



## **Ambulance Headquarters**

Bernicia House The Waterfront Goldcrest Way Newburn Riverside Newcastle upon Tyne NE15 8NY

Tel: 0191 430 2000 www.neas.nhs.uk

Our Ref: FOI.21.028

Michael Vine

E-mail: request-719558-ecda0cc3@whatdotheyknow.com

21 January 2021

Dear Mr Vine

## Freedom of Information Act 2000 – Information Request

Thank you for your communication and I acknowledge your request for information, which was received on 20 January 2021.

Your request is being considered and while we endeavour to respond to FOI requests in the usual timescales of 20 working days as defined by the Freedom of Information Act 2000, subject to the information not being exempt or containing reference to a third party, we want to make you aware that responding to the current clinical priority of Covid-19 may mean at times we struggle to meet these timescales.

If appropriate, the information may be provided in paper copy, normal font size. If you require alternative formats e.g. language, audio, large print, etc, then please let me know.

For your information, the Act defines a number of exemptions which may prevent the release of the information you have requested. There will be an assessment and if any of the exemptions apply then the information might not be released. You will be informed if this is the case, including your rights of appeal.

If the information you have requested contains reference to a third party then they may be consulted prior to a decision being taken on whether or not to release the information to you. You will be informed if this is the case.

If you have any queries or concerns then please contact me at the above address or you can email: <a href="mailto:audrey.turnbull@neas.nhs.uk">audrey.turnbull@neas.nhs.uk</a>.

Further information is also available from the Information Commissioner's Office:

Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk.





Yours sincerely

Mark Cotton

Freedom of Information Lead