## DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: IR277

DATE: 20th June 2017

## Dear Mr Bennett,

Thank you for your Internal Review request received on 27 May 2017. An internal review has been carried out by someone of a senior grade to the person who dealt with your original request. I am now in a position to respond to you. In your review request you said:

Please re read my requests as you have not answered the questions set, you have just directed me to the manuals used. Please supply the information as requested and not use a generic reply like you have done.

In response to your request, I can confirm that the handling of your original request and response has now been appropriately reviewed by someone unconnected with the handling of your original request.

As a result of this review I can advise that I find the original decision to be handled correctly. Your request for review is therefore not upheld. The reasoning behind this decision is as follows:

The Freedom of Information Act gives you a legal right of access to any recorded information held by a public authority. We do not have to provide opinions or explanations, generate answers to questions, or create or obtain information we do not hold.

If you ask a question, rather than requesting recorded information, we will provide you with the recorded information that best answers the question. Once we have provided the recorded information, we have met our obligations under the Act; interpreting the information provided is up to you.

On this basis I am satisfied that our original response to your request satisfied our obligation under the Freedom of Information Act.

If you have any queries about this letter please contact me quoting the reference number above.
Yours sincerely,
DWP Strategy Fol Team

## Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF <a href="https://www.ico.gov.uk">www.ico.gov.uk</a>