



Department  
for Work &  
Pensions

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[www.dwp.gov.uk](http://www.dwp.gov.uk)

Mail to: [request-553138-  
e2d02412@whatdotheyknow.com](mailto:request-553138-e2d02412@whatdotheyknow.com)

15 March 2019

Dear Mr Slater,

**Request for Information – Freedom of Information Act**  
**Our Reference: Fol 06760**

Thank you for your Freedom of Information request which we received on 17 February 2019. In that request, you asked:

*“RFI1 - Please disclose the MI provided to the Department by Capita (Lot 2) and Atos (Lots 1 and 3) that covers the period January 2018 to December 2018. Please note that if any disclosure does not mirror the contractual requirements in Service Specification FINAL v2.0 and its 11 annexes I expect the Department to cite the relevant exemption or explain why this information is not held.*

*This request is made on the assumption that the Department will carry out relevant redaction of personal information exempt under the FOIA (Section 40 (2))”*

We do hold information falling within the terms of your request; however, we need more time to consider your request.

I wish to advise you that the following exemption applies to the information that you have requested:

**Section 43 (2)**

Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).

By virtue of section 10(3), where public authorities have to consider the balance of the public interest in relation to a request, they do not have to comply with the request until such a time as is reasonable in the circumstances.

DWP has not yet reached a decision on the balance of the public interest. Due to the need to consider, in all the circumstances of the case, where the balance of the public interest lies in relation to the information that you have requested, DWP will not be able to respond to your request in full within 20 working days.

Accordingly, I hope to let you have a response by 12 April 2019.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely

Correspondence Team  
Contracted Health and Employment Services  
[HEALTH.SERVICESCORRESPONDENCE@DWP.GSI.GOV.UK](mailto:HEALTH.SERVICESCORRESPONDENCE@DWP.GSI.GOV.UK)

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### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk) or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, London SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
[www.ico.org.uk/Global/contact\\_us](http://www.ico.org.uk/Global/contact_us) or telephone 0303 123 1113 or 01625 545745