

To: Barbara Sunley
request-395421-d4a18a52@whatdotheyknow.com

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: FOI 1079

11 April 2017

Dear Ms Sunley,

Thank you for your Freedom of Information request which we received on 15 March 2017.

You asked:

'Can you give me the reason why a claimant for personal independent payment is not advised by your department or Atos also Capita that every single thing they do or say from the time they arrive will be taken down and used in the assessment by the health professional and subsequently used by the decision maker at the department for work and pensions in determining eligibility for personal independent payment Can you confirm that claimants are not made aware of this fact and if so the reasons for not doing this'

The Freedom of Information Act gives you a legal right of access to any recorded information held by a public authority. We are not obliged to provide opinions or explanations, confirm whether your assumptions are correct or not, generate answers to questions, or create or obtain information that we do not hold.

I confirm that the Department holds no recorded information to answer your request

However, I note that on the 22 February, you were provided with a link to the Personal Independence Payment (PIP) Assessment Guide which is used by Health Professionals carrying out PIP assessments. As previously explained, it details the PIP assessment process, also the role of the Health Professionals and DWP Case Managers. In particular section 2.6 (page 33) provides comprehensive guidance on how to conduct a consultation.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, London, SW1H 9NA. Any review request should be submitted within two months of the date of this letter. Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information

Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745