

05-Sep-2016 – 07:20 - Tunbridge Wells to London Charring Cross - Train ID: 892H62MA05

The train departed 7 minutes after its planned departure time and arrived at London Charring Cross at 08:35, which was 13 minutes later than its planned arrival time and there are no stops recorded at High Brooms, Hildenborough and London Bridge.

Date	Location	Event	Planned	Actual
05/09/2016	Tunbridge Wells	Originates	07:20	07:27
05/09/2016	High Brooms	Arrives	07:23	
05/09/2016	High Brooms	Departs	07:24	
05/09/2016	Tonbridge	Arrives	07:30	07:37
05/09/2016	Tonbridge	Departs	07:31	07:38
05/09/2016	Hildenborough	Arrives	07:35	
05/09/2016	Hildenborough	Departs	07:35	
05/09/2016	Sevenoaks	Arrives	07:42	07:48
05/09/2016	Sevenoaks	Departs	07:43	07:50
05/09/2016	Chelsfield	Arrives	07:51	07:58
05/09/2016	Chelsfield	Departs	07:52	07:59
05/09/2016	London Bridge	Arrives	08:10	
05/09/2016	London Bridge	Departs	08:12	08:22
05/09/2016	London Waterloo (East)	Arrives	08:16	08:28
05/09/2016	London Waterloo (East)	Departs	08:17	08:30
05/09/2016	London Charing Cross	Terminates	08:22	08:35

This train journey was subject to two incidents: 492755, where a train 1H90 lost 2 minutes between Bopeep Junction and Wadhurst, causing reactionary delays across the infrastructure and 492751, which was attributed as TL7154 Points Failure between Charring Cross and London Bridge.

Recorded Event Time	Location From	Location To	Event	Delay Minutes
07:27	Tunbridge Wells	Tunbridge Wells	Regulated by Signaller	7
08:17	Parks Bridge Jn	London Bridge	Following another late running train	4
08:35	London Bridge	London Charring Cross	Following another late running train	5

There is nothing in the system that would definitively suggest that the train failed to stop at any station on route (Hildenborough and High Brooms were not TRUST recording points in September and London Bridge appears to be a data error) and we were not informed by the Train Operator of any failed to stop for this service.

Incident 492751 Text extracted from TRUST system:

1 05/09/2016 06:02 SSM TBROC REPORTS TL7152 POINTS FAILED NO NORMAL ON THE DOWN CHARING CROSS LONDON END OF PLATFORM 8 A T LONDON BRIDGE TALKING PAST SIGNALS TL2053 ON THE DOWN AND TL2818 ON THE UP UNABLE TO USE PLATFORM 8. LONDON BRIDGE RESPONSE ATTENDING ETA 06:20 FLIGHT ENGINEER REPORTS NO FAULTS SHOWING ON THE MONITORING SYSTEM 2 05/09/2016 06:20 SSM TBROC REPORTS IT IS TL7154 POINTS FAILED NO NORMAL FLIGHT ENGINEERS GRAPH SHOWS A FAILURE WHEN POINTS GOING REVERSE TO NORMAL. 5 05/09/2016 06:34 LINE BLOCKAGE NOW GRANTED TO RESPONSE TEAM.

DESCRIPTION*** 05-SEP-2016 18:54:00 *** QMTSCL3 ***

*** 05/09/16 18:54 #QMTSCL3 *** AMENDED PER TBD ROC SSM; TL 7154 PTS FAILED AGAIN 18.26 AHEAD OF 2M6 0 SAME FN AS THIS MORNING

DESCRIPTION*** 06-SEP-2016 10:07:00 *** QBDR05 ***

*** 06/09/16 10:07 #QBDR05 *** AMENDED

DESCRIPTION*** 07-SEP-2016 08:49:00 *** QMDRC03 ***

*** 07/09/16 08:49 #QMDRC03 *** AMENDED 494608 MERGED IN TO THIS TIN AS PER DISPUTE TEXT.

DESCRIPTION*** 06-SEP-2016 12:27:00 *** HUDAV04 ***

* 06/09/16 12:27 #HUDAV04 * DISPUTED PARTIAL ACCEPTANCE PLEASE MERGE WITH 492751. DVRS PREVIOUS TRAIN 1H82 25 LATE AT TON THEN BOOKED PNB.

DESCRIPTION*** 06-SEP-2016 06:55:00 *** HUFBC55 ***

* 06/09/16 06:55 #HUFBC55 * DISPUTED INCORRECT DELAY CODE

DESCRIPTION*** 06-SEP-2016 06:54:00 *** HUFBC55 ***

PLEASE MERGE TO TIN;492751. * 06/09/16 06:54 #HUFBC55 * CODE CHANGED RESPONSIBLE MANAGER CODE UPDATED FROM THUZ TO THUT EQUIPMENT NUMBER UPDATED FROM ----- TO TG1725

DESCRIPTION*** 12-SEP-2016 09:00:00 *** QMDRC03 ***

*** 12/09/16 09:00 #QMDRC03 *** AMENDED 493533 MERGED IN TO THIS TIN AS PER DISPUTE TEXT.

DESCRIPTION*** 09-SEP-2016 11:53:00 *** HUDAV04 ***

* 09/09/16 11:53 #HUDAV04 * DISPUTED INCORRECT MANAGER CODE PLEASE MERGE WITH 492751 . DVR REPTS ADDITIONAL STOP AT HILD ENBOUGH. (1-3)

Incident 492755 Text extracted from TRUST system:

DESCRIPTION*** 05-SEP-2016 07:06:00 *** QMTSCA1 ***

*** 05/09/16 07:06 #QMTSCA1 *** CREATED 1H90 2 LOST XOP WAD NO OTHER ISSUES REPORTED/KNOWN INCIDENT CREATED AND CODED ZW AS PER KENT SUB THRESHOLD POLICY.