



Information Rights Team  
Post Office Limited  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London EC2Y 9AQ

Your reference:  
Our reference: FOI2021/00193

Mark Daniels  
request-736698-83d16315@whatdotheyknow.com

12 April 2021

Dear Mr Daniels,

### **Freedom of Information Request – FOI2021/00193**

I am writing in response to your email received by Post Office Limited ("**Post Office**") on 15 March, which I am dealing with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

In your email you have requested the information shown in bold below. I can confirm that Post Office does hold some of the information you have requested.

**1) Currently, how many Post Office branded Bank of Ireland external ATMs are there in the Post Office Network?**

As of 12/04/2021 the total is 1,449.

**2) Between 1/2/2021 and 28/2/2021 how many Post Office branded Bank of Ireland external ATMs required a replacement Card Reader?**

Information not held by Post Office as the devices are owned and operated by Bank of Ireland.

If you have any queries about this response, please contact me. Do remember to quote the reference number above in any future communications.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager  
Post Office Limited  
Information Rights Team  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London  
EC2Y 9AQ  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 0303 123 1113  
<https://ico.org.uk>

Yours sincerely,

A handwritten signature in black ink that reads "JA Lawrence". The signature is written in a cursive style, with the first letters of the first and last names being capitalized and prominent. A vertical line is drawn to the right of the signature.

Jackie Lawrence  
Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<http://corporate.postoffice.co.uk/secure-corporate/about-us/access-to-information/>  
@postofficenews

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