



Mr Steve Hall **Email:** accesstoinfo@centralbedfordshire.gov.uk
 Our ref: 4056737
 Date: 16 November 2020

Dear Mr Hall

Freedom of Information Act 2000

I can confirm that the information requested is held by Central Bedfordshire Council. I have detailed below the information that is being released to you.

In FY 2018/19 the council paid OLM £104k
In FY 2019/20 the council paid OLM £409k

Q1. What was the 2018/19 payment for?

A1. In 2018/19 spend was £307,747. This covers Managed Security Services, the Adult social care application, Swift, and PSN compliance project work

Q2. What was the 2019/20 payment for?

A2. In 2019/20 spend was £503,509. This covers Managed Security Services, the Adult social care application and hosting, Swift, and Cyber Essentials Certification.

Q3. Why did the payment increase almost fourfold in 2019/20?

A3. The figures above have been obtained using Supplier ID 131948, a column on the published data reports however the Supplier Name appears as 'OLM SYSTEMS LTD T/A HYTEC INFO' or 'HYTEC INFO'. There is a further discrepancy between the amounts due to a duplication error on the published data report, which is currently being rectified.

Answers to Q1 & Q2 exclude these duplicates.

The differences between the amounts to Q1 & Q2 are due to the hosting cost for Swift, implemented in 19/20 and pre-payments for 20/21.

Please quote the reference number 4056737 in any future communications.

If you wish to request a review of this response, please contact us either by email (accesstoinfo@centralbedfordshire.gov.uk) or in writing to the reply address detailed below.

Central Bedfordshire Council

Please reply to:

Access to Information
Community Services
Central Bedfordshire Council
Priory House, Monks Walk,
Chicksands, Shefford
Bedfordshire SG17 5TQ

Telephone: 0300 300 8301

Email: accesstoinfo@centralbedfordshire.gov.uk

Access to Information
Community Services
Central Bedfordshire Council,
Priory House, Monks Walk
Chicksands, SG17 5TQ

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF.
Telephone: 01625 545 700

Further information on the Freedom of Information Act 2000 is available through the Information Commissioner's Office website at: www.ico.org.uk/

I hope this is helpful.

Yours sincerely

Joanne Mulliner
Freedom of Information Officer