

WDTK Acknowledgement - DP/FoI Complaints

Thank you for contacting the Information Commissioner's Office (ICO) through the whatdotheyknow.com (WDTK) website.

The WDTK website was created to help people request information from public authorities under the Freedom of Information Act (FoIA) and the Environmental Information Regulations (EIRs).

The ICO is the regulator responsible for overseeing information rights legislation. We are also subject to the legislation we oversee.

As a public authority we are subject to the FoIA and EIRs, so if people want to request information we might hold about our work as a public body, they can do this through WDTK.

The correspondence you have sent to us is not a request for information we might hold. It is a concern or complaint about the way an organisation has complied with the legislation we oversee. We do deal with issues like this. However, we do not deal with this part of our work through the WDTK website.

Please visit the ICO website www.ico.org.uk for information about the legislation we oversee and advice on what to do if you are unhappy with the way an organisation has met its information rights obligations.

If you need to raise a complaint or concern with us you can do this by following the instructions on this page of our website - www.ico.org.uk/concerns.

Please also contact our helpline for any further advice on 0303 123 1113.

Please do not reply to this message through the WDTK website. We make no commitment to respond if you do.

Yours sincerely

The Information Commissioner's Office

WDTK Acknowledgement - Enquiries

Thank you for contacting the Information Commissioner's Office (ICO) through the whatdotheyknow.com (WDTK) website.

The WDTK website was created to help people request information from public authorities under the Freedom of Information Act (FoIA) and the Environmental Information Regulations (EIRs).

The ICO is the regulator responsible for overseeing information rights legislation. We are also subject to the legislation we oversee.

As a public authority the ICO is subject to the FoIA and EIRs and so if people want to request information we might hold about our work as a public body, they can do this through WDTK.

The correspondence you have sent to us is not a request for information we might hold. It is an enquiry about the legislation we oversee. We provide a range of advice services for organisations and for the public. However, we do not provide these through the WDTK website.

Please visit our website at www.ico.org.uk where you will find a great deal of advice about the legislation we oversee. You can also contact our helpline on 0303 123 1113 where a member of our team will be happy to help you.

If you would like to submit your enquiry in writing you should email it to casework@ico.org.uk . We will respond as quickly as we can. However, as we explain on our website there is currently a high demand for our services and it may take us some weeks to deal with your enquiry.

Please do not reply to this message through the WDTK website. We make no commitment to respond if you do.

Yours sincerely

The Information Commissioner's Office

WDTK Acknowledgement - Hybrid request / NCB

Thank you for contacting the Information Commissioner's Office (ICO) through the whatdotheyknow.com (WDTK) website.

The WDTK website was created to help people request information from public authorities under the Freedom of Information Act (FoIA) and the Environmental Information Regulations (EIRs).

The ICO is the regulator responsible for overseeing information rights legislation. We are also subject to the legislation we oversee.

As a public authority we are subject to the FoIA and EIRs, so if people want to request information we might hold about our work as a public body, they can do this through WDTK.

Although part of your correspondence is a request for information we hold, you also raised other matters with us in our capacity as a regulator. We do not deal with these other regulatory matters through the WDTK website.

The following extract from your correspondence has been identified as a request for information we will deal with through WDTK. All other matters raised in your correspondence should be raised with us directly.

Please visit our website at www.ico.org.uk for information about the legislation we oversee and to contact us about it.

Please also contact our helpline for any further advice on 0303 123 1113.

Yours sincerely

The Information Commissioner's Office