



Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board

Your Ref/Eich cyf:
Our Ref/Ein cyf:
Date/Dyddiad:
Tel/ffôn:
Fax/Ffacs:
Email/ebost:
Dept/Adran:

CTMUHB_07_22
28 January 2022
01443 744800
01443 744888
CTM.freedomofinformation@wales.nhs.uk
Corporate Development

Sent by email to:

request-819315-3e8ba470@whatdotheyknow.com

Dear Sir/Madam,

Freedom of Information Request: Our Reference CTMUHB_07_22

Thank you for your request for information received on the 4 January 2022. Please find the response from Cwm Taf Morgannwg University Health Board set out below:

You asked:

Please provide the following information in relation to the Health Boards Patient Portal / Patient Access Portal systems.

Can you please complete the fields below with what you currently hold?

Please enter 'No System Installed' under supplier name if your Health Board does not use the system:

System type - **Patient Portal**

Supplier name - **No System Installed.**

System name – **N/A**

Date installed – **N/A**

Contract expiration – **N/A**

Notes - e.g. we are currently out to tender

Croeso i chi gyfathrebu â'r bwrdd iechyd yn y Gymraeg neu'r Saesneg. Byddwn yn ymateb yn yr un iaith a ni fydd hyn yn arwain at oedi.

You are welcome to correspond with the health board in Welsh or English. We will respond accordingly and this will not delay the response.

Cyfeiriad Dychwelyd / Return Address:

Bwrdd Iechyd Prifysgol Cwm Taf Morgannwg, Pencadlys, Parc Navigation, Abercynon, CF45 4SN
Cwm Taf Morgannwg University Health Board, Headquarters, Navigation Park, Abercynon, CF45 4SN

Cadeirydd/Chair: Mr Emrys Elias

Prif Weithredydd/ Chief Executive: Mr Paul Mears

Bwrdd Iechyd Prifysgol Cwm Taf Morgannwg yw enw gweithredol Bwrdd Iechyd Lleol Prifysgol Cwm Taf Morgannwg
ICwm Taf Morgannwg University Health Board is the operational name of the Cwm Taf Morgannwg University Local Health Board

Is this contract annually renewed? - Yes/No – **N/A**

Do you currently have plans to replace this system? - Yes/No – **N/A**

-

System type - **Patient Access Portal**

Supplier name – **No system installed.**

System name – **N/A**

Date installed – **N/A**

Contract expiration – **N/A**

Notes - e.g. we are currently out to tender

Is this contract annually renewed? - Yes/No – **N/A**

Do you currently have plans to replace this system? - Yes/No – **N/A**

System definition:

Patient Portal / Patient Access Portal – It is a secure online portal/website to access personal health information. The online tool allows patients to log in and access elements of their electronic record (appointments, test results, billing, prescriptions etc.) or communicate with their health professionals.

We trust that this provides the information that you require. Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below. If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the Information Commissioner at the following address:

- Information Commissioner's Office - Wales
2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
- Telephone: 0330 414 6421 / Email: wales@ico.gsi.gov.uk
- <https://ico.org.uk/>

You should note, however, that the Information Commissioner would normally expect you to have exhausted our internal complaints procedures before dealing with such an application. Further guidance may be found on the Information Commissioner's website [click here](#).

Cwm Taf Morgannwg University Health Board routinely publishes details of all Freedom of Information Act requests received in its disclosure log. The Disclosure Log can be found at <http://cwmtafmorgannwg.wales/foi/disclosure-log/>

Please do not hesitate to contact me if you have any queries.

Yours sincerely

The Freedom of Information Team /Y Tîm Rhyddid Gwybodaeth