



Information Rights

bbc.co.uk/foi bbc.co.uk/privacy

Mr A. Halls
Email: request-448905-46f6a7f5@whatdotheyknow.com

21 December 2017

Dear Mr Halls

Freedom of Information Act 2000
Reference: RFI20171740

Thank you for your request to the BBC of 27 November 2017 seeking the following information under the Freedom of Information Act 2000 (the Act):

“ Please could I have the total number of incidents in which pest control services were used at BBC Broadcasting House over the last three years, broken down by year?. If possible, please also provide the figures for what type of pest (mice, cockroaches, etc) each incident involved.”

We can confirm that under section 1(1) of the Act, that we do not hold this information. This work is carried out on behalf of the BBC by our service provider Interserve as part of our contract with them. However, our contract with Interserve includes pest control services. A subcontractor (Rentokil) has the continuing task of pest control - so with very rare exceptions they are not called in to deal with specific incidents.

Appeal Rights

If you are not satisfied with this response, you have the right to an internal review by a BBC senior manager or lawyer. Please contact us at the address above, explaining what you would like us to review under the Act and include your reference number.

If you are not content with the internal review, you have the right to appeal to the Information Commissioner's Office. Their address is: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF. Their telephone contact details are 0303 123 1113 (local rate) and 01625 545 745 (national rate) or you may wish to visit their website at <https://ico.org.uk/>.

Yours sincerely

Information Rights
BBC Legal

