

Our ref: CRS 767234

Mr P Silverman
Email: request-530465-017005b0@whatdotheyknow.com

Paul Robinson
Bridge House
1 Walnut Tree Close
Guildford
GU1 4LZ

4 December 2018

Dear Mr Silverman

I am writing to confirm that we have now completed our search for the information, which you requested on 6 November 2018. You have asked us to provide:

Copies of recent images (two in each case will suffice) from your road surveillance programme showing the condition of the verges at:

We are not aware of the Road Surveillance Programme you mention. Therefore we have provided the most recent photographs taken by our service providers.

- 1. The end (or near the end) of the west bound off-slip road of the A40 at J1 of the M40.**

For this location we attach two photographs taken directly from an annual survey that takes place between May and July.

- 2. The end (or near the end) of the south bound off-slip road of the A404 (the link road between M40 and M4) at its junction with the A4155 Marlow Road.**

In this case, we have attached 4 photographs from the Safety Inspections carried out in November.

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If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests.

Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or email info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 767234 in any future communications.

Yours sincerely



Paul Robinson
OD SE Business Management Team
Team Leader
Web: www.highwaysengland.co.uk