



Address: **DWP Caxton House CD
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Date: 10 01 2017

John Logan
Sent via email

Dear Mr Logan

Freedom of Information Act - Request for Information
Our Reference: FOI 4868

Thank you for your Freedom of Information request received on 26 Nov 2016. You asked:

Can you please now send me the document, or act of parliament, or any other document that gives such powers quoted in the PDF you sent to a private security company in a 'Public Area'. Also...The licence or any document/agreement from my employe (UK Government) that gives a private security guard permission to view any CCTV taken in public area by governmental/police video cameras that I pay for.....

In the PDF you sent, no mention was made about the public being stopped from videoing in the public areas of the DWP buildings. It is my understanding that the law states anybody is entitled to video in a public area as nobody has the power to stop them. Can you please confirm this....or please send me the authorisation document that says a private security company has more powers than the police.

Whilst we commonly refer to the public areas of Jobcentres, the buildings remain private property, to which members of the public are allowed access to conduct their legitimate business with the Department. The public therefore have no right of access, and can be denied admission if they fail to comply with the rules of behaviour and conduct which apply. The Department is perfectly within its rights to engage with a third party security provider to make our staff and buildings safe, and have contracted with Telereal Trillium and their servicer partners, G4S to perform those functions.

CCTV systems in use across the Department have to be registered under the Data Protection Act 1998 and operated by Telereal Trillium and G4S on our behalf strictly in accordance with the provisions of that Act. Under the Act, the Department has a duty to safeguard and protect the personal nature of our customer's business with us, and in order to preserve that confidentiality, the use of unofficial and unlicensed recording devices within our offices is strictly forbidden.

If you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely

DWP Caxton House Commercial Directorate Correspondence Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central FoI Team, Caxton House, 6-12 Tothill Street, London. SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
www.ico.gov.uk