



## Northamptonshire County Council

By Email  
Michael Doherty  
[request-525334-2b2ef51b@whatdotheyknow.com](mailto:request-525334-2b2ef51b@whatdotheyknow.com)

Please ask for: Freedom of Information  
Tel: 01604 368360  
Our ref: FR8683  
Your ref:  
Date: 15<sup>th</sup> October 2018

Dear Mr Doherty,

### **Information Request: FR8683**

Thank you for your Freedom of Information request dated 10<sup>th</sup> October 2018. Your request has been dealt with under the Freedom of Information Act and is detailed below in italics with our response in bold.

(Please note the extract below has been taken directly from your original information request and is unedited).

### **Our Response**

The Freedom of Information Team has been provided with the following information in response to your recent request on behalf of Northamptonshire County Council (NCC).

*Please could you provide the following information in relation to Gigaclear's contract with Northamptonshire to provide superfast broadband.*

1. *What specifically are the performance criteria specified in the contract with regard to the timing of delivery, and what are the penalties for non performance?*

**The contract requires a certain number of premises to be passed by the specified technology (in this case full fibre) and by specified Milestone dates. The contract includes terms for managing supplier default. Any additional costs as a result of missing delivery milestones are borne by the supplier.**

2. *Are there target dates for the connection of individual villages, if so please list these across the county?*

**No, the targets are not specific to villages.**

Northamptonshire County Council  
One Angel Square  
Angel Street  
Northampton, NN1 1ED  
**w.** [www.northamptonshire.gov.uk](http://www.northamptonshire.gov.uk)  
**t.** 01604 368360  
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Northamptonshire  
County Council

3. *Have Gigaclear missed any delivery targets as at 10 October 2018?*

**Yes.**

4. *Who is responsible for monitoring Gigaclear's performance against the contract and how often is that performance reviewed?*

**NCC. Monitored monthly whilst actual performance is reviewed at specified Milestone dates.**

5. *How much tax payers money had been paid to Gigaclear in relation to this contract as at 30 September 2018?*

**None.**

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If you are unhappy with the response, you can ask the Council to review it. To do this please write to the address below:

Mr Simon Deacon  
Reviewing Officer  
Northamptonshire County Council  
One Angel Square  
Angel Street  
Northampton  
NN1 1ED

Email [dataprotection@northamptonshire.gcsx.gov.uk](mailto:dataprotection@northamptonshire.gcsx.gov.uk)

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the information Commissioner for a decision at the following address:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Or, if you have any complaints in respect of your information request please complete the on-line comments form that can be found at [www.northamptonshire.gov.uk](http://www.northamptonshire.gov.uk), along with a full set of guidance.

Yours sincerely

Freedom of Information/Data Protection Team  
Business Intelligence and Project Management  
E-Mail- [freedomofinformation@northamptonshire.gcsx.gov.uk](mailto:freedomofinformation@northamptonshire.gcsx.gov.uk)