



Department
for Work &
Pensions

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www.gov.uk/dwp

Email:

freedom-of-information-request@dwp.gov.uk

Roger Norton

Mail to: [request-611516-
e3196a09@whatdotheyknow.com](mailto:request-611516-e3196a09@whatdotheyknow.com)

Our Ref: FOI2019/37616

Date 30 October 2019

Dear Mr Norton,

Thank you for your email dated 12 October 2019 addressed to the Centre for Health and Disability Assessments (CHDA).

Your request has been passed to me for response as a Department for Work and Pensions' (DWP) Freedom of Information (Fol) Officer.

The Fol Act gives you the right to access recorded information held by public sector organisations. While that would include information held by private companies delivering a service on behalf of public sector organisations, it only applies to information held on behalf of the public authority and not to information private companies hold solely in their own right.

It also remains the obligation of the public authority to answer any request rather than the contractor.

You asked:

"How many requests by claimants (or their representatives), in support of their claim, have been made to DWP and/or its contractors (inc Capita/Atos/Maximus) for CCTV/security camera/video footage related to:

a - Personal Independence Payment health/medical assessments

b - Employment and Support Allowance health/medical assessments

Please provide an annual breakdown of requests from 2014 - present (including what percentages have been successful)

Additionally, could you please provide statistical breakdowns of reasons why requests may have been rejected/refused during the same period."

In response,

Whilst assessment providers may hold records of requests for CCTV footage, they are not contractually obliged to do so. Any records that they hold are solely for their own purposes and are not held on behalf of the public authority (on this occasion DWP).

As they are not contractually obliged to record this information we are unable to provide it under the Freedom of Information Act.

If you have any queries about this letter, please contact me quoting the reference number above.

Yours sincerely,

Contracted Health and Employment Services Fol Team
Department for Work and Pensions

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dw.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
Web: https://ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745