PIP17 Paper Claims

Handout 04 – Additional support questions

Use this handout to help you enter the questions in 'The next stage of claiming', page 17 of PIP1.

Question on the script	Question on paper claim form (PIP1)	How to answer the questions on the script
Q1 Do you have a condition like this?	Do you have a condition like this?	Record Yes, No or Don't Know as per the answer given on PIP1 paper claim form, Question 1
Q2. Do you have a condition like this?	Do you see a psychiatrist or community psychiatric nurse (CPN), psychologist or counsellor about your condition?	Question 1 is repeated on screen but not on the PIP1. Use the answer to Question 2 on the PIP1 to complete this field on screen. Record Yes, No or Don't Know as per the answer given on PIP1 Question 2
Q3 Do you see any of these people?	Do you see a psychiatrist or community psychiatric nurse (CPN), psychologist or counsellor about your condition?	If Question 3 displays on screen, record the answer given on PIP1 for Question 2 again. Record Yes, No or Don't Know as per the answer given on PIP1, Question 2

PIP17 - Paper Claims V5.2 Date: March 2015