

DWP Central Freedom of Information Team

e-mail: [freedom-of-information-request@dwp.gov.uk](mailto:freedom-of-information-request@dwp.gov.uk)

Our Ref: FOI2020/09272 and 09343

30 March 2020

Dear Lee Jefferson,

Thank you for your Freedom of Information (Fol) request received on 29 February. You asked:

*This is a clarification of our request dated 28th February.*

*In our Fol request your ref FOI2020/03586 we asked " Please kindly provide the titles and dates of all peer reviews carried out from 2010 to the most recent available. If the exact date isn't known then please just specify the month and year." You provided the some of the information which hadn't been destroyed by the department.*

*New request: From available information please supply the numeric count of peer reviews and IPRs where it was established DWP likely contributed to the deaths of its customers by following or not following relevant laws and procedures. Parameters: From 2010 to the most recent available.*

*Relevant information for public reference:  
<https://d.pr/f/9iDL1n> <https://d.pr/hBO0T5>*

## **DWP Response:**

We do not hold any recorded information to answer your request. However, you may find the following explanation useful. We have provided this outside our obligations under the Freedom of Information Act.

Internal Process Reviews are a continuous improvement tool to make recommendations at either a local or national level. They do not determine whether the Department has contributed to a death.

If you have any queries about this letter, please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dw.gov.uk](mailto:freedom-of-information-request@dw.gov.uk) or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
Web: [ico.org.uk/Global/contact\\_us](http://ico.org.uk/Global/contact_us) or telephone 0303 123 1113 or 01625 545745