

Mrs Braadley

4 December 2019

Dear Mrs Braadley

Response to Request for Information - 929105

Pay and Display Transactions and Income

I can confirm that the information requested is held by Wolverhampton Council. I have detailed below the information, in [blue](#), that is being released to you.

Request

Where the council is responsible for On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income)

For the period 01/04/2018 to 31/03/2019, please could you tell me:

1. The total number of Off Street pay and display parking transactions/tickets sold (all payment methods)

[The total number Off-street Pay and Display ticket transactions in the period 01/04/2018 to 31/03/2019 is 687,787.](#)

2. The total number of On Street pay and display parking transactions/tickets sold (all payment methods)

[As 30% of our On-street Pay and Display machines do not provide this detail it is not possible to provide the figure for the total number of On-street transactions.](#)

3. Total Off Street pay and display income (all payment methods)


[The total income generated from Off-street Pay and Display parking, in the period 01/04/2018 to 31/03/2019, is £1,598,434](#)

4. Total On Street pay and display income (all payment methods)

[The total income generated from On-street Pay and Display parking, in the period 01/04/2018 to 31/03/2019, is £478,348](#)

5. Total number of Off Street pay and display parking transactions/tickets sold via a pay by phone provider e.g. RingGo

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The total number of RingGo transactions for the period 01/04/2018 to 31/03/2019 is 56,011.

6. Total number of On Street pay and display parking transactions/tickers sold via a pay by phone provider e.g. RingGo

The council do not offer the facility to pay by phone when parking in On-street Pay and Display bays

7. Total Off Street pay and display income processed via a pay by phone provider e.g RingGo

The total income received via RingGo payments, for parking in Off-street parking bays, in the period 01/04/2018 to 31/03/2019 is £156,469

8. Total On Street pay and display income processed via a pay by phone provider e.g RingGo

The council do not offer the facility to pay by phone when parking in On-street Pay and Display bays

9. Total number of Off Street pay and display parking machines

The City of Wolverhampton Council have 35 Off-street Pay & Display machines

10. Total number of On Street pay and display parking machines

The City of Wolverhampton Council have 57 On-street Pay & Display machines

11. Do any of these parking machines have provision for credit/debit card processing via chip/pin and/or contactless payment?

None of our On-street or Off-street pay and display machines currently offer the facility to pay via credit/debit card.

Please quote the reference number 929105 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Information Governance Team
Governance
City of Wolverhampton Council
Civic Centre
St. Peter's Square
Wolverhampton WV1 1SH

Email: foi@wolverhampton.gov.uk

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If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner, contact details can be found on their website: www.ico.org.uk

I will now close your request as of this date.

Yours sincerely

Stuart Taylor
Senior Information Governance Officer

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