

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwpgsi.gov.uk

Our Ref: VTR1086

DATE: 13 April 2015

Dear I CAU,

Thank you for your Freedom of Information (FoI) request received on 19 March 2015. You asked:

Further to Early process evaluation of new claims for Personal Independence Payment
https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/332622/rr_867-early-process-evaluation-of-new-claims-for-pip.pdf
Page 23 PIPCS was introduced specifically for PIP and represents a significant change in the way staff work.

and further to
Personal Independence Payment Update Issue 28 Feb. 2014
<https://www.whatdotheyknow.com/request/256192/response/630907/attach/4/MMU%20Feb%20hard%20copy.pdf>
PIP release 4 is due to go-live on 23 March 2015.

Please attach a copy of the PIPCS release 4 guidance and training manuals.

Personal Independence Payment Computer System (PIPICS) guidance and training materials are not produced in a 'manual'. We have, however, enclosed the Personal Independence Payment (PIP) guidance which was updated for PIPICS Release 4.

In addition to the above modules, three emulation cases have been updated to reflect the Release 4 changes. The actual changes are detailed in the attached document.

Some information in these documents has been excluded under Section 40 of the Freedom of Information Act - Personal information in relation to members of staff, as disclosure would breach one of the Data Protection Principles.

I hope the information provided is helpful. Should you need anything more, please submit a further FOI request. If you can be specific about the information you need it will help us to respond to your request.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Strategy FoI Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745