

4 June 2020

Dear Mike Allen,

Thank you for your Freedom of Information request received on 18 May 2020.

You asked:

**“Please can you supply me with a spreadsheet showing welfare benefit claims inside each Jobcentre Area in Devon and if possible, the trend since January 2019 by month.”**

Unfortunately, we are unable to proceed with your request without clarification of the information you wish to receive. In your request you refer to ‘welfare benefit claims’. Do you mean the number of people who submitted a welfare benefit claim, or the number of people who were receiving a welfare benefit? Please note the Department is not responsible for all welfare benefits (see below).

Please note that if we do not receive appropriate clarification of your information requirements within three months from the date of this letter, then we will consider your request closed.

You may be interested to know that the Department publishes regular statistics on a range of benefits, that it has responsibility for, on the Stat-Xplore website. These figures can be broken down by date and geography, including Jobcentre areas where appropriate, and can be accessed here: <https://stat-xplore.dwp.gov.uk/>

Guidance on how to extract information required from Stat-Xplore can be found at: <https://stat-xplore.dwp.gov.uk/webapi/online-help/Getting-Started.html>

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwp.gov.uk](mailto:freedom-of-information-request@dwp.gov.uk) or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF <https://ico.org.uk/>