



**Melton
Borough
Council**

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 @MeltonBC

By Email: Ms Bradley <request-690929 a86b1ef6@whatdotheyknow.com>
Direct Line: 01664 502502
Please ask for: Rebecca Mann
E-mail: Info@melton.gov.uk
Date: 2 October 2020

Dear Ms Williams

**REQUEST FOR INFORMATION
Freedom of Information ACT 2000 ["FOIA"]
Reference: RFI-2020-1230**

Thank you for your request received on 11 September 2020

I can confirm, in accordance with s.1 (1) (a) of the FOIA, the Council does hold the information in the format you have requested.

I have answered your questions in the order they appear in your request:

Where the council is responsible for On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income)

For the period 01/04/2019 to 31/03/2020, please could you tell me:

The total number of Off Street pay and display parking transactions/tickets sold (all payment methods) 434990 tickets sold

The total number of On Street pay and display parking transactions/tickets sold (all payment methods) n/a

Total Off Street pay and display income (cash, credit/debit card, pay by phone)
£586,410

Total On Street pay and display income (cash, credit/debit card, pay by phone)n/a

Total number of Off Street pay and display parking transactions/tickets sold via a pay by phone provider n/a

Total number of On Street pay and display parking transactions/tickers sold via a pay by phone provider n/a

Total Off Street pay and display income processed via a pay by phone provider n/a

Total On Street pay and display income processed via a pay by phone provider n/a

In relation to the Council's current pay by phone parking provider, can you tell me:

What is the contract expiry date for your pay by phone parking provider, including any extension periods? n/a

What is the current notice period required in order for the Council to exit this contract? n/a

What is the current contract value, annualised over the period 01/04/2020 – 31/03/2020? n/a

I trust that this response satisfies your request. If you have any queries please do not hesitate to contact us at info@melton.gov.uk or by writing to Requests for Information, Council Offices, Melton Borough Council, Burton Street, Melton Mowbray, LE13 1GH.

If you are not satisfied with the response you can request an internal review by contacting Adele Wylie, Director for Governance & Regulatory Services (Monitoring Officer), either by e-mail at info@melton.gov.uk or by writing to Adele Wylie, Director for Governance & Regulatory Services (Monitoring Officer), Melton Borough Council, Burton Street, Melton Mowbray, LE13 1GH.

If you are still not satisfied with the outcome of your complaint then you have a right of appeal to the Information Commissioner's Office: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.org.uk, Telephone - 0303 123 1113 (local rate) or 01625 545 745 if you prefer to use a national rate number. Or email: casework@ico.org.uk.

Yours sincerely,



James Morris

Corporate Property & Asset Manager