

Information Requests

PP B2 S
County Hall
Taunton
Somerset
TA1 4DY

Please ask for: Rebecca Martin
FOI Reference: 4298498

Email: xxxxxxxx@xxxxxxxxx.xxx.xx
Date: 9 January 2019

Mr Evan Howle

Dear Mr Howle

Environmental Information Regulations 2004

Thank you for your request for information. We have processed your request under the provisions of the Environmental Information Regulations 2004.

Your Request:

I am looking into finding out about the location of pedestrian crossings in Somerset County Council. Please could you provide me with the following:

- 1) A list of all the different pedestrian crossings within Somerset County Council boundaries. Including the location of all formal crossings: Zebra, Toucan, Pegasus, Staggered Pelican/Puffin and Toucan crossings.
- 2) Information on the type of tactile paving used at each site.
- 3) A list of all lowered kerbs in the Somerset County Council district. Showing the location of each and paying particular attention to the ones intended for use as pedestrian crossing points.
- 4) The above would ideally include the use of the Geocoordinate system information of each site, but also the street name and location.

The information will be used to provide a complete map of the District to aid in the navigation of Somerset County Council for people with limited mobility or requiring the use of a wheelchair.

Our Response

I can confirm that some of the information you have requested is held by Somerset County Council – please refer to the attached files (Zebra Crossing Information and Traffic Signal Crossing Information). However, we do not hold information regarding tactile paving or a list of dropped curbs. Therefore, regulation 12(4)(a) applies to your request. Regulation 12(4)(a) provides an exception to the duty to disclose information when information is not held.

Please quote the reference number 4298498 in any future communications.

If you feel your request has not been answered in sufficient detail, or if you wish to clarify the information given, please contact me, and I will be happy to address the issues you raise.

Alternatively, if you are not satisfied with our response you may request an internal review. This is an independent investigation into the handling of your request, which is carried out by

the Information Governance Team. The conclusions of this investigation, and if applicable, a fresh decision about the information to be provided, should be sent to you within twenty working days of receipt of the internal review request.

To request an Internal Review please respond to the email that this response was attached to detailing why you are not satisfied, and your request will be dealt with by the information governance team.

If you are not content with the outcome of the internal review, you may then appeal directly to the Information Commissioner's Office with your complaint.

The Information commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113

Web address: www.ico.gov.uk

I will now close your request as of this date.

Yours sincerely

A handwritten signature in black ink that reads "R. I. Martin".

Rebecca Martin

Service Manager - Customer Experience and Information Governance