

Warwickshire County Council – Corporate Peer Challenge Evidence Submission Form	
Name	Rosemary Mckeown
Organisation	WCC
Type of organisation	WCC/ Transformation Ass: Volunteers
Nature of partnership with WCC	Volunteer
Length of partnership with WCC	5 Years Plus.
Key projects/funding with WCC	Peer Reviews of Nursing /Care Homes. “HOPE” Programme for carers, who care for relatives or friends with Dementia. Co/Op. With Coventry Uni.
How would you describe the health of your partnership with WCC?	Very good. Interesting and fulfilling.
Do you have any examples of positive working with WCC that have achieved positive outcomes for residents?	Yes when a peer review has been completed ,a copy of our findings(report) is then passed to the Care Home visited, and any aspects we may have picked up on have been acted upon. Which means our training and our views are valued.
How do you feel the partnership could be improved?	With all departments ,remembering that we are Volunteers, and that we give our time readily For the good of others and the Customers we Serve. It would be nice if communication from some departments ,when sending out posted letters, where they are for information and are comp: produced, could be initialled, by the sender.. To me that is personal manners of the basic kind.!!!!
Any other comments?	Yes i do enjoy my involvement, and hope to continue.

Warwickshire County Council – Corporate Peer Challenge Evidence Submission Form	
Name	Graham Hill
Organisation	Not applicable – I am a home carer
Type of organisation	Not applicable – I am a home carer
Nature of partnership with WCC	Not applicable – I am a home carer
Length of partnership with WCC	Greater than 5 years – on various bodies associated with carers, etc (e.g Carers Partnertship Board, and Transformation Assembly)
Key projects/funding with WCC	Not applicable – I am a home carer
How would you describe the health of your partnership with WCC?	Ignored – I have had little or no interaction with the council over the past two years
Do you have any examples of positive working with WCC that have achieved positive outcomes for residents?	I believe that both the CPB and the TA have made positive contributions to the wellbeing of a few Warwickshire residents (and only a few)
How do you feel the partnership could be improved?	The partnership could be restarted – at the moment there appears to be no partnership
Any other comments?	I think that turning off the street lights has had a good effect on drivers in the Rugby area – the driving seems to be slower and more careful once the street lights have been turned off. I suspect there must be a reduction in RTAs

Warwickshire County Council – Corporate Peer Challenge Evidence Submission Form	
Name	Audrey Rose
Organisation	Heart of England Mencap Trustee
Type of organisation	Service Provider for Learning Disability, mainly 18 plus .Residential, domiciliary, out reach, respite, Day services
Nature of partnership with WCC	Volunteer
Length of partnership with WCC	15+ years
Key projects/funding with WCC	Learning Disability Partnership Board Transition Assembly Peer Reviewing UNTRAP (Warwick University)
How would you describe the health of your partnership with WCC?	Fairly robust.
Do you have any examples of positive working with WCC that have achieved positive outcomes for residents?	There is always a good and helpful relationship with officers of WCC. I cannot give an example of positive change.
How do you feel the partnership could be improved?	Listen to client groups, do not take only the answers that WCC want to hear as the opinion of the majority.
Any other comments?	It is felt amongst many people, that no matter how excellent the communication may be, the opinions and often experience of members of the public sector have little or no influence on policy. Eg. “There will be ”a consultation” Definition , “a decision has been made and we will tell you about it”

Warwickshire County Council – Corporate Peer Challenge Evidence Submission Form	
Name	Tony Robinson
Organisation	Private individual
Type of organisation	
Nature of partnership with WCC	Former carer and volunteer
Length of partnership with WCC	5 years
Key projects/funding with WCC	Dementia Strategy Board Peer Reviewer Tender Evaluation Dementia Action Alliance
How would you describe the health of your partnership with WCC?	
Do you have any examples of positive working with WCC that have achieved positive outcomes for residents?	Peer review of care homes Dementia strategy, though I question the ability to implement fully given current financial constraints
How do you feel the partnership could be improved?	Happy as it is. Hope for a positive and empathetic response if activities have to be redirected elsewhere or wound down
Any other comments?	I am deeply concerned at the perceived lack of new recruits to the TA. Present members aren't getting any younger. 5 years ago I wanted to improve the system including the disconnect between Health and Social care, and the lack of clear guidance for people diagnosed with dementia. At that time services provided by WCC were good, and often free, once you got through the labyrinth and got what you wanted. Due to the financial situation, my perception is that services have deteriorated in quality and quantity. I am well aware that at the present time and in the same situation I was in then, there is no way I could have done what I did to come to the attention of WCC without a lot of expenditure on my part. The best recruits are those who have had to use services, and I think that they would be quite justified now in asking the question "Why should I volunteer for WCC when they have done so little for us?" Sorry to end on this note, but that is what you are up against.

Warwickshire County Council – Corporate Peer Challenge Evidence Submission Form	
Name	Brenda Hardy
Organisation	
Type of organisation	
Nature of partnership with WCC	Volunteer
Length of partnership with WCC	Since 2000
Key projects/funding with WCC	Peer reviews Discussions on services Tasting “Meals on Wheels”
How would you describe the health of your partnership with WCC?	Good at the beginning. However, very poor at the moment due to lack of communication and participation
Do you have any examples of positive working with WCC that have achieved positive outcomes for residents?	
How do you feel the partnership could be improved?	I would like to be kept informed of other voluntary work that I could do
Any other comments?	I feel it is not good representation to only have 2 TA members attending the workshop. This means others will be working in the dark, as we don't get feedback.

Warwickshire County Council – Corporate Peer Challenge Evidence Submission Form	
Name	David Taylor
Organisation	Independent
Type of organisation	
Nature of partnership with WCC	Peer Reviews / Safe Places Champion
Length of partnership with WCC	Since 2005
Key projects/funding with WCC	Safe Places Scheme
How would you describe the health of your partnership with WCC?	It's very good and I really like it
Do you have any examples of positive working with WCC that have achieved positive outcomes for residents?	They always organise meetings for me and they help with reminding me and sorting out transport
How do you feel the partnership could be improved?	I like it the way it is
Any other comments?	