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Oliver Palmer  
Via email to:  
[request-835265-92041713@whatdotheyknow.com](mailto:request-835265-92041713@whatdotheyknow.com)

22 March 2022

Dear Oliver Palmer,

**Freedom of Information Act 2000 Request (Our Reference 68567)**

Thank you for your email of 21 February 2022, in which you ask for a copy of the current (most updated) PNC User Manual/Guidebook, as well as all historical versions from 1 Jan 2012 onwards. Your request is being handled as a request for information under the Freedom of Information Act 2000 (FOIA).

We are considering your request. Although the FOIA carries a presumption in favour of disclosure, it provides exemptions which may be used to withhold information in specified circumstances. Some of these exemptions, referred to as 'qualified' exemptions, are subject to a public interest test. This test is used to balance the public interest in disclosure against the public interest in favour of withholding the information. The FOIA allows us to extend the 20 working day response target where we need further time to consider the public interest test fully.

The information which you have requested is being considered under the exemption in section 31 of the FOIA, which relates to Law Enforcement. This is a qualified exemption and to consider the public interest test fully we need to extend the 20 working day response period. We now aim to let you have a full response by 21 April 2022.

Yours sincerely,

Digital, Data and Technology  
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