



**POLICE & CRIME
COMMISSIONER
for Leicestershire**

Prevention | Partnership | Protection

Our ref: 1705/21

Your Ref: PB/0205/21

Date: 07 June 2021

Dear Delene

Freedom of Information Act 2000

I write further to your request for information received 17 May 2021

I note you seek access to the following information:

Please could I request under the Freedom of Information Act a summary of the qualitative and quantitative research you have undertaken (surveys, focus groups, depth interviews) that have focused on public or victim perceptions of policing generally or your force specifically, covering 2019 and 2020 calendar years. Ideally, I would like to see the outputs of the research, but if that is not possible then a simple summary of what research has been undertaken would suffice.

Following receipt of your request, searches were conducted within the Office of the Police and Crime Commissioner for Leicester and Leicestershire to locate information relevant to your request.

Your request for information has now been considered and the information asked for is as follows:-

The Office of the Police and Crime Commissioner conduct a Community Safety Survey, which is where the areas in your request are covered, the following question relating to the perceptions of policing is relevant to your request:

Q13: To what extent do you agree or disagree that the following organisations are doing a good job in dealing with crime and antisocial behaviour in your local area?

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable to my local area
Local police							
Local council							
Local fire and rescue							



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The findings were as follows:

- 50% of survey respondents are very or fairly satisfied with the local police, 23% are very or fairly dissatisfied, 22% were neither satisfied or dissatisfied

There is also an area for them to make comments on their opinions, however this contained comments relating to the Local Authority and Fire and Rescue Service in addition to the Police.

The Office of the Police and Crime Commissioner provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to the Executive Director at the address below. If you decide to request such a review and having followed the OPCC's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

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The Office of the Police and Crime Commissioner

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