

Date: 18 December 2018
Our reference: FOI12128
Email: foi@camden.gov.uk

Information and Records Management
Corporate Services
London Borough of Camden
Town Hall
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Phone: 020 7974 7857
camden.gov.uk

Dear Requester

Thank you for your request for information dated 28 November 2018 about the enforcement of parking restrictions. We have dealt with this under the Environmental Information Regulations 2004.

Response

The council holds the information requested and the answers to your questions are as follows:

1. I would like to request the raw data set of parking tickets issued in the name of the council within the last five year period broken down by:

date, time, location, narrative of infraction, current status of case, next status of case, transaction details (ie. date, time and method of payments made), officer ID

The information you requested is already published on our Open Data Portal, Open Data Camden: <https://opendata.camden.gov.uk/browse>

Regarding question 1, we publish all of our PCN data on our portal. The link is as follows –

<https://opendata.camden.gov.uk/browse?q=Parking%20Services%20Penalty%20Charge%20Notices%20Current%20Financial%20Year&sortBy=relevance>

2. I would also like to request any information regarding ‘reward’/bonus schemes/contracts in place for your parking enforcement officers. This is envisaged to cover the details of any systems, including (where bonuses are paid) the amount per officer per year, for the last five years.

There is no system of reward or financial incentive regarding the number of Penalty Charge Notices issued by a Civil Enforcement Officer.

Regarding part 1. ideally I would like the location unit to be 'street' but if this is not practical then under your section 16 duty to advise and assist I would expect you to contact me to discuss how you record this geospatial data so that I may narrow my request in a way that works for both of us.

As a supplementary, under section 16, I would also ask that you provide some detail about the recording processes of this parking information. E.g. What software is used? What data fields are recorded? What other data sets it links to, etc.

Our OpenData site is a Socrata platform - <https://socrata.com/>

A platform known as Qlikview is used to take our parking management system data, which is stored on a system known as Taranto, and transfer this information to OpenData in CSV format - <https://www.qlik.com/us/>

All the data files that are recorded on the open data platform are viewable on www.camden.gov.uk/opendata

Further Information:

Why not check our Portal [Open Data Camden](#) before making a new request as your question may already be answered by a previous [FOI response](#) or in one of our many useful and interesting datasets.

Your Rights

If you are not happy with how your response was handled you can request an Internal Review within 2 months of this letter by email to foireviews@camden.gov.uk or post: Information and Records Management Team, London Borough of Camden, Town Hall, Judd Street, London WC1H 9JE. Please quote your case reference number. If you are not satisfied with the Internal Review outcome you can complain to the Information Commissioner's Office at casework@ico.org.uk telephone 0303 123 1113, or post to Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. The ICO website www.ico.org.uk may be useful.

Yours sincerely

Peter Williams
Information and Records Management Officer

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