

Mr. Ashley Russell

request-55355-db5ffbfd@whatdotheyknow.com

Our Reference: FOI 162/10

16<sup>th</sup> February 2011

Dear Mr Russell,

I am writing with reference to your request for information regarding the Police National Database (PND), dated 19 December 2010, made under section 1(1) of the Freedom of Information Act.

Further to my communication of the 20<sup>th</sup> January 2010, it has become apparent during the public interest test, that to retrieve the Database Schema from Logica, the supplier of the Police National Database (PND), would in fact take this request over the cost limit.

The PND is currently being delivered and operated by Logica, and would require a request for the schema to be extracted at cost to the NPIA. It is estimated that at least half a day's work would be required, and at a cost of £1000 per day, would exceed the cost limit as detailed in Section 12(1) of the Freedom of Information Act.

This cost limit applies to all of the questions you have raised.

### **Application of Cost Limit**

Section 12(1) of the Freedom of Information Act does not oblige a public authority to comply with a request for information if the cost of complying exceeds a cost limit, known as the 'appropriate limit', which is specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. For public authorities such as the NPIA, this cost limit has been set at £450. These costs are limited to those that an authority reasonably expects to incur in:

NPIA (headquarters)  
Fry Building  
2 Marsham Street  
London  
SW1P 4DF

T 0203 113 6000  
[www.npia.police.uk](http://www.npia.police.uk)

- determining whether it holds the information requested,
- locating the information or documents containing the information,
- retrieving such information or documents, and
- extracting the information from the document containing it.

The Regulations also specify that costs which are attributable to the time spent by persons undertaking any of the activities mentioned above are to be calculated at a standard rate of £25 per hour. This represents the estimated cost of one person spending a maximum of 2½ working days dealing with a request.

### **Your Right to Complain**

We take our responsibilities under the Freedom of Information Act seriously but if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain.

We will investigate the matter and endeavour to reply within 3 – 6 weeks. You should write to:

If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the NPIA. The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Further information about the NPIA is routinely published on our website at [www.npia.police.uk](http://www.npia.police.uk) or through our publication scheme. If you require any further assistance in connection with this request please contact us at our address below.

Yours sincerely,

**Andy Woodgate**

Knowledge and Information Management Advisor  
National Policing Improvement Agency