



COMPLAINTS AND INFORMATION GOVERNANCE TEAM

Town Hall, Darlington DL1 5QT
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Web site: <http://www.darlington.gov.uk>

Mr Mike Lebowski

XXXXXXXXXXXXXXXXXXXX@XXXXXXXXXXXXXXX.XXX

Date : 30th March 2021
Please ask for : Rachel Seddon
Direct Line : (01325) 406777
Your Reference : -
Our Reference : DBC-3369-20
Document Name :

Dear Mr Lebowski

Freedom of Information Act 2000 - Information Request

Your request for information, received on 20th March 2021, has now been considered. Below is an outline of your request with our responses added alongside.

Where the council is responsible for On-Street and Off-Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income);

For the period 01/04/2019 to 31/03/2020, please could you tell me:

**** The total number of pay and display parking tickets or transactions sold (all payment methods)***

1,154,950 transactions.

**** The total pay and display income (Cash, Credit/Debit card, Mobile App)***

£1,647,573.

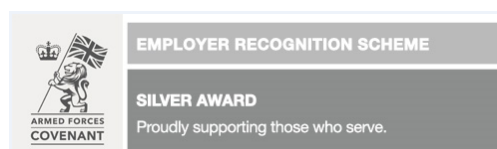
**** Total number of pay and display parking tickets or transactions sold via a Mobile App parking payment provider***

55,464 transactions.

**** Total pay and display income processed via a Mobile App parking payment provider***

£143,977.50

Finally, in relation to the Council's current Mobile App parking payment provider, could you tell me:



*** What is the contract expiry date for your Mobile App parking payment provider, and are there any extension periods?**

3rd September 2023.

*** What is the current notice period required in order for the Council to exit this contract?**

We would not exit this contract until the end date.

*** What is the current contract value, annualised over the period 01/04/2019 – 31/03/2020?**

£12,250

If you are dissatisfied with the handling of your request or would like to request an internal review of our response, please write to:

Complaints and Information Governance Manager
Darlington Borough Council
Town Hall
Darlington
DL1 5QT
E-mail: XXXXXXXXXXXXXXXXXXXX@XXXXXXXXXX.XXX.XX

You can also obtain further information from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
Website: www.ico.org.uk

Yours sincerely



Rachel Seddon
Complaints & Information Governance Assistant



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