

Thank you for your request received on 10 September 2020, for the following information:

Where the council is responsible for On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income)

For the period 01/04/2019 to 31/03/2020, please could you tell me:

The total number of Off Street pay and display parking transactions/tickets sold (all payment methods)

The total number of On Street pay and display parking transactions/tickets sold (all payment methods)

Total Off Street pay and display income (cash, credit/debit card, pay by phone)

Total On Street pay and display income (cash, credit/debit card, pay by phone)

Total number of Off Street pay and display parking transactions/tickets sold via a pay by phone provider

Total number of On Street pay and display parking transactions/tickets sold via a pay by phone provider

Total Off Street pay and display income processed via a pay by phone provider

Total On Street pay and display income processed via a pay by phone provider

In relation to the Council's current pay by phone parking provider, can you tell me:

What is the contract expiry date for your pay by phone parking provider, including any extension periods?

What is the current notice period required in order for the Council to exit this contract?

What is the current contract value, annualised over the period 01/04/2020 ' 31/03/2020?

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is the answers to your questions are below

Where the council is responsible for On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income)

For the period 01/04/2019 to 31/03/2020, please could you tell me:

The total number of Off Street pay and display parking transactions/tickets sold (all payment methods) - 135,896

The total number of On Street pay and display parking transactions/tickets sold (all payment methods) - 107,556

Total Off Street pay and display income (cash, credit/debit card, pay by phone) - £102,437

Total On Street pay and display income (cash, credit/debit card, pay by phone) - £153,353

Total number of Off Street pay and display parking transactions/tickets sold via a pay by phone provider - 405,832

Total number of On Street pay and display parking transactions/tickets sold via a pay by phone provider - 2,036,030

Total Off Street pay and display income processed via a pay by phone provider - £890,453

Total On Street pay and display income processed via a pay by phone provider - £3,679,621

In relation to the Council's current pay by phone parking provider, can you tell me:

What is the contract expiry date for your pay by phone parking provider, including any extension periods? - No direct contract with supplier. Service procured through NSL enforcement and services contract.

What is the current notice period required in order for the Council to exit this contract? - No direct contract

What is the current contract value, annualised over the period 01/04/2020 ' 31/03/2020? - No direct contract.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for

direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.