

Ms Bradley

FOI@croydon.gov.uk

SENT BY EMAIL

Our Ref: FOI 671813
Date: 16 October 2019

Dear Ms Bradley

Freedom of Information Request

Your request has been considered under the provisions of the Freedom of Information Act. Specifically, you have requested the following information:

Relating to On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income)

For the period 01/04/2018 to 31/03/2019, please could you tell me:

The total number of Off Street pay and display parking transactions/tickets sold (all payment methods)

The total number of On Street pay and display parking transactions/tickets sold (all payment methods)

Total Off Street pay and display income (all payment methods)

Total On Street pay and display income (all payment methods)

Total number of Off Street pay and display parking transactions/tickets sold via a pay by phone provider e.g RingGo

Total number of On Street pay and display parking transactions/tickets sold via a pay by phone provider e.g RingGo

Total Off Street pay and display income processed via a pay by phone provider e.g RingGo

Total On Street pay and display income processed via a pay by phone provider e.g RingGo

Total number of Off Street pay and display parking machines

Total number of On Street pay and display parking machines

Do any of these parking machines have provision for credit/debit card processing via chip/pin and/or contactless payment?

Our Response:

Relating to On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income)

For the period 01/04/2018 to 31/03/2019, please could you tell me:

The total number of Off Street pay and display parking transactions/tickets sold (all payment methods)

The requested information for 2018-19 will form part of the Council's Traffic Management Accounts and will be published on the Council's website, once they have been audited. These accounts are due to be published during October 2019, once the auditing process has been completed.

Therefore the Council considers that they are exempt under Sections 21 and 22 of Freedom of Information Act 2000 (FoIA). In respect of Section 22, Information intended for future publication, this information is exempt if the information is held by the public authority with a view to its publication, by the authority or any other person, at some future date and that it is reasonable in all the circumstances that the information should be withheld from disclosure until the date referred to.

The total number of On Street pay and display parking transactions/tickets sold (all payment methods)

See response above

Total Off Street pay and display income (all payment methods)

See response above

Total On Street pay and display income (all payment methods)

See response above

Total number of Off Street pay and display parking transactions/tickets sold via a pay by phone provider e.g RingGo

See response above

Total number of On Street pay and display parking transactions/tickets sold via a pay by phone provider e.g RingGo

See response above

Total Off Street pay and display income processed via a pay by phone provider e.g RingGo

See response above

Total On Street pay and display income processed via a pay by phone provider e.g RingGo

See response above

Total number of Off Street pay and display parking machines

48 machines

Total number of On Street pay and display parking machines

717 machines

Do any of these parking machines have provision for credit/debit card processing via chip/pin and/or contactless payment?

All of our pay & display machines have provision for credit/debit card processing via chip/pin and/or contactless payment except for the machines that only issue free parking tickets of which there are 51.

If you are dissatisfied with the way the Council has handled your request under the Freedom of Information Act, you may ask for an internal review. This should be submitted to us within 40 working days of this response. You can do this by outlining the details of your complaint by:

Email: FOI@croydon.gov.uk

Writing: Information Team
London Borough of Croydon
Bernard Weatherill House
7 Floor - Zone B
8 Mint Walk
Croydon CR0 1EA

Any requests received after the 40 working day time limit will be considered only at the discretion of the council.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Yours sincerely

Information Coordinator
Croydon Council