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**Private and Confidential**

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**Please direct any queries to:**  
Patient Experience & Governance  
Compliance Department  
Telephone: 01244 389271  
email: [foirequests.nhswestcheshireccg@nhs.net](mailto:foirequests.nhswestcheshireccg@nhs.net)

Dear Rita Gillespie,

**FREEDOM OF INFORMATION ACT REQUEST**

Please find below NHS West Cheshire Clinical Commissioning Group's response to your request for information.

- 1) **What national & local targets (if any) do these providers have re referral waiting times for Functional Bowel / IBS Clinics?**  
**There are no local targets; the service operates within the NHS standard referral to treatment time which is 18 weeks for routine appointments.**
- 2) **To what extent were these targets met by each provider in the last 3 years?**  
**The targets are recorded against the Gastroenterology non-admitted referral to treatment performance. Please see table below broken down by Provider who provide the services to all West Cheshire patients.**  
**\*Please note, the 2018/19 data covers up to 31/01/2019**

Provider	2016-17	2017-18	2018-19
<b>Countess of Chester</b>			
RTT Performance	97%	98%	98%
Total patients	685	708	660
<b>Wirral University Teaching Hospital</b>			
RTT Performance	85%	86%	74%
Total patients	221	187	152
<b>Warrington &amp; Halton Hospitals</b>			
RTT Performance	89%	88%	82%
Total patients	111	76	49
<b>Royal Liverpool &amp; Broadgreen</b>			
RTT Performance	73%	80%	84%

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Total patients	44	55	38
<b>Other Providers</b>			
RTT Performance	79%	89%	75%
Total patients	95	105	44
Overall RTT Performance	91%	93%	92%
Total patients	1156	1131	943

- 3) Describe any patient self-assessment tool used a part of the referral pathway and/or prior to clinic appointment?  
**NHS West Cheshire Clinical Commissioning Group is not aware of any patient self-assessment tools that are currently used.**
- 4) Are these tools electronic or paper-based? If electronic, which product is used?  
**Not applicable.**
- 5) Please provide the name and job-title of the lead clinician for each service.  
**The Lead Clinician is Tanya Rumney, Lead Dietician at The Countess of Chester Hospital NHS Foundation Trust.**

We hope this answers your enquiry sufficiently however, please do not hesitate to contact the Patient Experience & Governance Compliance Department, whose contact details can be found at the top of this letter, should you require any further information.

Yours sincerely



**Gareth James**  
**Chief Finance Officer/Deputy Chief Officer**  
**NHS West Cheshire Clinical Commissioning Group**

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