



**Northamptonshire Healthcare**  
NHS Foundation Trust

Oliver Powie  
Sent via email only:  
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The Freedom of Information Team  
Information Governance Team Office  
1<sup>st</sup> Floor RCI Building  
Kettering Venture Park  
Kettering  
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23 October 2018

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✉ [foi@nhft.nhs.uk](mailto:foi@nhft.nhs.uk)

Dear Requester,

**Freedom of Information Act 2000 request: FOI1018021**

With reference to your request for information, dated 13 October 2018, made under section 1(1) of the Freedom of Information Act, We are writing to inform you the Trusts response is set out below:

You asked the following:

How much do you spend in non-emergency patient transport for years 2015/16, 2016/17 and 2017/18.  
Please confirm your due diligence process before using a non-emergency patient transport service. Does this include requesting CQC inspection reports?

How do you monitor the performance and governance of non-emergency patient transport providers?

Which non-emergency patient transport providers do you currently use?

**Our response:**

**Northamptonshire Non-Emergency Patient Transport Service (NEPTS) is managed by Northamptonshire Nene Clinical Commissioning Group.**

**Nene Clinical Commissioning Group contact details:**

**Freedom of Information  
Nene Clinical Commissioning Group  
Francis Crick House  
Summer House Road  
Moulton Park  
Northampton  
NN3 6BF**

**Email: [foi@neneccg@ardengemcsu.nhs.uk](mailto:foi@neneccg@ardengemcsu.nhs.uk)**

This completes our response to your request for information. If you are unhappy with our response, please write to us giving your reasons and we will address them. For review of our decision you should write to:

Head of Clinical Systems and Governance  
Information Governance Team Office  
1<sup>st</sup> Floor RCI Building  
Kettering Venture Park  
Kettering  
NN15 6EY

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely,

**The Freedom of Information Team**

Information Governance Team Office  
1st Floor  
RCI Building  
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Email: [foi@nhft.nhs.uk](mailto:foi@nhft.nhs.uk) | Web: <http://www.nht.nhs.uk>