

The Oyster Extension Permit (OEP)

In order to combat a perceived fraud opportunity the Train Operating Companies, under the guidance of ATOC, have decided to introduce an Oyster Extension Permit (OEP), to be used when a travelcard holder decides to travel outside the boundaries of that card, mainly on the National Rail network

This permit has no value, it merely allows the system to recognise the fact that you intend to travel outside the limits of your travel card and adjust accordingly by deducting an entry fare from your card as you 'touch in' to the system (currently £4 or £5).

When you 'touch out' at the end of your journey the system will calculate the fare owed and restore the balance of the entry charge back to your card

Whilst the OEP is free, a minimum PAYG balance will be required on the Oyster card in order to allow the loading of the permit to take place. This balance is £1.10

An OEP can be loaded on the Oyster card at Ticket stops, Ticket Vending Machines (TVM), Passenger Operated Machines (POM), Fast Ticket Issuing System (FastTIS) Machines and Ticket Offices.

Once loaded, the permit stays on the card until the single journey has been completed. It is not a multi use device, and for each journey outside the travelcard zones an OEP will be required. If no journey is undertaken the OEP remains on the card until it is either used, or removed.

For those people, with travelcards, using an OEP a behavioural change is required as they must now 'touch in' at the beginning of their journey.

There is fairly straightforward rule to follow regarding the Oyster Extension Permit.

If a customer intends travelling out of the zones of their travelcard and onto the National Rail network then they need an OEP

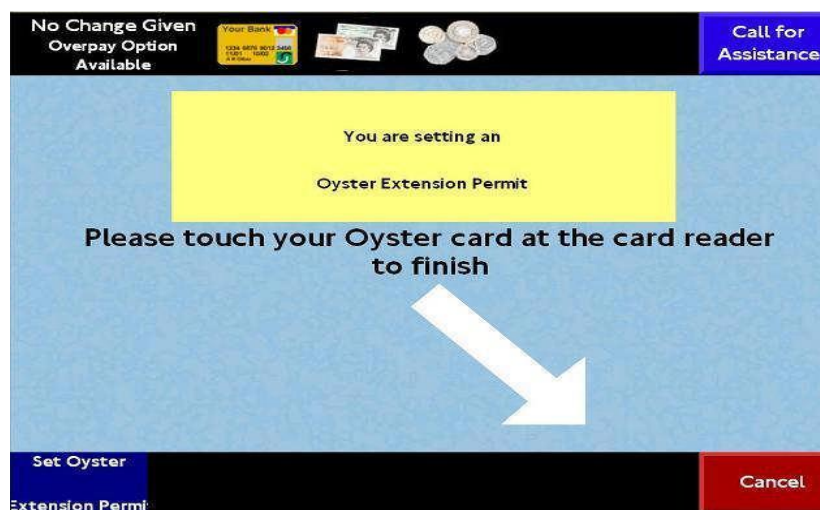
You will notice that ticket office, and concourse, fare machines have been upgraded to reflect this addition to the Oyster estate and the new MOVie 440 hand held Oyster card reader can also detect the presence of the OEP

Some screen examples are included overleaf

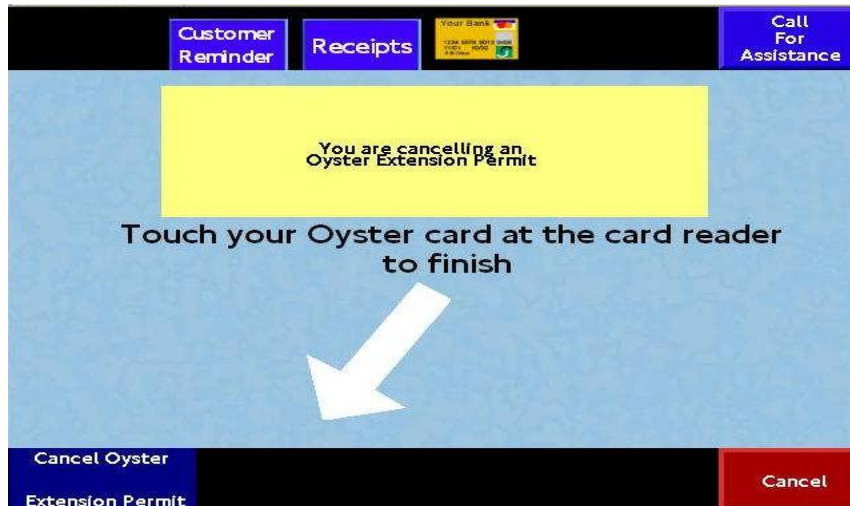
AFM Oyster Presentation Screen



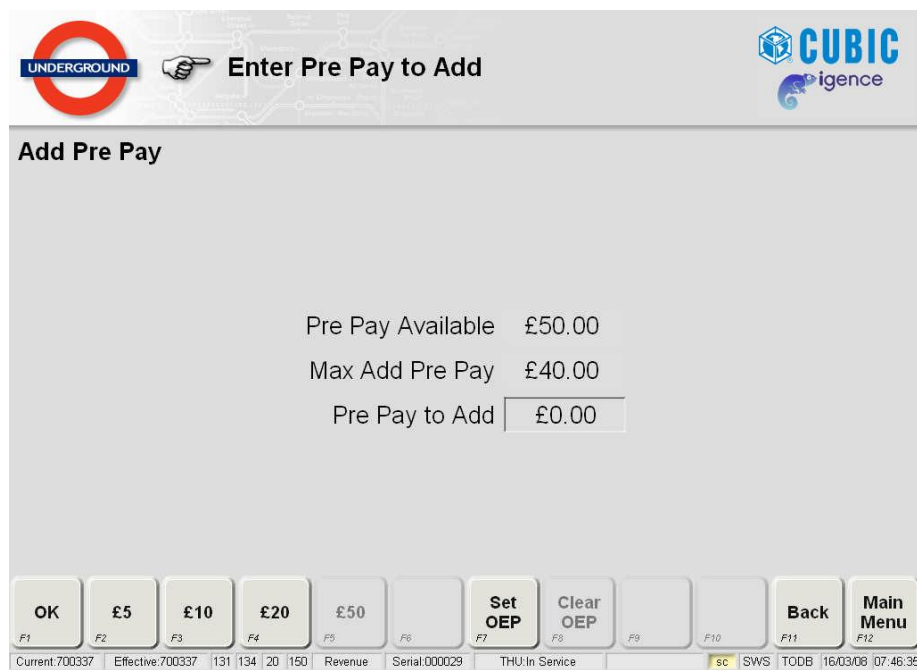
Setting an OEP on an MFM



Cancelling an OEP on a QBM



SR4 Enabled card - Setting OEP.



When an OEP is added to the card it should be possible, if requested by the customer, to be able to print a receipt for the OEP. This receipt will be based on the Add PrePay receipt but will report the adding of an OEP. There will be no cash transaction associated with this process and hence no total will be presented on the receipt. A receipt will only be available for printing once the card contents have been committed to the card.

If the card presented already has the OEP enabled then the 'Set OEP' function key will be deactivated and the 'Clear OEP' function key will be activated even if there is insufficient PAYG balance.

In the event that the card presented does not support OEPs then a warning will be displayed when entering the PAYG (PrePay) Screen and both OEP function keys will be deactivated ('grayed-out').

If the card presented is not SR4 enabled then the PAYG (PrePay) screen will be displayed with a warning

Set/Clear OEP will toggle the TNP enablement flag on the card between TE_LIMITED_ZONES and TE_ALL_ZONES.

When the state of the OEP has been changed then the GUI should change to the finalisation screen as the OEP status can only be updated in isolation to other card updates. It should then be possible to abort the finalisation of the card if required. The OEP update should be removed from the shopping basket if the finalisation is aborted.

If a product has already been added to the shopping basket then upon entering the PAYG (PrePay) screen then both the 'Set OEP' and 'Clear OEP' keys will be greyed out and a warning shall be displayed indicating that the shopping basket is not empty and therefore the OEP status may not be changed.

UNDERGROUND **i** **Insufficient Pre Pay for OEP** **CUBIC** **igence**

Add Pre Pay

Pre Pay Available £0.00
Max Add Pre Pay £50.00
Pre Pay to Add £0.00

OK **£5** **£10** **£20** **£50** **Set OEP** **Clear OEP** **Back** **Main Menu**

F1 F2 F3 F4 F5 F6 F7 F8 F9 F10 F11 F12

Current:700337 Effective:700337 131 134 20 150 Revenue Serial:000029 THU:In Service sc SWS TODB 16/03/08 10:51:54

In the event that there is insufficient PAYG (PrePay) on the card for OEP enablement then it will be necessary to increase the PAYG balance and finalise this to the card before representing the card to enable the OEP functionality. In this case upon entering the PAYG (PrePay) screen then both the 'Set OEP' and 'Clear OEP' keys will be greyed out, unless the OEP is already set, and a warning message will be displayed indicating insufficient PrePay.