

Date: 13th September 2012

Email: request-126729-d2804a28@whatdotheyknow.com

Dear Mr Patel

Freedom of Information Request reference 774

Thank you for your e-mail/letter concerning a Freedom of Information request dated 23/08/2012.

Please find below the response to your request:

PHARMACEUTICAL NEEDS ASSESSMENT

As part of the development of the PNA:

Bexley trust sent a postal survey to Bexley residents. Please provide:

1. How many survey forms were sent out
2. Copy of the survey form
3. How the returned surveys were assessed. If contracted out externally, please provide the name of the contractor used and if any checks were made to assess their competence and accuracy.

The response to your above questions can be found in the enclosed Pharmacy Needs Assessment document which can also be located on the Bexley Care Trust Website.

Please follow link below:-

<http://www.bexley.nhs.uk/Downloads/Strategic%20documents/Bexley%20pharmacy%20needs%20assessment.pdf>

I hope the above answers your questions but if you need any further assistance please do not hesitate to contact me.

If you have concerns on how your request for information has been handled please write to:

Head of Patient Experience
221 Erith Road
Bexleyheath
Kent
DA7 6HZ

If you remain dissatisfied, you have the right under Section 50 of the FOI Act to apply to the Information Commissioner to seek resolution of the matter. Further details can be found on their website: <http://www.ico.gov.uk/>

Yours sincerely



Mary Stoneham
**Freedom of Information
Publication Scheme Co-ordinator**