



# South Tyneside Council

Date: 14th December 2018  
Our Ref: FOI 18 20354

Evan Howle  
[request-533250-a07a0195@whatdotheyknow.com](mailto:request-533250-a07a0195@whatdotheyknow.com)

Dear Mr Howie

## **Freedom of Information Request**

I refer to your Freedom of Information Request received on the 19th November 2018

Your request asked for the following information:

### **Your Request**

I am looking into finding out about the location of pedestrian crossings in South Tyneside Council. Please could you provide me with the following:

- 1) A list of all the different pedestrian crossings within South Tyneside Council boundaries. Including the location of all formal crossings: Zebra, Toucan, Pegasus, Staggered Pelican/Puffin and Toucan crossings.
- 2) Information on the type of tactile paving used at each site.
- 3) A list of all lowered kerbs in the South Tyneside Council district. Showing the location of each and paying particular attention to the ones intended for use as pedestrian crossing points.
- 4) The above would ideally include the use of the Geocoordinate system information of each site, but also the street name and location.

The information will be used to provide a complete map of the District to aid in the navigation of South Tyneside Council for people with limited mobility or requiring the use of a wheelchair.

### **Council's Response**

**The Council does hold the information that falls within the description of your request; however we have decided to refuse part of your request under the section 12 exemption of the Act as it would exceed the appropriate cost threshold of the Act.**

**The Council are not legally obliged to respond to requests for information which exceed the cost threshold of the Freedom of Information Act 2000 (FOIA). The appropriate limit as set out in Section 12 of the Act is £450. This cost presents one person spending 2½ working days (i.e. 18 hours) in determining if the information is held and locating, retrieving and extracting the information for disclosure purposes.**

**We estimate that to respond to your FOI request would involve substantial effort and a disproportionate exercise of trawling through manual and electronic records, thus exceeding the £450 limit. It is on this basis that part of request is refused.**

**1) A list of all the different pedestrian crossings within South Tyneside Council boundaries. Including the location of all formal crossings: Zebra, Toucan, Pegasus, Staggered Pelican/Puffin and Toucan crossings. -**

**We do not hold all of the information in the format requested or to the level of detail requested.**

**We do have elements of the information that may help answer parts of the query but not in one combined source. Please see attached a spreadsheet for locations of all traffic signal installations. This list highlights if it is a signalised crossing or includes a crossing in the traffic signal junction. The spreadsheet highlights the facility and includes grid coordinates. Please note these are not broken down into the different type of crossings (pelican/ puffin/toucan - that info is not held)**

**For clarity STC do not have any Pegasus crossings.**

**Additional to this below is a web link to the council's cycle maps which show the locations of all signalised crossings (up to the point of publishing) and they also differentiate between Toucan, pedestrian crossing which may also help**

**[https://www.southtyneside.gov.uk/media/1284/South-Tyneside-cycling-map-South-/pdf/south\\_tyneside\\_cycling\\_map\\_south.pdf](https://www.southtyneside.gov.uk/media/1284/South-Tyneside-cycling-map-South-/pdf/south_tyneside_cycling_map_south.pdf)**

**[https://www.southtyneside.gov.uk/media/1283/South-Tyneside-cycling-map-North-/pdf/south\\_tyneside\\_cycling\\_map\\_north.pdf](https://www.southtyneside.gov.uk/media/1283/South-Tyneside-cycling-map-North-/pdf/south_tyneside_cycling_map_north.pdf)**

**2) Information on the type of tactile paving used at each site.**

**The Council's formal crossing points – these are Pelican, Puffin, Toucan and Zebra crossings are designed to comply with the Department for Transport guidance and will have red tactile paving.**

**Additional to this, more recent Toucan crossings will incorporate corduroy paving depending on their interface with footways, however it is possible that earlier crossings introduced before they were recommended do not.**

**Informal crossing points, such as those at pedestrian refuges and street corners are buff in colour.**

3) A list of all lowered kerbs in the South Tyneside Council district. Showing the location of each and paying particular attention to the ones intended for use as pedestrian crossing points.

**We do not hold this information**

4) The above would ideally include the use of the Geocoordinate system information of each site, but also the street name and location.

**We have provided this where possible**

### Copyright Procedure

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use this information for your own purposes, including any non-commercial research you are doing and news reporting. Any other re-use of this information, for example commercial publication requires the permission of the Council as the Copyright holder. All re-use requests will be treated under the Re-Use of Public Information Regulation 2006.

### Internal Review Procedure

If you are dissatisfied with the handling of this enquiry you can invoke the Council's internal review procedures to ask for an independent review of your request. All such requests must be sent to us within 4 weeks and must clearly state in writing your reference number and your reasons for your request for internal review.

The Information Governance Team can be contacted at the following address:  
Information Governance Team, Town Hall and Civic Buildings, Westoe Road, South Shields, Tyne and Wear, NE33 2RL.

### Information Commissioner's Office (ICO)

Should you remain dissatisfied with the final outcome of the internal review process you can write to the Information Commissioner to ask for an independent review. The Information Commissioner is the Government's Independent Body responsible for overseeing the Freedom of Information Act 2000, the Data Protection Act 2018 and the Environmental Information Regulations 2004.

Please do note the ICO will only review cases that have exhausted the Council's internal review procedures. All correspondence to the ICO must quote the Council's reference number and your reasons for your appeal.

The ICO's contact details are as follows: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF. More information can be found on the ICO's website at [www.ico.org.uk](http://www.ico.org.uk)

If you have any further queries about this matter then please do not hesitate to contact us.

Yours sincerely

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