

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

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Locality: HAYWARDS HEATH, WEST SUSSEX

Area: HAYWARDS HEATH

**Customer Services**

<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Faith Talbott	<b>on:</b> 15/03/2018 13:22	<b>Officer:</b> Claims Printing
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service	
<b>Desc.:</b> Hit a pothole that has caused damage to vehicle - would like to claim for the cost of the repairs.			
<b>Location:</b> Outside Claire Hall in Haywards Heath.		<b>Contact:</b>	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 15/04/2018 11:19	<b>Officer:</b> Christine Ellison(HEMidSx)[JB]
<b>Service:</b> Love West Sussex	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service	[REDACTED] [REDACTED]
<b>Desc.:</b> Road breaking up, multiple potholes, southbound about 10 yards from the roundabout. Thanks			
Extra information supplied by the user			
Which of the following best describes the location? : Driving lane			
The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")			
The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")			
<b>Location:</b> Chelwood House, 63 Perrymount Road, Haywards Heath, RH16 1DN		<b>Contact:</b>	
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 12/04/2018 16:11	<b>Officer:</b> BB Customer Liaison Officer
<b>Service:</b> Love West Sussex	<b>Subject:</b> Traffic Problem	<b>Classification:</b> Request for service	[REDACTED] [REDACTED]
<b>Desc.:</b> Unauthorised three way traffic lights on Perrymount Road Haywards Heath causing long delays and there is NO ONE working			
No Extra information supplied by the user			
<b>Location:</b> 53 Perrymount Road, Haywards Heath, RH16 3BN		<b>Contact:</b>	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Web Enquiries	<b>on:</b> 12/04/2018 16:10	<b>Officer:</b> BB Customer Liaison Officer
<b>Service:</b> Carriageway	<b>Subject:</b> Traffic conditions	<b>Classification:</b> Request for service	
<b>Desc.:</b> There's a temporary 3 way control traffic system on Perrymount Rd / Clair Rd that is causing chaos in that area. There's nothing about it on your website and nothing on site saying why its there.			
There's been no work in the last 2 days.			
Why is it there ?			
<b>Location:</b>		<b>Contact:</b>	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Contact Centre	<b>on:</b> 11/04/2018 10:42	<b>Officer:</b> James Turner (HS-Mid Sussex)
<b>Service:</b> Emergency	<b>Subject:</b> Ironworks	<b>Classification:</b> Request for service	
<b>Desc.:</b> Caller is from Haywards Heath Town Council they have received a report of a missing manhole cover in the road. Their caller said that you can see down the hole and it very dangerous. #OVRD :			
Missing cover #Type of cover : Inspection Cover #Issue Type : Missing			
<b>Location:</b> Opposite the junction the with Clair Road		[REDACTED] [REDACTED]	
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature	
<b>Job Number:</b> 981714	<b>Defect Number:</b> 3098454		
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 11/04/2018 09:03	<b>Officer:</b> Mid-Sussex Pothole Stack
<b>Service:</b> Love West Sussex	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service	[REDACTED] [REDACTED]
<b>Desc.:</b> This pothole (despite the temporary fix) has blown out again and there is another one next to it. With lots of people commuting to the station on bike or motorbike, this is a bit of a hazard.			
Extra information supplied by the user			
Which of the following best describes the location? : Driving lane			
The width of the pothole is best described as being similar to... : A dinner plate (15-30cm/6-12")			
The depth of the pothole is similar to... : A tennis ball (4-10cm/1.5-4")			
<b>Location:</b> Chelwood House, 63 Perrymount Road, Haywards Heath, RH16 1DN		<b>Contact:</b>	

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 03/04/2018 11:53 **Officer:** Christine Ellison(HEMidSx)[JB]

**Service:** Love West Sussex**Subject:** Pothole**Classification:** Request for service

[REDACTED] [REDACTED]

**Desc.:** Cluster of potholes on both sides of road as you come off the roundabout and go down Perrymount Road by the side of Waitrose

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** Chelwood House, 63 Perrymount Road, Haywards Heath, RH16 1DN**Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 27/03/2018 08:04 **Officer:** Christine Ellison(HEMidSx)[JB]

**Service:** Love West Sussex**Subject:** Pothole**Classification:** Request for service

[REDACTED] [REDACTED]

**Desc.:** Multiple potholes around the bus stop areas in both directions of Perrymount Road near to the junction with Market Place. This area has been previously repaired, but clearly not very well

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** Chelwood House, 63 Perrymount Road, Haywards Heath, RH16 1DN**Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 16/03/2018 00:05 **Officer:** Mid-Sussex Pothole Stack

**Service:** Love West Sussex**Subject:** Pothole**Classification:** Request for service

[REDACTED] [REDACTED]

**Desc.:** Northbound carriageway of Perrymount Road, right near roundabout outside waitrose

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** 69 Perrymount Rd, Haywards Heath RH16 1DN, UK**Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 28/02/2018 11:00 **Officer:** Christine Ellison(HEMidSx)[JB]

**Service:** Love West Sussex**Subject:** Footway Condition**Classification:** Request for service

[REDACTED] [REDACTED]

**Desc.:** There is a large hole right next to a drain as you walk up next to the Blinds shop near Sussex House

Extra information supplied by the user

Which of the following best describes the location? : Centre of footpath

The problem is best described as... : Surface break up

**Location:** Sussex House Perrymount Rd, Haywards Heath RH16 3DN, UK**Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 26/02/2018 17:55 **Officer:** Mid-Sussex Pothole Stack

**Service:** Love West Sussex**Subject:** Pothole**Classification:** Request for service

[REDACTED] [REDACTED]

**Desc.:** Would you please advise the person and department I should contact by email regarding a serious situation caused to my car on 20 Feb 2018, driving on the B2028. A pot hole in the road, totally unavoidable to negotiate around with traffic coming towards me, caused my front nearside tyre and rear nearside tyre to be so damaged that they blew out when just entering M23 at the A264 Crawley roundabout. I had to wait for over two hours for recovery and then be taken to Quick Fit tyres in Crawley to have two new tyres fitted at a cost of £456.98. I have the receipt for this work and the centre manager's name, who will verify the situation. I also have pictures of the tyres at the time of the incident. I feel very strongly that this matter should be compensated and would ask you to direct me please to the appropriate person and department to take this forward. Thank you [REDACTED] [REDACTED]

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** B2028**Contact:**

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 23/02/2018 17:18 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]  
**Desc.:** I drove home along Perrymount Rd on Saturday night (10th Feb) and as I cleared the junction with Clair Hall I hit a huge pot hole in the road with my nearside front tyre. There were no markings and the artificial light was insufficient to avoid it. Today I have driven to Horsham and as a result of the first long journey since the impact (tyre heated sufficiently) I have discovered that the impact has damaged my tyre to the point that I have had to stop at Kwik Fit to get it repaired to the cost of £310.00.  
I note that the pot hole has since been repaired so I'm assuming you've had many complaints about it.  
I am writing to you for consideration be given to compensating me for the cost of repairing the tyre.  
I am more than happy to provide any and all supporting documents.

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** 47 Perrymount Rd, Haywards Heath RH16 3BN, UK**Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 23/02/2018 15:48 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]  
**Desc.:** On 8th February 2018 at 6.30pm my car sustained damage on Perrymount Road just outside of Claire Hall due to a pothole. I enclose all of the evidence necessary to demonstrate the validity of my claim and I am seeking compensation to the amount of £250.88 as per the enclosed invoice for the cost of repair.

I have noted this pothole has already been reported to you. If I do not hear from you within 28 days I'll be seeking further action to recover my costs.

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A dinner plate (15-30cm/6-12")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** 47 Perrymount Rd, Haywards Heath RH16 3BN, UK**Contact:****Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 20/02/2018 17:27 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]  
**Desc.:** 3 potholes outside Waitrose Perrymount Road  
Extra information supplied by the user  
Which of the following best describes the location? : Driving lane  
The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")  
The depth of the pothole is similar to... : A tennis ball (4-10cm/1.5-4")  
**Location:** 52 Perrymount Road, Haywards Heath, RH16 1 **Contact:**

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 16/02/2018 19:48	<b>Officer:</b> Mid-Sussex Pothole Stack
<b>Service:</b> Love West Sussex	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service	[REDACTED] [REDACTED]
<b>Desc.:</b> Very deep and wide pothole just around Clair Hall on the left side of the road coming from the station roundabout. Cars are having to swerve out around it and therefore risk causing an collision with cars coming the other way Extra information supplied by the user Which of the following best describes the location? : Centre of road The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24") The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")			
<b>Location:</b> 52 Perrymount Road, Haywards Heath, RH16 3		<b>Contact:</b>	
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 13/02/2018 15:23	<b>Officer:</b> Mid-Sussex Pothole Stack
<b>Service:</b> Love West Sussex	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service	[REDACTED] [REDACTED]
<b>Desc.:</b> ON the main road driving away from the Railway station with Clare Hall on the LHS a very large pot hole (see below) has developed which I saw this Sunday morning at c. 11.30am. It is both v large and v deep and has caused damage to my front wheel. Extra information supplied by the user Which of the following best describes the location? : Centre of road The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24") The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")			
<b>Location:</b> 42 Perrymount Road, Haywards Heath, RH16 3		<b>Contact:</b>	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 12/02/2018 19:25	<b>Officer:</b> Christine Ellison(HEMidSx)[JB]
<b>Service:</b> Love West Sussex	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service	[REDACTED] [REDACTED]
<b>Desc.:</b> Pothole about size of car tyre on southbound lane of Perrymount Road just past the entrance to Clair Hall Extra information supplied by the user Which of the following best describes the location? : Driving lane The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24") The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")			
<b>Location:</b> 59 Perrymount Rd, Haywards Heath RH16 3DR, UK		<b>Contact:</b>	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 11/02/2018 21:21	<b>Officer:</b> Christine Ellison(HEMidSx)[JB]
<b>Service:</b> Love West Sussex	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service	[REDACTED] [REDACTED]
<b>Desc.:</b> Pot hole on the left hand side of the road going in the direction of The Broadway. Approximately in the area of road that passes Clair Hall Extra information supplied by the user Which of the following best describes the location? : Driving lane The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24") The depth of the pothole is similar to... : A tennis ball (4-10cm/1.5-4")			
<b>Location:</b> Perrymount Road Haywards Heath RH16 3DN		<b>Contact:</b>	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 11/02/2018 15:59	<b>Officer:</b> Mid-Sussex Pothole Stack
<b>Service:</b> Love West Sussex	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service	[REDACTED] [REDACTED]
<b>Desc.:</b> Huge pothole outside Clair Hall. It's a danger to all road users Extra information supplied by the user Which of the following best describes the location? : Driving lane The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24") The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")			
<b>Location:</b> 42 Perrymount Road, Haywards Heath, RH16 3		<b>Contact:</b>	

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

**Enquiry No.:** [REDACTED] **Logged by:** Web Enquiries **on:** 11/02/2018 14:45 **Officer:** Mid-Sussex District  
**Service:** Information request **Subject:** Email response requested **Classification:** Request for information  
**Desc.:** Dear Sir/Madam,

Could we please request a copy of your latest inspection report for Perrymount Road in Haywards Heath.

[REDACTED]

**Location:****Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 09/02/2018 23:40 **Officer:** Christine Ellison(HEMidSx)[JB]  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service  
**Desc.:** Huge hole. At least 2 feet square and deep.

Unavoidable when a car is turning right into Waitrose car park.  
 My car cracked (sound) when I hit it. Possible problems caused.  
 Extra information supplied by the user  
 Which of the following best describes the location? : Driving lane  
 The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")  
 The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** 1 Clair Road, Haywards Heath, RH16 3**Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 09/02/2018 15:58 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service  
**Desc.:** By Claire Hall. Drove into this trying to get out of way of blue light ambulance

Extra information supplied by the user  
 Which of the following best describes the location? : Driving lane  
 The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")  
 The depth of the pothole is similar to... : A tennis ball (4-10cm/1.5-4")

**Location:** 52 Perrymount Road, Haywards Heath, RH16 3**Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Contact Centre **on:** 09/02/2018 10:58 **Officer:** Christine Ellison(HEMidSx)[JB]  
**Service:** Information request **Subject:** Callback requested **Classification:** Request for information  
**Desc.:** Demanding to know why 2 potholes on Tuesday were not repaired. #Is there anything else? : Customer states someone was calling her back. Spoke to Natasha on Tuesday and someone else on Thursday pm. NB@ NOTHING on LAGAN.

**Location:** near junction with Clair Road**Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 08/02/2018 11:43 **Officer:** Christine Ellison(HEMidSx)[JB]  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service  
**Desc.:** Very deep pothole on a main road. Worse than your 5 working day category bit has been there a few weeks now.

Extra information supplied by the user  
 Which of the following best describes the location? : Driving lane  
 The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")  
 The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** 52 Perrymount Road, Haywards Heath, RH16 1**Contact:**

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 07/02/2018 18:18 **Officer:** Mid-Sussex Pothole Stack

**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]

**Desc.:** Pothole southbound on Perrymount Road just past entrance to Clair Hall

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** 59 Perrymount Rd, Haywards Heath RH16 3DR, UK

**Contact:**

**Plot Number:** 9,999.00

**Feature Id - Location:**

**Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 07/02/2018 08:51 **Officer:** Mid-Sussex Pothole Stack

**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]

**Desc.:** Huge deep pothole damaging cars near bus stops on Perrymount Rd. Another one a bit further up past Claire Hall entrance.

Extra information supplied by the user

Which of the following best describes the location? : Cycle lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** 52 Perrymount Road, Haywards Heath, RH16 3

**Contact:**

**Plot Number:** 9,999.00

**Feature Id - Location:**

**Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Contact Centre **on:** 06/02/2018 15:14 **Officer:** Mid-Sussex Pothole Stack

**Service:** Emergency **Subject:** Pothole **Classification:** Request for service

**Desc.:** [REDACTED] there is a very large pothole and this is just coming off Commercial Square roundabout into Perrymount Road. He states this is very very Dangarous and need immediate attention. Could kill someone on a Motorcycle/ bike he also states there is one further up the road near Clair Road. #OVRD : see dimensions #DEEP : 3. Larger than TIN OF BEANS (over 10 cm) #WIDE : 3. Up to CAR TYRE size(30-60cm/12-24ins)

**Location:** Perrymount road just after the commercial square roundabout

**Plot Number:** 9,999.00

**Feature Id - Location:**

**Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Contact Centre **on:** 06/02/2018 11:14 **Officer:** Mid-Sussex Pothole Stack

**Service:** Emergency **Subject:** Pothole **Classification:** Request for service

**Desc.:** # #OVRD : . #DEEP : 3. Larger than TIN OF BEANS (over 10 cm) #WIDE : 2. Up to DINNER PLATE size (15-30cm/6-12ins)

**Location:** Close to roundabout

**Plot Number:** 9,999.00

**Feature Id - Location:**

**Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 05/02/2018 18:54 **Officer:** Mid-Sussex Pothole Stack

**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]

**Desc.:** Large deep pot hole by the roundabout exit to perrymoubt road

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** 9 Commercial Square, Haywards Heath RH16 1DW, UK

**Contact:**

**Plot Number:** 9,999.00

**Feature Id - Location:**

**Feature Type:** Whole Street Feature

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 05/02/2018 18:41 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]  
**Desc.:** Very large pothole south of commercial square in Perrymount Road, Haywards Heath, RH16. This is a deep hole with potential to do major damage to cars, cause injury to cyclists  
 Extra information supplied by the user  
 Which of the following best describes the location? : Driving lane  
 The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")  
 The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")  
**Location:** 69 Perrymount Rd, Haywards Heath RH16 1DN, UK **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Contact Centre **on:** 05/02/2018 10:48 **Officer:** Christine Ellison(HEMidSx)[JB]  
**Service:** Information request **Subject:** Better Roads **Classification:** Request for information  
**Desc.:** Caller states that the general state of the roads in Cuckfield are very poor with potholes. That one in particular on Perrymount Rd near the junction of Market Place and Sydney Rd. Callers comment is WHY HAVE WSCC STOPPED RINGING OR CIRCLING THE POTHOLE WHITE BECAUSE THIS HELPS ROAD USERS TO SEE THE POTHOLE WHILST WE ARE WAITING FOR THEM TO BE REPAIRED, STATES A CYCLIST SWERVING THIS MAY HAVE A FATEL CRASH, VERY SERIOUS. #Is there anything else? : Caller did not ask for a callback but wanted comments put forward for attention pls. [REDACTED]  
**Location:** Near the junction of Market Place and Sydney Rd. close to Waitrose. [REDACTED] [REDACTED]

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 04/02/2018 17:37 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]  
**Desc.:** Southbound on Perrymount Road, just after roundabout with Sydney Road and Market Place. This a large pothole and growing. It is on the left side of the lane, and difficult to miss.  
 Extra information supplied by the user  
 Which of the following best describes the location? : Driving lane  
 The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")  
 The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")  
**Location:** 69 Perrymount Rd, Haywards Heath RH16 1DN, UK **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 04/02/2018 11:34 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]  
**Desc.:** Perrymount Road, Southbound, just off Commercial Square roundabout heading towards town centre. Large deep pothole, not the middle but in the line of the nearside wheels of cars - very dangerous degree and position with possible risk of road accident or serious damage to vehicles. Requires immediate attention  
 Extra information supplied by the user  
 Which of the following best describes the location? : Driving lane  
 The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")  
 The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")  
**Location:** 69 Perrymount Rd, Haywards Heath RH16 1DN, UK **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 04/02/2018 11:25 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]  
**Desc.:** Two pot holes on the southbound carriageway. Thanks.  
 Extra information supplied by the user  
 Which of the following best describes the location? : Driving lane  
 The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")  
 The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")  
**Location:** 69 Perrymount Rd, Haywards Heath RH16 1DN, UK **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 03/02/2018 21:41	<b>Officer:</b> Mid-Sussex Pothole Stack
<b>Service:</b> Love West Sussex	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service	[REDACTED] [REDACTED]
<b>Desc.:</b> I am absolutely amazed that a main road crater approx. 12 inches deep can remain unfilled for around 10 days and there are other substantial potholes on the Perrymount Rd., Haywards Heath. The very deep and enlarging hole is directly outside the Bus Stop by the Spar store and it has been marked with a white marker at sometime in the past.			
I also mentioned various matters in and around Lindfield about 10 days ago but, to date, have heard nothing in the way of acknowledgement or seen anything which resembles action or repairs. WSCC seems to be losing the ongoing task of keeping our roads safe for ALL users – these potholes when filled with water, of which we seem to have plenty, are almost totally obscured to all road users and most especially pedal and motor-cyclists and when at the kerbside even pedestrians have to be wary of getting drenched.			
[REDACTED] Extra information supplied by the user Which of the following best describes the location? : Driving lane The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24") The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")			
<b>Location:</b> Haywards Heath /Lindfield		<b>Contact:</b>	
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 03/02/2018 08:08	<b>Officer:</b> Mid-Sussex Pothole Stack
<b>Service:</b> Love West Sussex	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service	[REDACTED] [REDACTED]
<b>Desc.:</b> North bound perrymount Road. Huge pothole Extra information supplied by the user Which of the following best describes the location? : Driving lane The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24") The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")			
<b>Location:</b> 52 Perrymount Road, Haywards Heath, RH16 1		<b>Contact:</b>	
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 02/02/2018 18:57	<b>Officer:</b> Mid-Sussex Pothole Stack
<b>Service:</b> Love West Sussex	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service	[REDACTED] [REDACTED]
<b>Desc.:</b> Massive pothole on the opposite side of the road to Waitrose - i.e. heading up Perrymount road, towards the Broadway. Near station roundabout. Extra information supplied by the user Which of the following best describes the location? : Driving lane The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24") The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")			
<b>Location:</b> 9 Commercial Square, Haywards Heath RH16 1DW, UK		<b>Contact:</b>	
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 02/02/2018 18:46	<b>Officer:</b> Mid-Sussex Pothole Stack
<b>Service:</b> Love West Sussex	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service	[REDACTED] [REDACTED]
<b>Desc.:</b> Deep hole extending in size Extra information supplied by the user Which of the following best describes the location? : Driving lane The width of the pothole is best described as being similar to... : A dinner plate (15-30cm/6-12") The depth of the pothole is similar to... : A tennis ball (4-10cm/1.5-4")			
<b>Location:</b> 69 Perrymount Rd, Haywards Heath RH16 1DN, UK		<b>Contact:</b>	
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature	



Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 01/02/2018 20:49 **Officer:** Mid-Sussex Pothole Stack

**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service

**Desc.:** Perrymount road opposite waitrose. Picture eaten 1st February 20-00 approx after serious jolt felt in car

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** 7 Commercial Square, Haywards Heath RH16 1DW, UK

**Contact:**

**Plot Number:** 9,999.00

**Feature Id - Location:**

**Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 01/02/2018 13:33 **Officer:** Mid-Sussex Pothole Stack

**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service

**Desc.:** Two pot holes have been created with the recent rain - could you fill them in before a major accident happens.

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** 69 Perrymount Rd, Haywards Heath RH16 1DN, UK

**Contact:**

**Plot Number:** 9,999.00

**Feature Id - Location:**

**Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 31/01/2018 18:31 **Officer:** Mid-Sussex Pothole Stack

**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service

**Desc.:** Southbound carriageway just outside Clair Hall

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A dinner plate (15-30cm/6-12")

The depth of the pothole is similar to... : A tennis ball (4-10cm/1.5-4")

**Location:** 53 Perrymount Rd, Haywards Heath RH16 3BN, UK

**Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 30/01/2018 18:13 **Officer:** Mid-Sussex Pothole Stack

**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service

**Desc.:** On the main road outside 'silk Hair' in Perrymount Road, Haywards Heath. It is 1.5metres away from the edge of the pavement. It is a metre in length and 500cm wide.

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A tennis ball (4-10cm/1.5-4")

**Location:** 69 Perrymount Rd, Haywards Heath RH16 1DN, UK

**Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Contact Centre **on:** 30/01/2018 14:48 **Officer:** Mid-Sussex Pothole Stack

**Service:** Emergency **Subject:** Pothole **Classification:** Request for service

**Desc.:** [REDACTED] Pothole that is just on the Commercial Sqaure roundabout or just slightly south heading towards Perrymount Rd. #OVRD : see dimensions #DEEP : 3. Larger than TIN OF BEANS (over 10 cm) #WIDE : 2. Up to DINNER PLATE size (15-30cm/6-12ins)

**Location:** Pothole that is just on the Commercial Sqaure roundabout or just slightly south heading towards Perrymount Rd.

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 30/01/2018 13:16 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]  
**Desc.:** Near One stop shop/bus stop - this is getting bigger and is about 8" deep. Very busy area near station and cars come off roundabout and are swerving to avoid it.  
 Extra information supplied by the user  
 Which of the following best describes the location? : Driving lane  
 The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")  
 The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")  
**Location:** 69 Perrymount Rd, Haywards Heath RH16 1DN, UK **Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 29/01/2018 21:50 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]  
**Desc.:** Massive pothole on left hand side of road approx 5 metres from roundabout as you go up perrymount road from station road  
 Extra information supplied by the user  
 Which of the following best describes the location? : Driving lane  
 The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")  
 The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")  
**Location:** 69 Perrymount Rd, Haywards Heath RH16 1DN, UK **Contact:**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 29/01/2018 09:42 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]  
**Desc.:** In the road going up Perry mount Road outside e the Chinese take away  
 Extra information supplied by the user  
 Which of the following best describes the location? : Kerbside  
 The width of the pothole is best described as being similar to... : A dinner plate (15-30cm/6-12")  
 The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")  
**Location:** 8 Commercial Square, Haywards Heath RH16 1DW, UK **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 27/01/2018 20:17 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]  
**Desc.:** Perryment Road heading away from the roundabout by Waitrose. Approx 60 yards up from the roundabout.  
 Extra information supplied by the user  
 Which of the following best describes the location? : Driving lane  
 The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")  
 The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")  
**Location:** Rh16 1db **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 26/01/2018 11:21 **Officer:** Mid-Sussex Pothole Stack  
**Service:** Love West Sussex **Subject:** Pothole **Classification:** Request for service [REDACTED] [REDACTED]  
**Desc.:** Large three foot diameter hole as you leave the roundabout near Waitrose heading south down Perrymount Road  
 Extra information supplied by the user  
 Which of the following best describes the location? : Please select  
 The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")  
 The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")  
**Location:** 69 Perrymount Rd, Haywards Heath RH16 1DN, UK **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 24/01/2018 13:24 **Officer:** Christine Ellison(HEMidSx)[JB]

**Service:** Love West Sussex**Subject:** Pothole**Classification:** Request for service [REDACTED] [REDACTED]**Desc.:** There are two potholes, one outside Londis convenience store, Perrymount Road, Haywards Heath and outside Clair Hall, Perrymount Road.

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** 63 Perrymount Rd, Haywards Heath RH16 1DN, UK**Contact:****Plot Number:** 9,999.00**Feature Id - Location:****Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 24/01/2018 11:49 **Officer:** Christine Ellison(HEMidSx)[JB]

**Service:** Love West Sussex**Subject:** Pothole**Classification:** Request for service [REDACTED] [REDACTED]**Desc.:** Pothole outside Silk hairdressers. Also, road condition poor in cul de sac next to Colourschemer,

Extra information supplied by the user

Which of the following best describes the location? : Centre of road

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A can of beans or larger (more than 10cm/4")

**Location:** 69 Perrymount Rd, Haywards Heath RH16 1DN, UK**Contact:****Plot Number:** 9,999.00**Feature Id - Location:****Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Love Clean Streets **on:** 22/01/2018 20:17 **Officer:** Mid-Sussex Pothole Stack

**Service:** Love West Sussex**Subject:** Pothole**Classification:** Request for service [REDACTED] [REDACTED]**Desc.:** Pothole southbound carriageway on perrymount road between spar shop and roundabout near Haywards Heath Station

Extra information supplied by the user

Which of the following best describes the location? : Driving lane

The width of the pothole is best described as being similar to... : A car tyre (30-60cm/12-24")

The depth of the pothole is similar to... : A tennis ball (4-10cm/1.5-4")

**Location:** 69 Perrymount Rd, Haywards Heath RH16 1DN, UK**Contact:****Plot Number:** 9,999.00**Feature Id - Location:****Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Abigail Holdsworth **on:** 06/04/2018 10:24 **Officer:** Christine Ellison(HEMidSx)[JB]

**Service:** Carriageway**Subject:** Potholes**Classification:** Request for service**Desc.:** please can someone get the pot hole fixed that is in perrymount road opposite the music shop near the station roundabout**Location:** in perrymount road opposite the music shop near the station roundabout .**Contact:****Plot Number:** 9,999.00**Feature Id - Location:****Feature Type:** Whole Street Feature

**Enquiry No.:** [REDACTED] **Logged by:** Abigail Holdsworth **on:** 26/03/2018 14:45 **Officer:** Christine Ellison(HEMidSx)[JB]

**Service:** Carriageway**Subject:** Ironworks**Classification:** Request for service**Desc.:**

HAZARD TYPE: Raised/sunken manhole or drain

APPROX. SIZE:

APPROX. DEPTH:

APPROX. DISTANCE FROM KERB:

DATE ENCOUNTERED: 2018-03-23

DEFECT DESCRIPTION:

Ground sinking and raised manhole covers\n

**Location:** Perrymount Road, West Sussex,**Contact:****Plot Number:** 9,999.00**Feature Id - Location:****Feature Type:** Whole Street Feature

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

**Enquiry No.:** 436248 **Logged by:** Abigail Holdsworth **on:** 26/03/2018 14:41 **Officer:** Christine Ellison(HEMidSx)[JB]

**Service:** Carriageway **Subject:** Drainage **Classification:** Request for service

**Desc.:** HAZARD TYPE: Raised/sunken manhole or drain

APPROX. SIZE:

APPROX. DEPTH:

APPROX. DISTANCE FROM KERB:

DATE ENCOUNTERED: 2018-03-23

DEFECT DESCRIPTION:

Sunken manhole cover

**Location:** 13 Perrymount Road, West Sussex

**Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No.:** **Logged by:** Abigail Holdsworth **on:** 20/02/2018 13:55 **Officer:** Claims Printing

**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service

**Desc.:** I drove home along Perrymount Rd, Haywards Heath on Saturday night (10th Feb) and as I cleared the junction with Clair Hall I hit a huge pot hole in the road with my nearside front tyre. There were no markings and the artificial light was insufficient to avoid it.

Yesterday I drove to Horsham and as a result of the first long journey since the impact (tyre heated sufficiently) I discovered that the impact had damaged my tyre (bulge in the tyre wall). As a result I had to stop at Kwik Fit, Brighton Rd, Horsham to get it repaired to the cost of £310.00.

I note that the pot hole has since been repaired so I'm assuming you've had many complaints about it.

I am writing to you for consideration be given to compensating me for the cost of repairing the tyre.

Unfortunately I have no photos of the tyre as it was an unexpected 'pit stop', with my young family with me, however I'm sure that Kwik Fit will still have the tyre if you were to make contact or you could make contact with the fitter who will be able to advise.

I am more than happy to provide a copy of the receipt.

For information, my car was registered in Jan 2017 and has travelled approx 6,000 miles and I am happy to forward pictures of the condition of the other tyres for comparison.

I contacted Mid Sussex Council yesterday and they have advised to contact yourselves.

**Location:** Perrymount Rd, Haywards Heath

**Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No.:** **Logged by:** Andrew Brown **on:** 19/02/2018 16:20 **Officer:** Marc Few

**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service

**Desc.:** Hit unmarked pothole in dark and burst tyre - would like to claim cost of replacement

**Location:** Adjacent to Clair Hall, Perrymount Road

**Contact:**

**Enquiry No.:** **Logged by:** Arlene Beard **on:** 13/02/2018 17:04 **Officer:** Mid-Sussex Pothole Stack

**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service

**Desc.:** A huge very deep and dangerous pothole is located outside Clair Hall in Perrymount Road on the left side of the road going up the hill. I managed to avoid it but any vehicle that does fall in it could expect to be badly damaged.

**Location:** Perrymount Road

**Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Andrew Brown	<b>on:</b> 13/02/2018 11:47	<b>Officer:</b> Mid-Sussex District
<b>Service:</b> Information request	<b>Subject:</b> Letter response required	<b>Classification:</b> Request for information	
<b>Desc.:</b> Foi: Correspondent is requesting a copy of the council's current road maintenance policy and a copy of the road repair history - see attached letter			
<b>Location:</b> Perrymount Road, Haywards Heath, near the entrance to Clair Hall	<b>Contact:</b>		
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Andrew Brown	<b>on:</b> 13/02/2018 11:21	<b>Officer:</b> Claims Printing
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service	
<b>Desc.:</b> Hit pothole and punctured rear nearside tyre. Would like to claim for replacement.			
<b>Location:</b> Perrymount Road just south of entrance to Clair Hall	<b>Contact:</b>		
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Stephen Patty	<b>on:</b> 23/01/2018 16:40	<b>Officer:</b> Christine Ellison(HEMidSx)[JB]
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service	
<b>Desc.:</b> Job 978771 raised and scheduled for 14/02 repair. Mid Sussex Council Worker has found to advise it is now worse and more like a sinkhole. Please can this be inspected			
<b>Location:</b>	<b>Contact:</b>		
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Ian Brett	<b>on:</b> 05/04/2018 16:15	<b>Officer:</b> Balfour Beatty Living Places
<b>Service:</b> Carriageway	<b>Subject:</b> Condition	<b>Classification:</b> Request for service	
<b>Desc.:</b> 12m2 area of holed/uneven carriageway to south of Commercial Square Roundabout			
<b>Location:</b> Adjacent to Canton Kitchen Takeaway store	<b>Contact:</b>		
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature	
<b>Job Number:</b> 885209	<b>Defect Number:</b> 2111107		

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

Enquiry No.: 326772

Logged by: Jackie Boxall

on: 19/02/2018 11:19

Officer: CSHub FOI's

Service: Complaints

Subject: Freedom of information request

Classification: Request for information

Desc.: Dear Sir or Madam,



Request for information under the Freedom of Information Act 2000

I am writing to request information under the Freedom of Information Act relating to a road your authority is responsible for maintaining.

Specifically, my query relates to Perrymount Road, Haywards Heath near the entrance to Clair Hall. Please can you send me:

- 1) A copy of your current road maintenance policy relating to that road. Please send me the full policy, but this should include details of the intended frequency of road safety inspections, how these inspections should be conducted and the maximum time between identification of a defect and repairs being carried out.
- 2) A copy of the road repair history for that road over the past year. Again, please send me the full road repair history, but this should include:
  - dates of all safety inspections between 9th December 2017 and 5th February 2018
  - details of how safety inspections were undertaken (walked or driven, speed of inspection vehicle etc)
  - details of all carriageway defects identified with description; date and time
  - details of how the authority handled these defects, what repairs were undertaken and the time between the identification of each defect and a repair being carried out.

I would be grateful if you could reply [REDACTED] Please confirm in writing that you have received this request. I look forward to your response within 20 working days, as outlined by the statute.

Location: perrymount road

Contact:

Enquiry No.: [REDACTED]

Logged by: Elaine Dickinson

on: 31/01/2018 12:11

Officer: Nick De Sousa (TE-Mid Sx) [BL]

Service: Carriageway

Subject: Parking

Classification: Request for service

Desc.: Could you confirm if WSCC have any agreements with Compass buses to enable them to park their transfer cars in the bus stop on Perrymount Road? One of their transfer vehicles has been issued a PCN, and that's causing a few ripples.

In terms of the PCN, it is an empty vehicle (albeit branded) parked in a bus stop, it was observed for 2 mins with no activity and was issued a PCN. Compass have challenged saying they were not parked but were swapping drivers, but based on nothing being seen by the CEO we have rejected the challenge. I do not believe there is any issue at this stage with our process.

However I believe that Compass have chosen to go to HHTC and WSCC and raise concern about this decision and made a vague threat that services will have to be withdrawn if this continues. Of course I'd rather this didn't become a massive political issue but I do want to ensure we follow due processes and treat this company as we could any other vehicle in contravention. Actively ignoring a vehicle in the bus stop is not best practice and opens us up to all sorts of allegations.

Could you confirm if any agreement was made to Compass that they could 'park' in the bus stop so I can ensure we have all the facts. Obviously we don't want to cause Compass to leave the town but we can't bend the rules for one company.

Location:

Contact:

Plot Number: 9,999.00

Feature Id - Location:

Feature Type: Whole Street Feature

Effective: 01/01/2018 to 19/04/2018

Display Action Officer: Yes

Street: PERRYMOUNT ROAD (25600132)

**Customer Services**

<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Matthew Somner	<b>on:</b> 27/03/2018 11:47	<b>Officer:</b> Claims Printing
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service	
<b>Desc.:</b> was driving south, and suddenly felt a loud jolt as front wheel hit the unmarked pothole.			
<b>Location:</b> 5 - 10 metres south of the entrance to clair hall, perrymount road, Haywards Heath		<b>Contact:</b>	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Faith Talbott	<b>on:</b> 23/02/2018 14:32	<b>Officer:</b> Claims Printing
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service	
<b>Desc.:</b> Pothole has caused damage to vehicle - would like to claim for the cost of the repairs.			
<b>Location:</b> Perrymount Road, Haywards Heath just South of entrance to Clair Hall on southbound carriageway.		<b>Contact:</b>	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Faith Talbott	<b>on:</b> 16/02/2018 11:29	<b>Officer:</b> Claims Printing
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service	
<b>Desc.:</b> Pothole has caused damage to vehicle - would like to claim for the cost of the repairs.			
<b>Location:</b> Outside Clair Hall, Perrymount Road, Haywards Heath - kerbside travelling up the Broadway.		<b>Contact:</b>	
<b>Enquiry No.:</b> [REDACTED]	<b>Logged by:</b> Faith Talbott	<b>on:</b> 16/02/2018 09:36	<b>Officer:</b> Claims Printing
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service	
<b>Desc.:</b> Pothole has caused damage to vehicle - would like to claim for the cost of the repairs.			
<b>Location:</b> Perrymount Road, Haywards Heath heading South next to Silk Hair boutique.		<b>Contact:</b>	