



Michael Vine

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17 February 2021

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**Our Ref: FOI.21.028**

Dear Mr Vine

#### **Freedom of Information Act 2000 – Information Request**

Thank you for your request for information under the Freedom of Information Act which was received on 20 January 2021. I can confirm that we hold part of the information you have requested. You asked the following questions, reproduced in **bold** below:

**I am writing to make a Freedom of Information Request regarding the payroll software used at your organisation and its functionality. Please complete the FOI questions below for each system used at your organisation for each of the following worker types, indicating which worker type each system pays:**

- **Substantive**
- **Bank**
- **Temporary**

**1. Name of third-party payroll software**

NHS Electronic Staff Record (ESR)

**2. Contract start date with supplier (dd/mm/yy)**

n/a

**3. Contract end date with supplier (dd/mm/yy)**

n/a

**4. Annual cost of the payroll software in 19/20?**

n/a – Department of Health (DHSC) provided

5. Did the organisation use a framework to procure the supplier? If yes, please state the name of the framework used 6. Which staffing groups does the payroll software process e.g. Medical, Nursing & Healthcare Assistants, Allied Health Professionals, Admin & Clerical 7. What is the frequency of your payroll? E.g. Weekly, Monthly 8. What is the average monthly number of staff processed per payroll in the last 12 months?

n/a – Department of Health (DHSC) provided

9. Does the payroll software integrate with ESR (Electronic Staff Record)?

Yes

10. Does the payroll software have an API integration that allows data transfer between the payroll system and NEST Pensions?

No

11. Does the payroll software have an API integration that allows data transfer between the payroll system and NHS Pensions?

Yes

12. What other third-party systems does the payroll software integrate with? E.g. rostering system, HR systems etc.

As our payroll is provided by an external organisation, we do not hold this level of information.

13. Does the software offer functionality to support Pension Caps?

No

14. Is your payroll managed

- A) In-house
- B) Partly outsourced
- C) Fully managed/fully outsourced

B – partly outsourced

15. Please state the name of your payroll service supplier

Yorkshire Ambulance Service NHS Trust

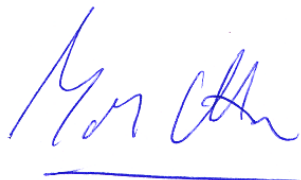
If you are not satisfied with the information we have provided, you can request an internal review within 40 working days of the date of this letter, which will be carried out by Mr Paul Aitken-Fell, who is the Trust's Consultant Paramedic and is someone not involved with your original request.

If you wish to follow this route, please contact [audrey.turnbull@neas.nhs.uk](mailto:audrey.turnbull@neas.nhs.uk) who will commence the process on your behalf.

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely



Mark Cotton  
**Freedom of Information Lead**