unsatisfactory, they will work with local communities and Post Office Limited to address these problems. There is an agreed review mechanism between Postwatch and Post Office Limited for such instances but it is important to note that Postwatch does not have a power of veto on Post Office Limited's decisions.

#### **Further information**

Postwatch and Post Office Limited have agreed a Memorandum of Understanding, which sets out in detail the role Postwatch will play in the Programme. This is available on the Postwatch website at www.postwatch.co.uk.

#### 4. Response to Local Public consultation

Post Office Limited has received a substantial response to the local public consultation in respect of its proposals for Bristol and Somerset. It is not possible to set out in full all of the responses to local public consultation in Bristol and Somerset in this document.

This section therefore contains a summary of the key aspects of the responses to local public consultation received by Post Office Limited in relation to each of the additional branches proposed for closure.

However, all such responses have been reviewed, considered and taken into account by Post Office Limited when making the decisions set out below.

This section also contains the decision made by Post Office Limited, following local public consultation, in respect of each of those branches, taking into account the responses and having regard (amongst other things) to the minimum access criteria, other criteria and factors prescribed by the Government.

The decisions to be made by Post Office Limited during the Programme are complex and difficult. These involve balancing a wide range of factors, as prescribed by the Government in the Response Document (see section 2.1) above. They include the commercial viability of branches and other operational issues, as well as factors such as the local demographics and the effect of closures on the local economy. At the same time Post Office Limited must ensure compliance with the detailed minimum access criteria and other criteria set out in the Response Document.

We appreciate that any decision to close a Post Office<sup>®</sup> branch is likely to be unpopular. Nevertheless, Post Office Limited has to make decisions to close branches in order to put the Network on a more stable footing for the future and achieve this in a way which best meets the demands and concerns of the public, its customers.

Many responses received during consultation, addressing either individual closure proposals or the wider plan for the area, raised general objections to the loss of branches. The Government's own 12 week national public consultation from December 2006 to March 2007 allowed organisations and individuals to raise concerns regarding the overall policy towards the network, including a reduction in the number of branches. Therefore while having due regard to all consultation responses, in reviewing the Area Plan Proposal, Post Office Limited has focused on new information relating to the criteria and factors prescribed by Government and set out in this document.

Post Office Limited has decided not to proceed with the closure of the following branch:

### Post Office® Hinton St George branch

The main concerns expressed by respondents during local public consultation regarding our proposal to close this branch were in relation to the potential impact on the local community due to the particularly high number of elderly and other vulnerable customers in the local area, whom respondents felt would have considerable difficulties accessing the nearest alternative branches. Respondents were concerned about the viability of the adjoining village shop. Respondents also raised concerns regarding to the distance, lack of pavements, and infrequent bus services to - and insufficient parking at — the nearest alternative branches.

Respondents also raised concerns relating to the nearest alternative branch, Post Office<sup>®</sup> Crewkerne branch, which they felt would not cope with additional customers arising from the proposed closure. Respondents pointed out that nearby Post Office<sup>®</sup> Haselbury Plucknett branch has recently been closed as part of the Network Change Programme, said there was uncertainty surrounding the future viability of other branches in the local network and that there are two new housing developments planned for construction in the local area in the future.

A number of responses were received as part of a campaign, opposing the proposed closure.

Post Office Limited has considered all responses received during the local public consultation and a review of this proposal has been undertaken. Post Office Limited acknowledges that there is a particularly high proportion of elderly and other vulnerable people in the area, and that the limited public transport available is not suitable for people with mobility difficulties.

During the course of the local consultation period we have also been made aware of other service issues in the local area. These issues which are unrelated to the Network Change Programme have raised concerns about the ability of Post Office Limited to continue to offer good service levels in the area if Post Office Hinton St George branch was to close.

Taking these and all other relevant factors into account, including the needs of our more vulnerable customers, Post Office Limited has decided not to proceed with the closure of Post Office<sup>®</sup> Hinton St George branch. This branch will remain in the Post Office<sup>®</sup> Network.

Post Office Limited has decided to proceed with the closure of the following branch:

### Post Office® Southgate branch

The main concerns expressed by respondents during local public consultation regarding our proposal to close this branch were in relation to the ability of Post Office<sup>®</sup> City of Bath Crown branch to cope with the expected increase in additional customer levels rising from the proposed closure of Post Office<sup>®</sup> Southgate<sup>®</sup> branch. Respondents felt that the proposed closure would be detrimental to the local community and pointed out that there are plans for development in the local area in the future, including additional residential properties. A petition was also submitted during the local public consultation, opposing the proposed closure.

Respondents also pointed out that Post Office<sup>®</sup> Southgate branch does not close at lunchtimes or on Thursday afternoons which had been stated in our consultation materials.

Post Office Limited has considered all responses received during the local public consultation and a review of this proposal has been undertaken. Post Office Limited accepts that the opening hours given in our consultation materials were incorrect and these have been amended accordingly.

Post Office<sup>®</sup> City of Bath Crown branch is located approximately just over half a mile away and there is a frequent bus service between Post Office<sup>®</sup> Southgate branch and this branch. Post Office Limited considers that both alternative branches have the necessary capacity to cope with the expected increase in customer levels arising from the proposed closure of Post Office<sup>®</sup> Southgate branch.

Post Office<sup>®</sup> Southgate branch currently does not have a permanent subpostmaster and there have been no expressions of interest in the vacancy. There is also a significant risk that the premises will not be available in the future.

Taking these and all other relevant factors into account, including the needs of our more vulnerable customers, Post Office Limited has decided to proceed with the proposed closure of Post Office Southgate branch. However, in light of the commercial and residential developments proposed and taking place in the local area, Post Office Limited will give due consideration to any future proposals for establishing Post Office services in the area.

#### 5. Conclusion

We appreciate that any decision to close a Post Office branch will often be unpopular. Nevertheless, Post Office Limited has to make decisions to close branches in order to put the Network on a more stable footing for the future and achieve this in a way which best meets the demands and concerns of its customers.

As has been indicated previously, there is a process by which Postwatch can request a further review of changes that Post Office Limited proposes to make to the Network. Following the conclusion of any such further review Post Office Limited's decision is final and there is no appeal procedure to Post Office Limited.

Post Office Limited understands the importance of its role in both urban and rural communities and is keen to continue to provide access to services for as many customers in as many of these communities as possible. In implementing the Programme in the Bristol and Somerset area, we have considered the relative convenience of alternative branches for those customers whose closest branch will close. Of the 10.2% of customers who use a branch that will close, 9.3 % would have access to Post Office services within one mile as measured by road distance (3% being within half a mile of their nearest alternative). In total 99.1% of the population will either see no change, or will be within one mile of an alternative branch.

We were pleased to be able to retain 77 branches in the Bristol and Somerset area that support the only essential retailer and 100 branches that provide the only access to cash in the respective rural communities that they serve.

After the changes have been implemented, Post Office Limited will remain the largest retailer by network size in the area, and will still have more branches open than all of the major banks and building societies combined. More than 99.1% of the population will see no change to the branch that they currently use or would remain within one mile of an alternative outlet.

It is proposed that nine branches within the Bristol and Somerset area will have improvement works in order to provide better disabled access or increase the number of counter positions to ensure that they have sufficient capacity for customers migrating from other branches.

It is very important to us that our customers are kept informed of any changes to the Network and that we provide them with full details of alternative options to enable them to continue to access Post Office services.

In each of the branches that will be closed posters will be displayed to inform our customers. Further information will be provided to confirm the actual dates the closures will take place. Press releases will also be issued.

In line with the Code of Practice agreed between Post Office Limited and Postwatch, any closures or other changes will take effect not less than four weeks after the decision is announced.

A copy of this decision booklet is available on our website at www.postoffice.co.uk/networkchange.

# Appendix 1 Outreach Service details:

Current branch address	Outreach service point	Opening times
Post Office <sup>®</sup> Brompton Regis branch Brompton Regis Dulverton TA22 9NN	Brompton Regis Hosted Service Village Hall Brompton Regis TA22 9NL	Mon 09:00 – 12:00 Thurs 13:15 – 15:15
Post Office® Charlton Horethorne branch The Village Shop Charlton Horethorne Sherborne DT9 4NL	A period of local public consultation will commence shortly on the proposed Outreach service.	N/A
Post Office® Churchinford branch Honiton Road Churchinford Taunton TA3 7QZ	Full details of Churchinford Outreach service are currently being finalised and will be communicated as soon as possible.	To be confirmed
Post Office® Kilve branch Kilve Bridgwater TA5 1EA	Kilve Partner Service To remain at the current location	Mon, Tues, Thurs & Fri 07:30 – 18:30 Weds & Sat 07:30 – 12:30
Post Office® Lydeard St Lawrence branch Lydeard St Lawrence Taunton TA4 3SB	Lydeard St Lawrence Hosted Service The Village Hall Lydeard St Lawrence Taunton TA4 3SB	Mon 10:00 – 13:00 Thurs 10:00 – 13:00
Post Office® North Cadbury branch Woolston Road North Cadbury Yeovil BA22 7DW	A period of local public consultation will commence shortly on the proposed Outreach service.	N/A
Post Office® Wheddon Cross branch Londis The Garage Wheddon Cross Minehead TA24 7DR	Full details of Wheddon Cross Outreach service are currently being finalised and will be communicated as soon as possible.	To be confirmed

### Appendix 2 Closing branches

Branch Name	Address	Town/City	Postcode
Alma Vale	60-62 Alma Vale Road, Alma Vale	Clifton	BS8 2HS
Barrow Gurney	4 Compton Mead, Barrow Gurney	Bristol	BS48 3SB
Barwick	19 Mowleaze, Barwick	Yeovil	BA22 9TY
Bason Bridge	109 Church Road, Basonbridge	Highbridge	TA9 4RL
Bathford	54 Bathford Hill, Bathford	Bath	BA1 7SN
Bayford	Bayford	Wincanton	BA9 9NJ
Bedminster Road	80 Bedminster Road, Bedminster	Bristol	BS3 5NP
Bicknoller	Bicknoller Village Hall, Bicknoller	Taunton	TA4 4EQ
Bitton	127 High Street, Bitton	Bristol	BS30 6HQ
Bower Hinton	Bower Hinton	Martock	TA12 6LA
Bradford On Tone	Bradford On Tone	Taunton	TA4 1HF
Broomhill Road	101 Broomhill Road, St Annes	Bristol	BS4 4RY
Church Road	41 Upper Church Road	Weston-Super-Mare	BS23 2DX
Clandown	1 Fosseway, Clandown	Radstock	BA3 3BL
Claremont	1 Claremont Terrace	Bath	BA1 6EH
Croscombe	The Bungalow Stores, Long Street, Croscombe	Wells	BA5 3QH
Dinder	The Village Hall, Dinder	Wells	BA5 3PF
East Coker	Burton Road, East Coker	Yeovil	BA22 9LB
East Harptree	High Street, East Harptree	Bristol	BS40 6AY
Easton	Easton Post Office	Easton Wells	BA5 1EA
Farmborough	Farmborough Post Office Stores, The Batch, Farmborough	Bath	BA2 0EF
Goldcroft	47 Goldcroft	Yeovil	BA21 4DH
Haselbury Plucknett	North Street, Haselbury Plucknett	Crewkerne	TA18 7RB
Hill Street	56 High Street, Kingswood	Bristol	BS15 4AJ
Holcombe	Common Lane, Holcombe	Radstock	BA3 5DP
Keinton Mandeville	Castle Street, Keinton Mandeville	Somerton	TA11 6DX
Kewstoke	Royal Oak Stores, Crookes Lane, Kewstoke	Weston-Super-Mare	BS22 9XF
Kingsdon	Kingsdon	Somerton	TA11 7JU
Kingshill	Silver Street, Nailsea	Bristol	BS48 2AQ
Kingston St Mary	Kingston St Mary	Taunton	TA2 8HW
Loxton	The Village Loxton	Axbridge	BS26 2XE
Marksbury	Post Office Stores, Marksbury	Bath	BA2 9HS
Middleton Road	116 Barrowmead Drive, Lawrence Weston	Bristol	BS11 0JN
Midland Road	35 Midland Road	Bristol	BS2 0JT
Mudford	Main Street, Mudford	Yeovil	BA21 5TE
Newton St Loe	The Shop, Newton St Loe	Bath	BA2 9BT
North Worle	Premier Stores, 72 Ebdon Road, North Worle	Weston-Super-Mare	BS22 6US
Northville	15 Gloucester Road North, Northville	Bristol	BS7 0SG
Old Sodbury	Badminton Road, Old Sodbury	Bristol	BS37 6LX
Park Estate	67 Queens Road, Keynsham	Bristol	BS31 2NW
Priory Road	1 Priory Road	Wells	BA5 1SR
Pylle	The Post Office, Pylle	Shepton Mallet	BA4 6TA
Redcliffe	1 Waring House, Redcliffe Hill	Bristol	BS1 6TB
Ridgeway	4 Mason Way	Shepton Mallett	BA4 5SJ

### Appendix 2 Closing branches

Sefton Park	10 Derby Road, Sefton Park	Bristol	BS7 9AQ
Severn Road	54 Severn Road	Weston-Super-Mare	BS23 1DT
Shuttern	Upper High Street	Taunton	TA1 3PZ
Southgate	32 Southgate	Bath	BA1 1TP
Sparkford	Hazelgrove Services, Sparkford	Yeovil	BA22 7JE
St George	2 Clouds Hill Road, St George	Bristol	BS5 7LA
St Philips Marsh	34 Feeder Road, St Philips	Bristol	BS2 0SE
Station Road	96 Station Road, Yate	Bristol	BS37 4PH
The Chessels	109-111 Chessel Street, Bedminster	Bristol	BS3 3DJ
Tytherington	Tytherington	Wotton-Under-Edge	GL12 8QE
Uphill	39 Old Church Road, Uphill	Weston-Super-Mare	BS23 4UR
Walton	10-14 South Street, Walton	Street	BA16 9RY
Wellington Hill West	201 Wellington Hill West, Westbury On Trym	Bristol	BS9 4QL
West Buckland	2A Dyers Close, West Buckland	Wellington	TA21 9JU
West Monkton	West Monkton	Taunton	TA2 8NP
West Quantoxhead	West Quantoxhead	Taunton	TA4 4DN
Windmill Hill	7 Chinnock Road, Windmill Hill	Glastonbury	BA6 8EW
Wookey Hole	High Street, Wookey Hole	Wells	BA5 1BP
Yeovilton	Royal Naval Air Station, Yeovilton	Yeovil	BA22 8HX

Branch Name	Address	Town/City	Postcode
Abbotswood	24 Abbotswood Centre, Yate	Bristol	BS37 4NG
Acton Turville	7 Tormarton Road, Acton Turville	Badminton	GL9 1HP
Alcombe	69 Alcombe Road	Minehead	TA24 6BD
Aller Parade	9 Aller Parade, Oldmixon	Weston Super Mare	BS24 9DD
Allerford	Allerford	Minehead	TA24 8HN
Allerton	Littlemoorland, Chapel Allerton	Axbridge	BS26 2PD
Alveston	1 Greenhill Parade, Alveston	Bristol	BS35 3LU
Ash	12 Main Street, Ash	Martock	TA12 6NS
Ashcott	Bath Road, Ashcott	Bridgwater	TA7 9PB
Avenue	Pioneer Co-operative Store, 22 The Avenue	Minehead	TA24 5AZ
Avonmouth Road	193-195 Avonmouth Road, Avonmouth	Bristol	BS11 9EG
Axbridge	St Mary Street	Axbridge	BS26 2BN
Backwell	30 West Town Road, Backwell	Bristol	BS48 3HH
Badminton	Drewetts Stores, High Street	Badminton	GL9 1DG
Baltonsborough	The Cross, Baltons Borough	Glastonbury	BA6 8QW
Banwell	24 West Street, Banwell	Banwell	BS29 6DB
	Sandersons Newsagents, 21 Holcombe Lane,		
Bathampton	Bathampton	Bath	BA2 6UL
Batheaston	Fat Friar, 227 London Road East, Batheaston	Bath	BA1 7NB
Bear Flat	JCR News, 6 Wellsway	Bath	BA2 3AQ
Bedminster Parade	Imperial Arcade, East Street, Bedminster	Bristol	BS3 4HH
Bedminster Victoria Park	173 St Johns Lane, Bedminster	Bristol	BS3 5AG
Beech Hill	1-3 Frome Valley Road, Fishponds	Bristol	BS16 1HD
Belland Drive	38 Belland Drive, Whitchurch	Bristol	BS14 0EW
Berrow	235 Berrow Road, Berrow	Burnham-On-Sea	TA8 2JQ
Birchwood Road	4 Birchwood Road, St Annes	Bristol	BS4 4QH
Bishop Sutton	The Street, Bishop Sutton	Bristol	BS39 5UU
Bishops Hull	Bishops Hull Road, Bishops Hull	Taunton	TA1 5EP
Bishops Lydeard	1 Taunton Road, Bishops Lydeard	Taunton	TA4 3BN
Bishopsworth	31 Church Road, Bishopsworth	Bristol	BS13 8JL
Blagdon	High Street, Blagdon	Bristol	BS40 7TQ
Blagdon Hill	The Post Office, Blagdon Hill	Taunton	TA3 7SG
Bleadon	Purn House Farm, Purn Way, Bleadon	Weston Super Mare	BS24 0QE
Bournville	17-20 St Andrews Parade, Bournville	Weston Super Mare	BS23 3SS
Bradford Road	83 Bradford Road, Combe Down	Bath	BA2 5BP
Bradley Pavilions	Pear Tree Road, Bradley Stoke	Bristol	BS32 0BQ
Brean	Church Road, Brean	Burnham-On-Sea	TA8 2SF
Brean Camp	South Road, Brean	Burnham-On-Sea	TA8 2RE
Brent Knoll	Brent Street, Brent Knoll	Highbridge	TA9 4DT
Brentry	217-219 Passage Road, Brentry	Bristol	BS10 7DL
Bridgwater	Forbouys PLC, 8 Angel Place, Shopping Centre	Bridgwater	TA6 3TQ
Brompton Ralph	Brompton Ralph	Taunton	TA4 2RU

Bruton	40 High Street	Bruton	BA10 0AE
Buckland St Mary	Buckland St Mary	Chard	TA20 3SJ
Burnham On Sea	6 Victoria Street	Burnham-On-Sea	TA8 1AL
Burtle	The Inn at Burtle, Cattcott Drove, Burtle	Bridgwater	TA7 8NG
Butleigh	High Street, Butleigh	Glastonbury	BA6 8SU
Cannington	High Street, Cannington	Bridgwater	TA5 2HE
Cannon Street	8 Cannon Street, Bedminster	Bristol	BS3 1BL
Carhampton	Main Road, Carhampton	Minehead	TA24 6NQ
Castle Cary	Bailey Hill	Castle Cary	BA7 7BP
Cavalier Way	2 Cavalier Way	Yeovil	BA21 5UB
Chandag	39 Chandag Road, Keynsham	Bristol	BS31 1PW
Chard	37-39 Fore Street	Chard	TA20 1PT
Charfield	14 Wotton Road, Charfield	Wotton-Under-Edge	GL128TP
Charlton Adam	Broad Street, Charlton Adam	Somerton	TA11 7AY
Cheddar	Bath Street	Cheddar	BS27 3AA
Chew Magna	1 South Parade, Chew Magna	Bristol	BS40 8SH
Chilcompton	Naishs Cross, Chilcompton	Radstock	BA3 4JN
Chilthorne Domer	Main Street, Chilthorne Domer	Yeovil	BA22 8RD
Chilton Polden	Broadway, Chilton Polden	Bridgwater	TA7 9DJ
Chipping Sodbury	23 Horse Street, Chipping Sodbury	Bristol	BS37 6DA
Churchill	Front Street, Churchill	Winscombe	BS25 5NB
City Centre	Local Plus, 12 Baldwin Street	Bristol	BS1 1SA
City of Bath	27 Northgate St	Bath	BA1 1AJ
Claverham	High Street, Claverham	Bristol	BS49 4NA
Cleeve	Bishops Stores, Bishops Road	Cleeve	BS49 4NQ
Clifton Village	Costcutters, 22 Regent Street, Clifton	Bristol	BS8 4HG
Clutton	Station Road, Clutton	Bristol	BS39 5RA
Coalpit Heath	2 Church Lane, Coalpit Heath	Bristol	BS36 2SP
Coleford	Anchor Road, Coleford	Radstock	BA3 5PB
Combe St Nicholas	Combe St Nicholas	Chard	TA20 3LX
Combwich	Brookside Road, Combwich	Bridgwater	TA5 2QW
Compton Dundon	Compton Dundon	Somerton	TA11 6PQ
Compton Martin	Main Street, Compton Martin	Bristol	BS40 6JA
Congresbury	4 Brinsea Road, Congresbury	Bristol	BS49 5JG
Corston	23 Corston	Bath	BA2 9AH
Corton Denham	The Village Hall, Corton Denham	Sherbourne	DT9 4LR
Cotham Hill	3 Cotham Hill, Cotham	Bristol	BS6 6LD
Creech St Michael	Spar & PO, Creech St Michael	Taunton	TA3 5DP
Crewkerne	5a East Street	Crewkerne	TA18 7AB
Cromhall	Townwell, Cromhall	Wotton-Under-Edge	GL12 8AQ
Crowcombe	The Rapps Barn, Crowcombe	Taunton	TA4 4AE
Curry Mallet	Higher Street, Curry Mallet	Taunton	TA3 6SY
Curry Rivel	High Street, Curry Rivel	Langport	TA10 0EY
Ditcheat	Post Office Stores, Queens Square, Ditcheat	Shepton Mallet	BA4 6QX
Downend	4 Downend Road, Downend	Bristol	BS16 5UJ

Doynton	The Village Hall, Tog Hill Lane	Bristol	BS30 5SY
Draycott	The Street, Draycott	Cheddar	BS27 3TH
Dulverton	27 Fore Street	Dulverton	TA22 9EX
Dunster	15 High Street, Dunster	Minehead	TA24 6SF
East Chinnock	Fordhay, East Chinnock	Yeovil	BA22 9EE
Easter Compton	Main Road, Easter Compton	Bristol	BS35 5RE
Easton	425 Stapleton Road, Easton	Bristol	BS5 6NA
Evercreech	The Post Office, Evercreech	Shepton Mallet	ВА4 6ЈР
Exford	Exford	Minehead	TA24 7PP
Failand	89 Clevedon Road, Failand	Bristol	BS8 3UL
Falfield	Bristol Road, Falfield	Wotton Under Edge	GL12 8DF
Faulkland	High Street, Faulkland	Radstock	BA3 5UX
Felton	Upper Town Lane, Felton	Bristol	BS40 9YA
Filton	2-3 Church View, Filton	Bristol	BS34 7BT
Filton Avenue (550)	550 Filton Avenue, Northville	Bristol	BS7 0QG
Fishponds	12 Straits Parade, Fishponds	Bristol	BS16 2LE
Fivehead	Fivehead	Taunton	TA3 6PA
Freshford	Building, Brewery Lane, Freshford	Bath	BA2 7TT
Frome	Martins The Newsagents, 7-9 West Way	Frome	BA11 1BS
Fromefield	18 Fromefield	Frome	BA11 2HE
Fulford Road	103 Fulford Road, Hartcliffe	Bristol	BS13 0AD
Galmington	91 Galmington Road	Taunton	TA1 5NP
Glastonbury	35 High Street	Glastonbury	BA6 9HG
Glenville Road	50 Glenville Road	Yeovil	BA21 5AF
Gloucester Road	46 Gloucester Road, Bishopston	Bristol	BS7 8AR
Godney home service	c/o Glastonbury MSPO, 35 High Street	Glastonbury	BA5 1RY
Greystoke Avenue	12 Arnside Road, Southmead	Bristol	BS10 6AT
Gurney Slade	The Post Office, Gurney Slade	Radstock	BA3 4TQ
	Hallatrow Sub Delivery Office,		
Hallatrow	Wells Road, Hallatrow	Bristol	BS39 6EJ
Hambridge	Hambridge	Langport	TA10 0AU
Hamp	2 Allen Road, Dawes Park	Bridgwater	TA6 6YA
Hanham	103 High Street, Hanham	Bristol	BS15 3QG
Hardington Mandeville	Hardington Moor	Yeovil	BA22 9NP
Hawkesbury Upton	Back Street, Hawkesbury Upton	Badminton	GL9 1BB
Hawkridge	West Hollowcombe, Hawkridge	Dulverton	TA22 9QL
Henbury	141-145 Station Road, Henbury	Bristol	BS10 7LZ
Henlade	Henlade	Taunton	TA3 5DH
Henleaze	152 Henleaze Road, Henleaze	Bristol	BS9 4NB
Henstridge	Late Shop, The Cross, Henstridge	Templecombe	BA8 0QY
High Littleton	High Street, High Littleton	Bristol	BS39 6JD
Highbridge	9 Church Street	Highbridge	TA9 3AE
Hinton Charterhouse	The Post Office, Hinton Charterhouse	Bath	BA2 7SN
Hinton St George	47 High Street	Hinton St George	TA17 8SE
Horfield	305 Gloucester Road, Horfield	Bristol	BS7 8PF

Horton	Goose Lane, Horton	llminster	TA19 9QQ
Hundredstone	53 Glenthorne Avenue	Yeovil	BA21 4PN
Huntspill	90 Main Road, West Huntspill	Highbridge	TA9 3QZ
Hutton	Main Road, Hutton	Weston Super Mare	BS24 9QQ
llchester	High Street, llchester	Yeovil	BA22 8NQ
llminster	East Street	llminster	TA19 0AJ
Ilton	Ilton	llminster	TA19 9EN
Inns Court Green	11 Marshall Walk, Inns Court	Bristol	BS4 1TR
Keynsham	44 High Street, Keynsham	Bristol	BS31 1DY
Kingston Seymour	Willowdown, Ham Lane,		
(serve and store)	Kingston Seymour	Clevedon	BS21 6XE
Kingsway	St.George	Bristol	BS5 8NS
Kingswood	Hanham Road, Kingswood	Bristol	BS15 8PN
Kithill	66-68 Park View	Crewkerne	TA188JN
Knowle	323 Wells Road, Knowle	Bristol	BS4 2QE
Knowle Park	29 The Square, Knowle Park	Bristol	BS4 2SR
Langford	Langford Road	Langford	BS40 5HU
Langport	38 North Street	Langport	TA10 9RH
Larkhall	7 Lambridge Buildings, Larkhall	Bath	BA1 6RS
Lawrence Hill	192 Lawrence Hill, St.George	Bristol	BS5 0DR
Lawrence Weston	Lawrence Weston	Bristol	BS11 0QB
Little Stoke	8 Kingsway, Littlestoke	Bristol	BS34 6JL
Locking	64 Grenville Avenue, Locking	Weston Super Mare	BS24 8AR
Locking Castle	Clover Court, Locking Castle	Weston-Super-Mare	BS22 8NB
Lockleaze	6 Gainsborough Square, Lockleaze	Bristol	BS7 9XA
Long Ashton	29 Weston Road, Long Ashton	Bristol	BS41 9AA
Long Sutton	The Stores, Long Sutton	Langport	TA10 9HT
Longwell Green	89 Bath Road, Longwell Green	Bristol	BS30 9DF
Lower Weston	41 Newbridge Road, Lower Weston	Bath	BA1 3HF
Lydford On Fosse	East Lydford	Somerton	TA11 7HA
Lympsham	The Pavillion, Lympsham	Weston Super Mare	BS24 0DN
Mangotsfield	22 Cossham Street, Mangotsfield	Bristol	BS16 9EN
Mark	Church Street, Mark	Highbridge	TA9 4LY
Marshfield	22 High Street, Marshfield	Chippenham	SN148LP
Martock	East Street	Martock	TA12 6JQ
Mayfield Park	253 Lodge Causeway, Fishponds	Bristol	BS16 3RB
Mead Vale	3-6 Nightingale Court, Meadvale	Weston-Super-Mare	BS22 8SX
Meare	7 Church Path, Meare	Glastonbury	BA6 9TH
Mells	Woodlands End, Mells	Frome	BA11 3PF
Melvin Square	10 Melvin Square, Knowle	Bristol	BS4 1LZ
Middlezoy	Methodist Church, Church Road, Middlezoy	Bridgwater	TA7 0NZ
Midsomer Norton	122b High Street, Midsomer Norton	Radstock	BA3 2HU
Milborne Port	High Street, Milborne Port	Sherborne	DT9 5AQ
Milton Road	201-203 Milton Road	Weston Super Mare	BS22 8EF
Milverton	Fore Street, Milverton	Taunton	TA4 1JU

Mina Road	84-86 Mina Road, St Werburgs	Bristol	BS2 9XW
Montacute	Stax, Townsend	Montacute	TA15 6XH
Moorfields	28 Moorland Road	Bath	BA2 3PW
Mountfields	Mountfields Road	Taunton	TA1 3BL
Nailsea	Crown Glass Place, Nailsea	Bristol	BS48 1RA
Nether Stowey	1 Castle Street, Nether Stowey	Bridgwater	TA5 1LN
New Cheltenham	123 New Cheltenham Road, Kingswood	Bristol	BS15 1UL
North Curry	Queen Square, North Curry	Taunton	TA3 6LD
-	West End Bakery, 125 Fore Street,		
North Petherton	North Petherton	Bridgwater	TA6 6SB
North Road	218 North Road, Yate	Bristol	BS37 7LQ
North Street	Bedminster	Bristol	BS3 1JA
Norton Fitzwarren	Norton Fitzwarren	Taunton	TA2 6QS
Norton St Phillip	The Palairet Hall, Church Street, Norton St Phillip	Bath	BA2 7LU
Norton Sub Hamdon	Spar Stores Great Street, Norton Sub Hamdon	Stoke Sub Hamdon	TA14 6SG
Nunney	Castle Green, Nunney	Frome	BA11 4NH
Oake	Oake	Taunton	TA4 1AY
Odcombe	The Village Hall, Higher Odcombe	Yeovil	BA22 8XP
Odd Down	59 Frome Road, Odd Down	Bath	BA2 2PW
Oldland Common	171-173 High Street, Oldland Common	Bristol	BS30 9QG
Olveston	Olveston Stores, The Street, Olveston	Bristol	BS35 4DR
Orchard Street	155 Huish	Yeovil	BA20 1BW
Othery	Fore Street, Othery	Bridgwater	TA7 0QS
Parkway	Parkway	Bridgwater	TA6 4RA
Patchway	7 Coniston Road, Patchway	Bristol	BS34 5PA
Paulton	Church Street, Paulton	Bristol	BS39 7LG
Pawlett	1 Gaunts Road, Pawlett	Bridgwater	TA6 4SF
Peasedown St John	12 Bath Road, Peasedown St John	Bath	BA2 8DH
Pen Park	296 Charlton Road, Pen Park	Bristol	BS10 6JU
Pensford	Pensford Hill, Pensford	Bristol	BS39 4AF
Pill	Upper Myrtle Hill, Pill	Bristol	BS20 0AA
Pilning	Redwick Road, Pilning	Bristol	BS35 4LQ
Pilton	The Village Hall, St Marys Lane, Pilton	Shepton Mallet	BA4 4BB
Porlock	High Street, Porlock	Minehead	TA24 8PY
Portishead	29-31 High Street, Portishead	Bristol	BS20 6AB
Portway	2 Portway	Frome	BA11 1QP
Priorswood	15 Priorswood Place	Taunton	TA2 7JW
Pucklechurch	1 Westerleigh Road, Pucklechurch	Bristol	BS16 9RB
Puriton	Middle Street, Puriton	Bridgwater	TA7 8AU
Quakers Road	73 Quakers Road, Downend	Bristol	BS16 6NH
Queen Camel	High Street, Queen Camel	Yeovil	BA22 7NG
Queens Road	44-46 Queens Road, Clifton	Bristol	BS8 1RE
Queensway	Queensway, Worle	Weston-Super-Mare	BS22 6BT
Radstock	Radco Superstore, 3 Wells Road	Radstock	BA3 3RQ
Redfield	136 Church Road, Redfield	Bristol	BS5 9HH

Roadwater	Roadwater	Watchet	TA23 0QY
Rockhampton	Rockhampton	Berkeley	GL13 9DT
Rockwell Green	26 Rockwell Green	Wellington	TA21 9BT
Rode	32 High Street, Rode	Bath	BA11 6PA
Roman Road	100 Roman Road	Taunton	TA1 2BJ
Rooksbridge	Bristol Road, Rooksbridge	Axbridge	BS26 2TE
Saltford	493 Bath Road, Saltford	Bristol	BS31 3HQ
Sandhurst	59 West Coker Road	Yeovil	BA20 2LZ
Sandy Park Road	24 Sandy Park Road, Brislington	Bristol	BS4 3PE
Sea Mills	160 Shirehampton Road, Sea Mills	Bristol	BS9 2EB
Severn Beach	115 Beach Road, Severn Beach	Bristol	BS35 4PQ
Shepton Beauchamp	Church Street, Shepton Beauchamp	llminster	TA19 0LQ
Shipham	The Star Room, Village Hall, New Road	Shipham	BS25 1SG
Shirehampton	5 The Parade, Shirehampton	Bristol	BS11 9TS
Simmonds View	Simmonds View, Stoke Gifford	Bristol	BS34 8HR
Sixways	Edinburgh House, Belle Vue Road	Clevedon	BS21 7NP
Somerton	The Triangle	Somerton	TA11 6QJ
South Chard	Wessex Stores, Dyke Hill, South Chard	Chard	TA20 2PY
South Petherton	St James Street	South Petherton	TA13 5BN
Spaxton	Four Forks, Spaxton	Bridgwater	TA5 1BW
St Thomas Street	41 Bath Road	Wells	BA5 3HR
Staple Hill	119 High Street, Staple Hill	Bristol	BS16 5HF
Staplegrove	Manor Road, Staplegrove	Taunton	TA2 6AN
Stapleton Road (70)	70 Stapleton Road, Stapleton	Bristol	BS5 ORB
Station Road	32 Station Road	Taunton	TA1 1NL
Stawley	Stawley School, Appley Close	Ashbrittle Wellington	TA21 0HH
Stockwood	90 Hollway Road, Stockwood	Bristol	BS148PG
Stogumber	Central Stores, High Street, Stogumber	Taunton	TA4 3TA
Stogursey	16 High Street, Stogursey	Bridgwater	TA5 1TA
Stoke Gifford	6 Ratcliffe Drive, Stoke Gifford	Bristol	BS34 8UE
Stoke St Gregory	Stoke St Gregory	Taunton	TA3 6JG
Stoke St Michael	P & I Stores, Stoke St Michael	Radstock	BA3 5JJ
Stoke Sub Hamdon	9 High Street, Stoke Sub Hamdon, Somerset	Taunton	TA14 6PP
Stokes Croft	109 Stokes Croft, Stokes Croft	Bristol	BS1 3RR
Street	85 High Street	Street	BA16 0EZ
Symes Avenue	Unit 7, Silcox Road, Symes Avenue, Hartcliffe	Bristol	BS13 0EG
Taunton	38 North Street	Taunton	TA1 1AB
Templecombe	Westcombe Stores, 20 Westcombe	Templecombe	BA8 0LH
The Boulevard	6 The Boulevard	Weston Super Mare	BS23 1NA
The Galleries	Castle Gallery, Broadmead	Bristol	BS1 3XX
The Triangle	13 The Triangle	Clevedon	BS21 6NQ
The University	The University Post Office, The University of Bath, Claverton Down	Bath	BA2 7JU
,	Alldays Convenience Store, 9 High Street, Thornbury	Bristol	BS35 2AE

Tickenham	205 Clevedon Road, Tickenham	Clevedon	BS21 6RX
Timberscombe	Timberscombe	Minehead	TA24 7TU
Timsbury	High Street, Timsbury	Bath	BA2 0HT
Tintinhull	2 Vicarage Street, TinTinhull	Yeovil	BA22 8PY
Totterdown	33 Oxford Street, Totterdown	Bristol	BS3 4RL
Town Street	8 Town Street	Shepton Mallet	BA4 5BG
Trull	Church Road, Trull	Taunton	TA3 7EW
Twerton On Avon	Spar, 115 The High Street, Twerton On Avon	Bath	BA2 1DB
Upper Eastville	327-329Fishponds Road, Eastville	Bristol	BS5 6QG
Upton Noble	Upton Noble Garage,		
(serve and store)	Gunnings Lane, Upton Noble	Shepton Noble	BA4 6AR
Warmley	2-4 Tower Road North, Warmley	Bristol	BS30 8YE
Warmley Tower	19 Heath Rise, Warmley	Bristol	BS30 8DB
Washford	1 Station Hill	Watchet	TA23 OPJ
Watchet	26-27 Swain Street	Watchet	TA23 0AD
Wedgewood Road	41 Wedgewood Road, Twerton	Bath	BA2 1NT
Wedmore	6 The Borough	Wedmore	BS28 4EB
Wellington	20 High Street	Wellington	TA21 8RA
Wellow	Wellow Village Hall, Wellow	Bath	BA2 8QA
Wells	Market Place	Wells	BA5 2RA
Wells Road	689 Wells Road, Whitchurch	Bristol	BS14 9HU
Wembdon	26 Wembdon Hill, Wembdon	Bridgwater	TA6 7PX
West Camel	Davis Hall, West Camel	Yeovil	BA22 7QX
West Coker Village	15 High Street, West Coker	Yeovil	BA22 9AP
West End	169 Old Church Road	Clevedon	BS21 7UB
West End	15 West End	Street	BA16 0LQ
West Harptree	High Street, West Harptree	Bristol	BS40 6EA
West Moorland Road	47 Moorland Road	Weston-Super-Mare	BS23 4HP
Westbury On Trym	High Street, Westbury On Trym	Bristol	BS9 3EE
Westbury-Sub-Mendip	Stoke Road, Westbury-Sub-Mendip	Wells	BA5 1HD
Westfield	Coronation Avenue	Yeovil	BA21 3DX
Westhay	25 Main Road, Westhay	Glastonbury	BA6 9TN
Weston	7 High Street, Weston	Bath	BA1 4BX
Weston Super Mare	76 Regent Street	Weston Super Mare	BS23 1AA
Whitehall	344 Whitehall Road, Whitehall	Bristol	BS5 7BW
Whiteladies	169-169a Whiteladies Road, Clifton	Bristol	BS8 2RL
Wick	15 Milford Avenue, Wick	Bristol	BS30 5PG
Wickwar	72 High Street, Wickwar	Wotton-Under-Edge	GL12 8NP
Williton	Fore Street, Williton	Taunton	TA4 4PX
Wincanton	6 Market Place	Wincanton	BA9 9LJ
Windwhistle	7 Loxton Road, Coronation Estate	Weston Super Mare	BS23 4QX
Winford	High Street, Winford	Bristol	BS40 8EH
Winscombe	8 Woodborough Road	Winscombe	BS25 1AA
Winsford	Winsford Stores, Winsford	Minehead	TA24 7JE
Winsham	Church Street, Winsham	Chard	TA20 4JA

Winterbourne	1 Whitegates, Winterbourne	Bristol	BS36 1JX
Withypool	Withypool	Minehead	TA24 7QP
Withywood	145 Four Acres, Withywood	Bristol	BS13 8RA
Wiveliscombe	West Street, Wiveliscombe	Taunton	TA4 2JP
Woodbury Road	Alldays, Dunkery Road	Bridgwater	TA6 7LW
Wookey	Somerleaze Farm Shop, Wells Road, Wookey	Wells	BA5 1JU
Woolavington	4-6 Windmill Crescent, Woolavington	Bridgewater	TA7 8HP
Wootton Courtenay	Wootton Courtenay	Minehead	TA24 8RH
Worle	228-230 High Street, Worle	Weston-Super-Mare	BS22 6JE
Wrington	Broad Street, Wrington	Bristol	BS40 5LA
Yate Sodbury	1 South Parade, Yate	Bristol	BS37 4BB
Yatton	69 High Street, Yatton	Bristol	BS49 4EQ
Yeovil	King George Street	Yeovil	BA20 1PZ

The following branch is currently open and trading as part of the national 'Post Office Local' pilot scheme. Post Office Ltd will review the success of this pilot after completion of a 12 month period which ends early 2009.