

Date: 2nd October 2012

Email: request-129211-ba00d742@whatdotheyknow.com

Dear Pramila Patel

Freedom of Information Request reference 798

Thank you for your e-mail/letter concerning a Freedom of Information request dated 13/09/2012.

Please find below the response to your request:

PHARMACEUTICAL NEEDS ASSESSMENT

In your Pharmaceutical Needs Assessment, you have stated that "the consultation built on the significant engagement activity with patients and the public during the development of the PNA. A report on the consultation is provided at appendix 9". Appendix 9 does not show any such information. There is no indication to state that there was a response from Bexley Link.

This is the only patient/public involvement mentioned in that appendix. Please provide -

1. What engagement activities the PCT took to help in the production of the PNA.
[Please see attached email from Annie Gardner.](#)
2. If any engagements were undertaken, please provide details of the groups consulted and a copy of the responses made. Please do not direct me to the PNA unless you can inform me on what particular page the answers as the PNA is a summary of information and I need the details.

[Please see attached email from Annie Gardner.](#)

[With regards to the contact details of the person who collated the responses these are below:-](#)

Gian Celino
Webstar Health Director & Consulting Practice Lead
gc@webstar-health.co.uk

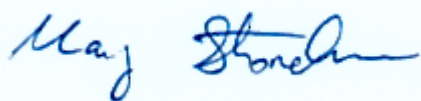
I hope the above answers your questions but if you need any further assistance please do not hesitate to contact me.

If you have concerns on how your request for information has been handled please write to:

Head of Patient Experience
221 Erith Road
Bexleyheath
Kent
DA7 6HZ

If you remain dissatisfied, you have the right under Section 50 of the FOI Act to apply to the Information Commissioner to seek resolution of the matter. Further details can be found on their website: <http://www.ico.gov.uk/>

Yours sincerely



Mary Stoneham
Freedom of Information
Publication Scheme Co-ordinator

