

Philip Barker

London Borough of Redbridge
Lynton House
255-259 High Rd,
Ilford IG1 1NN

Resources Support

Please reply to:
Denise Mercer
Business Improvement Manager
02087082118
xxx.xxxxxxxxxxxxxx@xxxxxxxxxxxx.xxx
www.redbridge.gov.uk

Our ref: 2457834

Date: 14 June 2018

Your reference:xxxxxxxxxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxxxxxxx.xxx

Dear Sir/Madam

Freedom of Information Act 2000

This request is being handled under the Freedom of Information Act 2000.

I am writing to advise you that, following a search of our paper and electronic records, I have established that the information you requested is not held by London Borough of Redbridge.

This information is not centrally held, however, in order to comply with your request, we would have to check various systems and correspond with all departments. Section 12 of the FOI Act provides an “appropriate limit” for complying with requests for information. This means that local authorities need not comply with a request where compliance would take more than 18 hours. The FOI Act makes provision for local authorities to charge, or decline requests, for information if it would cost them more than £450 (18 hours at £25 per hour) to comply with the request. The Council has determined that the cost of compliance with your request is in excess of 18 hours. The appropriate limit is, therefore, applicable to your request and the Council will not be complying with it.

We recognise that we are under a duty to provide “advice and assistance” to requesters under Section 16 of the FOI Act and, to this end, I can advise that, if you are willing to refine the scope of your request, we would be willing to work with you to ensure that you get the information you are requesting.

Please quote the reference number 2457834 in any future communications.

If you are dissatisfied with the outcome or the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within **20 working days** of the date of receipt of the response to your original email or letter and should be addressed to:

Information Officer, 7th Floor (front), Lynton House, High Road, Ilford, IG1 1NN or sent to
xxx.xxxxxxxxxxxx@xxxxxxxxx.xxx.xx

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF.
Telephone: 01625 545 700
Website: www.ico.gov.uk

I will now close your request as of this date.

Yours faithfully

Denise Mercer
Business Improvement Manager

