

Our Ref: 57267

16 April 2019

southseftonccg.foi@nhs.net

request-563324-f213343b@whatdotheyknow.com

NHS South Sefton CCG

Merton House
Stanley Road
Bootle
Merseyside
L20 3DL

Tel: 0151 317 8456

Email: southsefton.ccg@nhs.net

Dear Ms Gillespie

Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding Functional Bowel / IBS Clinics within NHS South Sefton CCG.

Request/[Response](#):

- 1) What national & local targets (if any) do these providers have re referral waiting times for Functional Bowel / IBS Clinics?
- 2) To what extent were these targets met by each provider in the last 3 years?
- 3) Describe any patient self-assessment tool used a part of the referral pathway and/or prior to clinic appointment?
- 4) Are these tools electronic or paper-based? If electronic, which product is used?
- 5) Please provide the name and job-title of the lead clinician for each service

For questions 1-5 – NHS South Sefton CCG does not hold this information; you may wish to refer your query to the following provider –

Aintree University Hospitals NHS Foundation Trust:
FOIrequests@aintree.nhs.uk.

In terms of targets, this would be subject to national Referral To Treatment (RTT) targets. More information can be found in the link below:
<https://www.england.nhs.uk/statistics/statistical-work-areas/rtt-waiting-times/>

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that a formal complaints and internal review process is available, which will be managed by a FOI Appeals Officer.

This can be formally requested and must be done within a reasonable period of time (3 calendar months) from the date this response was issued.

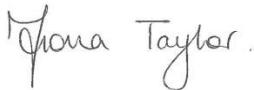
Where you are not satisfied with the response to a request for information that falls within the Environmental Information Regulations you should make a representation for a review to FOI Appeals Officer, southseftonccg.foi@nhs.net within 40 days of receipt of the response.

If you are not satisfied with our review under the Freedom of Information Act or the Environmental Information Regulations you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure. The ICO can be contacted at;

ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Should you need any further clarification or assistance please do not hesitate to contact me quoting the above reference.

Yours sincerely,



FIONA TAYLOR
CHIEF OFFICER
NHS South Sefton CCG