

Please Ask For: Mrs Sue Aggett  
Tel: 01626 215163  
Email: sue.aggett@teignbridge.gov.uk

My Ref: SA/LM

5 September 2011

Dear Mr Dix

**FREEDOM OF INFORMATION ACT 2000  
Review of Request for Information 1275**

I write in response to your email to the Council's Freedom of Information Officer dated 7<sup>th</sup> August requesting a review of the Council's response to your request for information.

You had requested information relating to the number of PCNS issued for the north side of the Strand, Dawlish between May 2008 and July 2011. Whilst we were able to advise you that 561 PCNS had been issued for the whole area, it was not possible to provide more detailed information because the cost of complying with that would exceed the statutory limit of £450. You have requested a review of that decision and in particular you state that you have seen how the details are entered into the hand held computer by Civil Enforcement Officers, which includes the exact location of the alleged offending vehicle. You understand that this information is then downloaded to the main frame in Teignbridge offices and you are therefore of the opinion that the requested information will be a simple search to retrieve those details.

I have considered the information you have provided and have referred to the Council's Environment Standards Manager who has responsibility for managing the system for PCNs. I am advised that whilst we do have the system and use handheld devices as you describe, we enter by street not which side of the street. The system allows us to request statistical information but not in the detail you request as the same contravention code is used for both sides of the road.

To enable the information to be split would mean checking the individual records for the 561 PCNs. The time to do this is estimated at between 2 and 3 minutes as it will be necessary to search through each section and photographs to try and identify which side of the road the relevant vehicle was parked on. Assuming the minimum of 2 minutes for each, this would take 1,122 minutes @ £25 per hour, making a minimum cost of £467.50.

Under Section 12 of the Act, a public authority does not have to comply with a request for information if the cost of compliance exceeds the appropriate limit and, accordingly, I agree that this request should be refused.

**Teignbridge District Council, Forde House, Newton Abbot, Devon TQ12 4XX**  
**Minicom: 01626 363690 DX121075 Newton Abbot 5 Fax 01626 215169**  
**Sue Aggett, Solicitor to the Council**

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- increase prosperity
- improve well-being
- be well managed
- promote communities
- protect and enhance the environment

If you disagree with this decision you may request a further review by the Chief Executive. Once you have exhausted the complaints procedure provided by the Council you may contact the Information Commissioner who can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, [mail@ico.gsi.gov.uk](mailto:mail@ico.gsi.gov.uk).

Yours sincerely



Sue Aggett  
Solicitor to the Council