

Our Ref: LW/lmw/FOI.128.18

Date: 14th June 2018

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Dear Michael

Freedom of Information Act Request

I am writing in response to your request on the 25th May 2018 for information. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Question One: Does the Trust have a Patient Entertainment offering? Yes, in all applicable wards; Yes in some wards or No

If Yes in all or some wards:

Is the system free or charge for patients, or is the service chargeable for either all or some content?

Does the system offer information services in addition to entertainment, for example nurse call or meal ordering?

Can you advise if you are under contract with a provider, and if so, who it is with and when that contract expires?

If No

Does the Trust have plans to implement a Patient Entertainment System and if so do you have an approximate date?

Are you considering additional services such as nurse call or meal ordering or solely entertainment?

Question Two

Are you able to provide a contact for Patient Entertainment for additional dialogue on the subject?

The Trust has no Patient Entertainment/Access Systems and there are no plans to implement.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Mrs Caroline Donovan, Chief Executive, North Staffordshire



Chairman: Mr David Rogers
Chief Executive: Mrs Caroline Donovan
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Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

L. Wrench

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Associate Director of Governance



Chairman: Mr David Rogers
Chief Executive: Mrs Caroline Donovan
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