



Information Rights

bbc.co.uk/foi bbc.co.uk/privacy

A Willmore

request-680216-e23dfd10@whatdotheyknow.com

26 August 2020

Dear A Willmore,

Freedom of Information Request - RFI20201084

Thank you for your request to the BBC of 28 July 2020 seeking the following information under the Freedom of Information Act 2000 ('the Act'):

On 22nd June I submitted an FOI request ((RFI20200824) basically asking how a member of the viewing and listening public can determine the difference between "personal" and "BBC" Twitter accounts used by BBC staff. BBC FOI invoked the "journalism, art and literature" derogation as a means to refuse an answer to my request, BBC Complaints seem unwilling or unable to respond to my complaint, and BBC Questions seem unable to answer my question and have tied themselves in a data protection knot while trying to do so.

The obvious reluctance of the BBC to assist me in my quest for this information just makes me want to continue, so please provide the full name, position and postal address of the relevant member of BBC management who can assist me. I affirm postal address: I want to send a letter.

We are withholding this information under section 40(2) (personal information) of the FOI Act. Under section 40(2), personal information about identifiable living individuals is exempt if disclosure to a third party would breach one or more principles in the General Data Protection Regulation. The individual(s) concerned would not expect their personal data to be disclosed to a third party. Therefore, disclosure would breach the principle to only process personal data lawfully, fairly and in a transparent manner.

Appeal Rights

If you are not satisfied that we have complied with the Act in responding to your request, you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review and including your reference number. A request for an internal review must be made within 40 working days of receiving the BBC's response to your original request.

If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, Tel: 0303 123 1113 or see <https://ico.org.uk/>.

Yours sincerely

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