

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: FOI2019/09067

1 April 2019

Dear Spencer Gasson,

Thank you for your Freedom of Information (Fol) request received on 4 March. You asked:

What are the conditions attached to payments made by the DWP or JobCentrePlus to (a) recruitment consultants (b) employers for recruiting people who've been on JSA in relation to recruiting that person (eg minimum length they must be employed for)?

What circumstances would a payment be revoked?

If a claimant has concerns who should they contact?

DWP Response:

Following a search of our paper and electronic records, I have established that the information you have requested is not held by this Department/Agency. However, the following information may be of use to yourself, the DWP does not make payments to recruitment consultants or employers in relation to recruiting people.

If a claimant has concerns regarding their claim or wishes to receive advice on recruitment they can contact their local jobcentre. To find the nearest Jobcentre, you can use the following link: <https://www.gov.uk/contact-jobcentre-plus>.

Alternatively claimants can use the following link to access our complaints procedures: <https://www.gov.uk/government/organisations/department-for-work-pensions/about/complaints-procedure#service-standards>.

If you have any queries about this letter, please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
https://ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745