

Mike Lebowski
WHAT DO THEY KNOW?

PAUL JOHNSON
DIRECTOR OF RESOURCES &
DEPUTY CHIEF EXECUTIVE

Resources Directorate
ICT and Information Governance
Council House
Manor Square,
Solihull West Midlands B91 3QB
www.solihull.gov.uk

Our Ref: 6961932

Please ask for: Chris Percival
Date: 16 March 2021

Dear Mike Lebowski

Freedom of Information Act 2000

Further to your request for information that we received on 26 February 2021, please find our response below. You asked:

Where the council is responsible for On-Street and Off-Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income);

For the period 01/04/2018 to 31/03/2019, please could you tell me:

** The total number of pay and display parking tickets or transactions sold (all payment methods)*

Paid for transactions totals 213,514

** The total pay and display income (Cash, Credit/Debit card, Mobile App)*
£759,581.13

** Total number of pay and display parking tickets or transactions sold via a Mobile App parking payment provider*

148,506

** Total pay and display income processed via a Mobile App parking payment provider*

£615,026.80

Finally, in relation to the Council's current Mobile App parking payment provider, could you tell me:

** What is the contract expiry date for your Mobile App parking payment provider, including any extension periods?*

Rolling 12 months contract.

** What is the current notice period required in order for the Council to exit this contract?*

3 months

** What is the current contract value, annualised over the period 01/04/2018 - 31/03/2019?*

£33,343.14

We trust this information is of interest and assistance. However, if you are dissatisfied with the response you have received and wish to request a review of our decision or make a complaint about how your request has been handled under the legislation, you should write to the following address or reply to the email to which this letter is attached:

Corporate Information Governance Manager
Resources Directorate
ICT and Information Governance
Council House, Manor Square
Solihull, West Midlands
B91 3QB

Your request for an internal review should be submitted to us within 20 working days of receipt by you of this response. Any requests received after this time will be considered at the discretion of the Corporate Information Governance Manager.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO will not make a decision until you have exhausted the complaints procedure provided by the council. The Information Commissioner can be contacted at: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 0303 123 1113 (local rate) or 01625 545 745 (national rate). Website: www.ico.org.uk.

Yours faithfully

Chris Percival
Information Governance Team