

Our reference: 22156 FO

Dear Mr Humphreys

Thank you for your request of 04 September 2023. Please find below our response.

Your request

Under the Freedom of Information Act 2000, I would like to request the number of bus lane penalty charge notices issued in Oxford for the following financial years;

2019/20

2020/21

2021/22

2022/23

2023 to date

I would like to request both the number of bus lane PCNs issued, as well as the revenue generated during these periods. I would also like to know what % of PCN's were paid at the reduced (50%) amount, vs. the full amount by financial year.

Our Response

Please find the requested information below. Please note this has been provided in financial years, 1st April to 31st March.

	PCNs Issued	Revenue	Number of PCNs paid at discount	Number of PCNs paid at full charge
2019/20	26,539	£ 681,829	66.40%	3.11%
2020/21	39,974	£1,171,626	71.78%	2.93%
2021/22	53,375	£1,399,068	74.14%	2.87%
2022/23	56,451	£1,802,693	69.10%	2.13%
2023 to 31 Aug	27,478	£ 947,482	63.41%	1.18%

Internal review

If you are dissatisfied with the service or response to your request, you can ask for an internal review as follows:

- Contact the Freedom of Information team in Law & Governance:
foi@oxfordshire.gov.uk
- Write to the Freedom of Information team at the FREEPOST address:

Freedom of Information Team
Oxfordshire County Council
FREEPOST (RTLL-ECKS-GLUA)
Oxford OX1 1YA

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Telephone: 0303 123 1113 Website: <https://ico.org.uk>

Please let me know if you have further enquiries. I would be grateful if you could use the reference number given at the top of this email.

Yours sincerely,

Ms N Akhtar-Ali
Senior Officer – On Street Enforcement
Civil Enforcement

Highway Maintenance and Management (within Environment and Place)
Oxfordshire County Council

Email: parking@oxfordshire.gov.uk
www.oxfordshire.gov.uk