

FREEDOM OF INFORMATION ACT 2000 - AD/IG/01(2)/15

Number of calls received with either a despatch code of dizziness/vertigo or reference to dizziness or vertigo in 'What's the problem?'

Summary by chief complaint

Period of monitoring: 01 January 2017 to 31 December 2017

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
HCP ADMISSION	HEALTHCARE PROFESSIONAL ADMISSION - HCP not on scene (emergency response) (A&E)	217
	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 2 hours (PTS)	114
	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 1 hour (PTS)	111
	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 1 hour (A&E)	105
	HEALTHCARE PROFESSIONAL ADMISSION - HCP and AED on scene (emergency response) (A&E)	59
	HEALTHCARE PROFESSIONAL ADMISSION - HCP not on scene (immediate life threat) (A&E)	56
	HEALTHCARE PROFESSIONAL ADMISSION - HCP without AED on scene (emergency response) (A&E)	24
	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 2 hours (A&E)	21
	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 4 hours (PTS)	20
	HEALTHCARE PROFESSIONAL ADMISSION - HCP and AED on scene (immediate life threat) (A&E)	13
	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 3 hours (PTS)	11
	HEALTHCARE PROFESSIONAL ADMISSION - HCP without AED on scene (immediate life threat) (A&E)	6
	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 4 hours (A&E)	4
	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 2 hours (PTS – single)	3
	Not specified	2
	HEALTHCARE PROFESSIONAL ADMISSION - Override (PTS)	1
	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 2 hours (PTS and BARIATRIC PT)	1
	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 3 hours (A&E)	1
HCP ADMISSION Total		769

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Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
SICK PERSON (Specific Diagnosis)	<b>SICK PERSON (Specific Diagnosis) - Dizziness/Vertigo</b>	<b>267</b>
	SICK PERSON (Specific Diagnosis) - Abnormal breathing	96
	SICK PERSON (Specific Diagnosis) - Not alert	61
	SICK PERSON (Specific Diagnosis) - ALTERED LEVEL OF CONSCIOUSNESS	21
	SICK PERSON (Specific Diagnosis) - Vomiting	14
	SICK PERSON (Specific Diagnosis) - Unwell/Ill	12
	SICK PERSON (Specific Diagnosis) - General weakness	11
	SICK PERSON (Specific Diagnosis) - Other pain (non-OMEGA-level)	7
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - Clammy or cold sweats *	7
	SICK PERSON (Specific Diagnosis) - Unknown status/Other codes not applicable	6
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - DIFFICULTY SPEAKING BETWEEN BREATHS *	6
	SICK PERSON (Specific Diagnosis) - Fever/Chills	4
	SICK PERSON (Specific Diagnosis) - No priority symptoms – 3rd party (complaint conditions 2–12 not identified)	4
	SICK PERSON (Specific Diagnosis) - New onset of immobility	4

	HAEMORRHAGE / LACERATION - Abnormal breathing (MEDICAL) *	4
	HAEMORRHAGE / LACERATION - POSSIBLY DANGEROUS haemorrhage (MEDICAL) *	3
	SICK PERSON (Specific Diagnosis) - Nausea	3
	SICK PERSON (Specific Diagnosis) - Blood pressure abnormality (asymptomatic)	3
	SICK PERSON (Specific Diagnosis) - Override	3
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - Breathing normally >= 35 *	2
	SICK PERSON (Specific Diagnosis) - No priority symptoms – 1st/2nd party (complaint conditions 2–28 not identified)	2
	SICK PERSON (Specific Diagnosis) - Hiccups	1
	SICK PERSON (Specific Diagnosis) - Possible meningitis	1
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - Nausea or vomiting *	1
<b>SICK PERSON (Specific Diagnosis) Total</b>		<b>543</b>

\* Chief complaint changed upon receipt of further information

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
UNCONSCIOUS / FAINTING (Near)	UNCONSCIOUS / FAINTING (Near) - Not alert	65
	UNCONSCIOUS / FAINTING (Near) - Alert with abnormal breathing	59
	UNCONSCIOUS / FAINTING (Near) - Fainting episode(s) and alert >= 35 (without cardiac history)	52
	UNCONSCIOUS / FAINTING (Near) - Fainting episode(s) and alert >= 35 (with cardiac history)	28
	UNCONSCIOUS / FAINTING (Near) - Fainting episode(s) and alert < 35 (without cardiac history)	15
	UNCONSCIOUS / FAINTING (Near) - CHANGING COLOUR	13
	UNCONSCIOUS / FAINTING (Near) - Females 12–50 with abdominal pain	7
	UNCONSCIOUS / FAINTING (Near) - Fainting episode(s) and alert < 35 (with cardiac history)	6
	UNCONSCIOUS / FAINTING (Near) - Override	3
	UNCONSCIOUS / FAINTING (Near) - Unconscious – Effective breathing	2
	Not specified	2
	UNCONSCIOUS / FAINTING (Near) - Unconscious – AGONAL/INEFFECTIVE BREATHING	1
<b>UNCONSCIOUS / FAINTING (Near) Total</b>		<b>253</b>

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
CHEST PAIN (Non-Traumatic)	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - Clammy or cold sweats	63
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - Abnormal breathing	18
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - DIFFICULTY SPEAKING BETWEEN BREATHS	16
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - Breathing normally >= 35	10
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - Not alert	7
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - Heart attack or angina history	7
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - CHANGING COLOUR	4
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - Breathing normally 12–34	3
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - Nausea or vomiting	2
<b>CHEST PAIN (Non-Traumatic) Total</b>		<b>130</b>

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
	BREATHING PROBLEMS - DIFFICULTY SPEAKING BETWEEN BREATHS	25

BREATHING PROBLEMS	BREATHING PROBLEMS - Clammy or cold sweats	23
	BREATHING PROBLEMS - Abnormal Breathing	12
	BREATHING PROBLEMS - DIFFICULTY SPEAKING BETWEEN BREATHS (Asthma)	9
	BREATHING PROBLEMS - Not Alert	8
	BREATHING PROBLEMS - DIFFICULTY SPEAKING BETWEEN BREATHS (COAD (Emphysema/Chronic bronchitis))	5
	BREATHING PROBLEMS - Clammy or cold sweats (Asthma)	4
	BREATHING PROBLEMS - Abnormal Breathing (Asthma)	4
	BREATHING PROBLEMS - Not Alert (COAD (Emphysema/Chronic bronchitis))	3
	BREATHING PROBLEMS - Not Alert (Asthma)	3
	BREATHING PROBLEMS - Abnormal Breathing (COAD (Emphysema/Chronic bronchitis))	3
	BREATHING PROBLEMS - Not Alert (Other lung problems)	2
	BREATHING PROBLEMS - Clammy or cold sweats (COAD (Emphysema/Chronic bronchitis))	2
	BREATHING PROBLEMS - CHANGING COLOUR	1
	<b>BREATHING PROBLEMS Total</b>	<b>104</b>

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
STROKE (CVA)	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Not alert (CLEAR evidence of stroke (< T hours))	10
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden speech problems (CLEAR evidence of stroke (< T hours))	5
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden weakness/numbness (1 side) (< T hrs since sympts started)	5
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden weakness/numbness (1 side) (No test evidence stroke (< T hrs))	5
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Not alert (Less than T hours since the symptoms started)	4
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden weakness/numbness (1 side) (CLEAR evidence stroke (< T hrs))	4
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden vision problems (No test evidence of stroke (< T hours))	4
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Not alert (No test evidence of stroke (< T hours))	4
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden weakness/numbness (1 side) (PART evidence stroke (< T hrs))	4
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden vision problems (Less than T hours since sympts started)	2
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden speech problems (Less than T hours since the sympts started)	2
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden speech problems (Greater than T hours since sympts started)	2
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Not alert (CLEAR evidence of stroke (>= T hours))	2
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - STROKE history (Less than T hours since the symptoms started)	2
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden speech problems (PARTIAL evidence of stroke (< T hours))	2
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden weakness/numbness (1 side) (> T hrs since sympts started)	1
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Abnormal breathing (No test evidence of stroke (< T hours))	1
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden paralysis/facial droop (1 side) (No test evidence (< T hrs))	1
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Not alert (Unknown when the symptoms started)	1
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Not alert (PARTIAL evidence of stroke (Unknown hours))	1
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Abnormal breathing (Greater than T hours since the sympts started)	1
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Breathing normally >= 35 (> T hours since sympts started)	1
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden speech problems (No test evidence of stroke (< T hours))	1
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Abnormal breathing (PARTIAL evidence of stroke (< T hours))	1
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden vision problems (CLEAR evidence of stroke (< T hours))	1
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Not alert (PARTIAL evidence of stroke (< T hours))	1
	STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Abnormal breathing (Less than T hours since the symptoms started)	1

STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden vision problems (No test evidence of stroke (>= T hours))	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - STROKE history (No test evidence of stroke (>= T hours))	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden vision problems (Greater than T hrs since sympts started)	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden weakness/numbness (1 side) (No test evidence stroke (>= T hrs))	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Abnormal breathing (PARTIAL evidence of stroke (>= T hours))	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden weakness/numbness (1 side) (PART evidence stroke (>= T hrs))	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Abnormal breathing (PARTIAL evidence of stroke (Unknown hours))	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - TIA (mini-stroke) history (Less than T hours since sympts started)	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Abnormal breathing (Unknown when the symptoms started)	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Abnormal breathing (CLEAR evidence of stroke (< T hours))	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Breathing normally >= 35 (No test evidence of stroke (< T hours))	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden onset of severe headache (PART evidence stroke (< T hrs))	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden loss of balance or coordination (< T hrs since symp started)	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - TIA (mini-stroke) history (> T hours since sympts started)	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden loss of balance or coordination (> T hrs since sympts)	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - TIA (mini-stroke) history (No test evidence of stroke (< T hours))	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden loss of balance or coordination (No test evidence (< T hrs))	1
STROKE (CVA) / TRANSIENT ISCHAEMIC ATTACK (TIA) - Sudden onset of severe headache (< T hours since sympts started)	1
<b>STROKE (CVA) Total</b>	<b>87</b>

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
FALLS	UNCONSCIOUS / FAINTING (Near) - Fainting episode(s) and alert >= 35 (with cardiac history) *	11
	UNCONSCIOUS / FAINTING (Near) - Alert with abnormal breathing *	10
	UNCONSCIOUS / FAINTING (Near) - Fainting episode(s) and alert >= 35 (without cardiac history) *	10
	FALLS - POSSIBLY DANGEROUS body area	8
	UNCONSCIOUS / FAINTING (Near) - Not alert *	7
	FALLS - POSSIBLY DANGEROUS body area On the ground or floor	6
	FALLS - NON-RECENT (>= 6hrs) injuries except DISTAL body area (without priority symptoms)	5
	FALLS - Not alert	3
	FALLS - Not alert On the ground or floor	3
	FALLS - NOT DANGEROUS PROXIMAL body area On the ground or floor	3
	FALLS - POSSIBLY DANGEROUS body area Public place (street, car park, market)	3
	FALLS - NOT DANGEROUS PROXIMAL body area	2
	FALLS - Marked (*) NOT DANGEROUS PROXIMAL or DISTAL body area with deformity Public place (street, car park, market)	2
	FALLS - Unknown status/Other codes not applicable	2
	FALLS - NOT DANGEROUS PROXIMAL body area Public place (street, car park, market)	2
	FALLS - Unknown status/Other codes not applicable Accessibility concerns/difficulty	1
	UNCONSCIOUS / FAINTING (Near) - Fainting episode(s) and alert < 35 (without cardiac history) *	1
	UNCONSCIOUS / FAINTING (Near) - CHANGING COLOUR *	1
	FALLS - POSSIBLY DANGEROUS body area Accessibility concerns/difficulty	1
	FALLS - PUBLIC ASSISTANCE (no injuries and no priority symptoms)	1
	FALLS - Unconscious Environmental problems (rain, heat, cold)	1
	FALLS - Override Public place (street, car park, market)	1

FALLS - Unknown status/Other codes not applicable On the ground or floor	1
FALLS - Unknown status/Other codes not applicable Public place (street, car park, market)	1
<b>FALLS Total</b>	<b>86</b>

*\* Chief complaint changed upon receipt of further information*

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
HEADACHE	HEADACHE - Breathing normally with 1st party verification (without priority symptoms)	9
	HEADACHE - Sudden onset of severe pain (No test evidence of stroke (< T hours))	6
	HEADACHE - Abnormal breathing	5
	HEADACHE - Unknown status/Other codes not applicable	4
	HEADACHE - Not alert (No test evidence of stroke (< T hours))	3
	HEADACHE - Abnormal breathing (No test evidence of stroke (>= T hours))	2
	HEADACHE - Sudden onset of severe pain (CLEAR evidence of stroke (< T hours))	2
	HEADACHE - Speech problems (No test evidence of stroke (>= T hours))	2
	HEADACHE - Breathing normally without 1st party verification (without priority symptoms)	2
	HEADACHE - Sudden onset of severe pain (Less than T hours since the symptoms started)	2
	HEADACHE - Not alert (CLEAR evidence of stroke (< T hours))	2
	HEADACHE - Abnormal breathing (No test evidence of stroke (< T hours))	2
	HEADACHE - Speech problems (No test evidence of stroke (< T hours))	2
	HEADACHE - Sudden onset of severe pain (No test evidence of stroke (Unknown hours))	1
	HEADACHE - Abnormal breathing (Less than T hours since the symptoms started)	1
	HEADACHE - Change in behaviour (? 3hrs) (PARTIAL evidence of stroke (< T hours))	1
	HEADACHE - Abnormal breathing (Greater than T hours since the symptoms started)	1
	HEADACHE - Sudden onset of severe pain (No test evidence of stroke (>= T hours))	1
	HEADACHE - Not alert (CLEAR evidence of stroke (>= T hours))	1
	HEADACHE - Sudden onset of severe pain (Unknown when the symptoms started)	1
	HEADACHE - Sudden onset of severe pain (Greater than T hours since the symptoms started)	1
	HEADACHE - Abnormal breathing (PARTIAL evidence of stroke (>= T hours))	1
	HEART PROBLEMS / A.I.C.D. - Heart rate >= 50 bpm and < 130 bpm (without priority symptoms) *	1
	HEADACHE - Not alert (Less than T hours since the symptoms started)	1
<b>HEADACHE Total</b>		<b>54</b>

*\* Chief complaint changed upon receipt of further information*

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
HEART PROBLEMS / A.I.C.D.	HEART PROBLEMS / A.I.C.D. - Clammy or cold sweats	15
	HEART PROBLEMS / A.I.C.D. - Cardiac history	7
	HEART PROBLEMS / A.I.C.D. - Abnormal breathing	6
	HEART PROBLEMS / A.I.C.D. - DIFFICULTY SPEAKING BETWEEN BREATHS	3
	HEART PROBLEMS / A.I.C.D. - Not alert	3
	HEART PROBLEMS / A.I.C.D. - CHANGING COLOUR	3
	HEART PROBLEMS / A.I.C.D. - Chest pain/discomfort >= 35	2
	HEART PROBLEMS / A.I.C.D. - Heart rate >= 50 bpm and < 130 bpm (without priority symptoms)	1
<b>HEART PROBLEMS / A.I.C.D. Total</b>		<b>40</b>

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
ABDOMINAL PAIN/PROBLEMS	ABDO PAIN / PROBS - Pain worse with moving or coughing	9
	ABDO PAIN / PROBS - Fainting or near fainting >= 50	7
	ABDO PAIN / PROBS - Females with fainting or near fainting 12–50	7
	ABDO PAIN / PROBS - Not alert	6
	ABDO PAIN / PROBS - Abdominal pain	3
	ABDO PAIN / PROBS - Males with pain above navel >= 35	2
ABDOMINAL PAIN/PROBLEMS Total		34

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
DOWNGRADE TO 60 MINUTES ICV *	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 1 hour (PTS)	33
DOWNGRADE TO 60 MINUTES ICV Total		33

*\* Downgraded calls - various chief complaints*

*\* Chief complaint changed upon receipt of further information*

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
HAEMORRHAGE / LACERATIONS	HAEMORRHAGE / LACERATION - DANGEROUS haemorrhage (MEDICAL)	13
	HAEMORRHAGE / LACERATION - POSSIBLY DANGEROUS haemorrhage (MEDICAL)	5
	HAEMORRHAGE / LACERATION - Abnormal breathing (MEDICAL)	4
	HAEMORRHAGE / LACERATION - Not alert (MEDICAL)	2
	HAEMORRHAGE / LACERATION - SERIOUS haemorrhage (MEDICAL)	1
	HAEMORRHAGE / LACERATION - Nosebleed (< 35) (MEDICAL)	1
	HAEMORRHAGE / LACERATION - Nosebleed (>= 35 or < 35 with SERIOUS haemorrhage) (MEDICAL)	1
HAEMORRHAGE / LACERATIONS Total		27

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
TRAUMATIC INJURIES (Specific)	TRAUMATIC INJURIES (Specific) - POSSIBLY DANGEROUS body area	16
	TRAUMATIC INJURIES (Specific) - NON-RECENT (>= 6hrs) injuries except DISTAL body area (without priority symptoms)	5
	TRAUMATIC INJURIES (Specific) - Not alert	2
	TRAUMATIC INJURIES (Specific) - NOT DANGEROUS PROXIMAL body area	1
TRAUMATIC INJURIES (Specific) Total		24

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
ESCALATED FROM CSD TO AMBER *	Not specified	22
ESCALATED FROM CSD TO AMBER Total		22

*\*Upgraded calls, various chief complaints*

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
	ASSAULT / SEXUAL ASSAULT / STUN GUN - POSSIBLY DANGEROUS body area (Assault)	12

ASSAULT / SEXUAL ASSAULT	ASSAULT / SEXUAL ASSAULT / STUN GUN - Unknown status/Other codes not applicable (Assault)	6
	ASSAULT / SEXUAL ASSAULT / STUN GUN - NON-RECENT (>= 6hrs) injuries except DISTAL body area (no priority symp) (Assault)	1
	ASSAULT / SEXUAL ASSAULT / STUN GUN - Not alert (Assault)	1
ASSAULT / SEXUAL ASSAULT Total		20

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
CONVULSIONS / FITTING	CONVULSIONS / FITTING - Not fitting now and effective breathing verified (> 6, confirmed no fitting disorder)	6
	CONVULSIONS / FITTING - CONTINUOUS or MULTIPLE fitting	3
	CONVULSIONS / FITTING - Impending fit (aura)	2
	CONVULSIONS / FITTING - Pregnancy (Epileptic or Previous diagnosis of fitting)	1
	CONVULSIONS / FITTING - Diabetic	1
	HEADACHE - Not alert (No test evidence of stroke (< T hours)) *	1
	CONVULSIONS / FITTING - Effective breathing not verified >= 35	1
	CONVULSIONS / FITTING - Effective breathing not verified >= 35 (Epileptic or Previous diagnosis of fitting)	1
CONVULSIONS / FITTING Total		16

\* Chief complaint changed upon receipt of further information

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
DIABETIC PROBLEMS	DIABETIC PROBLEMS - Not alert	5
	DIABETIC PROBLEMS - Alert and behaving normally without 1st party verification	3
	DIABETIC PROBLEMS - Abnormal behaviour	2
	DIABETIC PROBLEMS - Abnormal breathing	2
	DIABETIC PROBLEMS - Alert and behaving normally with 1st party verification	2
	UNCONSCIOUS / FAINTING (Near) - CHANGING COLOUR *	1
DIABETIC PROBLEMS Total		15

\* Chief complaint changed upon receipt of further information

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
OVERDOSE / POISONING (Ingestion)	OVERDOSE / POISONING (Ingestion) - Not alert (Intentional)	2
	OVERDOSE / POISONING (Ingestion) - Unknown status/Other codes not applicable (Intentional)	2
	OVERDOSE / POISONING (Ingestion) - Abnormal breathing (Intentional)	2
	OVERDOSE / POISONING (Ingestion) - Abnormal breathing (Accidental)	2
	OVERDOSE / POISONING (Ingestion) - Antidepressants (tricyclic) (Accidental)	1
	OVERDOSE / POISONING (Ingestion) - Unknown status/Other codes not applicable (Accidental)	1
	OVERDOSE / POISONING (Ingestion) - OVERDOSE (without priority symptoms) (Intentional)	1
	OVERDOSE / POISONING (Ingestion) - Narcotics (heroin, tramadol, methadone, (dihydro)codeine, etc.) (Intentional)	1
OVERDOSE / POISONING (Ingestion) Total		12

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
	BACK PAIN - NON-TRAUMATIC back pain	5
	BACK PAIN - Difficulty breathing	2

BACK PAIN (Non-Trau / Non-Rec Trau	BACK PAIN - Fainting or near fainting >= 50	1
	CHEST PAIN / CHEST DISCOMFORT (Non-Traumatic) - Abnormal breathing *	1
	BACK PAIN - Not alert	1
BACK PAIN (Non-Trau / Non-Rec Trau Total		10

*\* Chief complaint changed upon receipt of further information*

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
DOWNGRADE TO 120 MINUTES ICV *	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 2 hours (PTS)	7
DOWNGRADE TO 120 MINUTES ICV Total		7

*\*Downgraded calls, various chief complaints*

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
PREGNANCY / CHILDBIRTH / MISCARRIA	SICK PERSON (Specific Diagnosis) - Dizziness/Vertigo *	2
	PREGNANCY / CHILDBIRTH / MISCARRIAGE - Abdominal pain/cramping (< 6 months/24 weeks and no foetus or tissue)	2
	PREGNANCY / CHILDBIRTH / MISCARRIAGE - Unknown status/Other codes not applicable	1
	PREGNANCY / CHILDBIRTH / MISCARRIAGE - 1st TRIMESTER SERIOUS haemorrhage	1
	PREGNANCY / CHILDBIRTH / MISCARRIAGE - IMMINENT delivery (>= 6 months/24 weeks)	1
PREGNANCY / CHILDBIRTH / MISCARRIA Total		7

*\* Chief complaint changed upon receipt of further information*

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
DOWNGRADE TO 120 MINUTES A/E *	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 2 hours (A&E)	6
DOWNGRADE TO 120 MINUTES A/E Total		6

*\*Downgraded calls, various chief complaints*

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
TRAFFIC / TRANSPORTATION INCIDENTS	TRAFFIC / TRANS INCIDENTS - Injuries	2
	TRAFFIC / TRANS INCIDENTS - Unknown status/Other codes not applicable	2
	TRAFFIC / TRANS INCIDENTS - No injuries reported (unconfirmed or >= 5 persons involved)	1
TRAFFIC / TRANSPORTATION INCIDENTS Total		5

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
CARBON MONOXIDE/INHAL/HAZCHEM/CBRN	CARBON MONOXIDE / INHALATION / HAZCHEM / CBRN - Unknown status/Other codes not applicable	2
	CARBON MONOXIDE / INHALATION / HAZCHEM / CBRN - Unknown status/Other codes not applicable (Smell of gas/fumes)	1
	CARBON MONOXIDE / INHALATION / HAZCHEM / CBRN - DIFFICULTY SPEAKING BETWEEN BREATHS (Chemical)	1
	CARBON MONOXIDE / INHALATION / HAZCHEM / CBRN - Multiple victims	1
CARBON MONOXIDE/INHAL/HAZCHEM/CBRN Total		5

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
Unknown - User Left Call	<i>Not specified</i>	3
	SICK PERSON (Specific Diagnosis) - No priority symptoms – 1st/2nd party (complaint conditions 2–28 not identified)	1



Unknown - User Left Call Total	4
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Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
Not specified	<i>Not specified</i>	3
	ABDO PAIN / PROBS - Abdominal pain	1
Not specified Total		4

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
ALLERGIES / ENVENOMATIONS	ALLERGIES / ENVENOMATIONS - Difficulty breathing or swallowing	1
	ALLERGIES / ENVENOMATIONS - DIFFICULTY SPEAKING BETWEEN BREATHS (Inject adm / adv)	1
	ALLERGIES / ENVENOMATIONS - DIFFICULTY SPEAKING BETWEEN BREATHS	1
ALLERGIES / ENVENOMATIONS Total		3

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
DOWNGRADE TO 60 MINUTES A/E *	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 1 hour (A&E)	3
DOWNGRADE TO 60 MINUTES A/E Total		3

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
CARDIAC / RESPIRATORY ARREST/DEATH	CARDIAC OR RESP ARREST / DEATH - INEFFECTIVE BREATHING	1
	ALLERGIES / ENVENOMATIONS - Not alert *	1
CARDIAC / RESPIRATORY ARREST/DEATH Total		2

\* Chief complaint changed upon receipt of further information

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
AMPDS Manual Over-ride	<i>Not specified</i>	1
	BREATHING PROBLEMS - Not Alert (COAD (Emphysema/Chronic bronchitis))	1
AMPDS Manual Over-ride Total		2

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
DROWNING (Nr) / DIVING / SCUBA ACC	DROWNING / NEAR DROWNING / DIVING / SCUBA ACCIDENT - Alert, brg norm (injuries or in water) (DIVING inj (not underwater))	1
DROWNING (Nr) / DIVING / SCUBA ACC Total		1

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
DOWNGRADE TO 180 MINUTES ICV	HEALTHCARE PROFESSIONAL ADMISSION - At patient within 3 hours (PTS)	1
DOWNGRADE TO 180 MINUTES ICV Total		1

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
UNKNOWN PROBLEM (Collapse-3rd Pty)	UNKNOWN PROBLEM (collapse - 3rd Party) - Unknown status/Other codes not applicable	1
UNKNOWN PROBLEM (Collapse-3rd Pty) Total		1

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
ESCALATED FROM CSD TO RED	<i>Not specified</i>	1
ESCALATED FROM CSD TO RED Total		1

*\*Upgraded calls, various chief complaints*

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
PSYCH / ABN BEHAVIOUR / SUICIDE AT	PSYCH / ABN BEHAVIOUR / SUICIDE ATTEMPT - SERIOUS haemorrhage (Weapons)	1
PSYCH / ABN BEHAVIOUR / SUICIDE AT Total		1

Chief Complaint/Symptom Group	Despatch Code/Disposition Description	Total
EYE PROBLEMS / INJURIES	EYE PROBLEM / INJURIES - Override	1
EYE PROBLEMS / INJURIES Total		1

<b>Grand Total</b>		<b>2333</b>
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